



吉維利企業 KIVILE ENTERPRISE

BLK 3007, UBI ROAD 1 #01-408, SINGAPORE 408701

TEL: 67488645, 67479547 FAX: 67482533

EMAIL: KIVILEPC@GMAIL.COM

WEBSITE: WWW.KIVILEPC.COM

ROC NO.: 53114844X

GST REG NO.: M90370110N

LETTER OF DEMAND

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16
SINGAPORE 079120

DATE : 05/08/2021
PAGING : PAGE 1 OF 1
TERMS : CASH

FBE4149D REPAIR CLAIM

NO	DESCRIPTION	QUANTITY	U/PRICE	AMOUNT
				SGD
1.	FBE4149D REPAIR COST	1	1,900.00	1,900.00
2.	LTA SEARCH	1	7.00	7.00
3.	LOSE OF USE 4 DAYS @ \$30	1	120.00	120.00

(SINGAPORE DOLLAR TWO THOUSAND ONE HUNDRED SIXTY AND CENTS FORTY-NINE ONLY)

TOTAL	:	2,027.00
ADD GST 7%	:	133.49
GRAND TOTAL	:	<u>2,160.49</u>

AUTHORISED SIGNATURE



KIVILE ENTERPRISE

RECEIVED BY

AUTHORISATION TO ACT

I/We, Fannie ONG LAY HOON (the third party claimant) of _____

(address), owner of FBE 4149D (vehicle no.)
hereby authorize Kivile Enterprise (workshop) to act for me with
respect to my claim for repair costs and/ or rental and/ or loss of use (claim) for my
vehicle no. FBE 4149D that was damaged pursuant to the accident which
occurred on 18/5/2021 (date) along Serangoon Central

(location) involving vehicle no's SCU 9818C (accident)

I further authorize the workshop to settle my above mentioned claim in a manner
that they deem fit and the workshop is further authorized to receive payment
further to settlement of my claim with payment cheque(s) being made in favour
of the workshop.


I further knowledge that any settlement the workshop may reach on my behalf is on
a without prejudice and without admission of liability basis in so far as the driver/
owner/ insurers of the other vehicle(s) is concerned.

Date: 05 / Aug / 2021 (DD/MM/YYYY)



Signed by the third party claimant
(with company stamp if applicable)

KIVILE ENTERPRISE
Blk 3007, Ubi Road 1 #01-408
(S) 408701 M: 90370110N
Tel: 6748 8645 Fax: 6748 2533



Signed by the workshop
(with company stamp)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **KIVILE ENTERPRISE** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,150.00** (Global Sum) for vehicle no. **FBE 4149D** that was damaged pursuant to the accident which occurred on **18/05/2021** (date) along **SERANGOON CENTRAL** involving vehicle no/s **SCU 9818C**.

This is pursuant to the inspection conducted on **25/05/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **ONG LAY HOON FANNIE** (“the third party claimant”) of vehicle no. **FBE 4149D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **FBE 4149D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16th (day) of Nov (month) 2021 (year)



LUP

Signed by appointed surveyor

KIVILE ENTERPRISE
Blk 3007, Ubi Road 1 #01-408
(S) 408701 M: 90370110N
Tel: 6748 8645 Fax: 6748 2533

Signed by “the workshop” (with chop)

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident



吉維利企業 KIVILE ENTERPRISE

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ROC NO.: 53114844X

GST REG NO.: M90370110N

TAX INVOICE

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16
SINGAPORE 079120

TAX INV NO. : AR202108-0013

DATE : 05/08/2021

PAGING : PAGE 1 OF 1

TERMS : CASH

FBE4149D REPAIR CLAIM

NO	DESCRIPTION	QUANTITY	U/PRICE	AMOUNT
				SGD
	FBE4149D REPAIR COST	1	1,900.00	1,900.00

TOTAL : 1,900.00
ADD GST 7% : 133.00
GRAND TOTAL : 2,033.00

AUTHORISED SIGNATURE



KIVILE ENTERPRISE

RECEIVED BY



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 23 May 2021 / 16:21:24

Receipt Date/Time : 23 May 2021 / 16:21:24

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210523-000932

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SCU9818C				
As at 18 May 2021/15:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SCU9818C Enquiry Fee 20210523162020238581	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
526471XXXXXX8772		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

ACCIDENT INVOLVING SCU 9818C(AIG) AND FBE 4149D AT/ALONG NEX SHOPPING CENTRE, SERANGOON LINK ON 18/05/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 2/6/2021 4:10 PM

To: valeriehoon@gmail.com <valeriehoon@gmail.com>

02 June 2021

Ms Hoon Pei Wen, Valerie

[By Email Only]

Driver: Mr Hoon Wee Lee

Dear Sirs/Mdm,

You Ref: SCU9818C

Our Ref: CC4/AIG21006133/Apa3

ACCIDENT INVOLVING SCU 9818C(AIG) AND FBE 4149D AT/ALONG NEX SHOPPING CENTRE, SERANGOON LINK ON 18/05/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from FBE4149D against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your vehicle was making a U-turn and collided with third party who was riding straight. Under Motor Accident Guide, driver when making a U-turn should exercise greater caution. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 May 2021 13:43	Clim Dtl Modified	Claimant's Name: -> ONG LAY HOON FANNIE S.	[A] HOW MEI KWAN
2	25 May 2021 13:43	Clim Veh Model Changed	(204051) YAMAHA FINO 114cc CVT.	[A] HOW MEI KWAN
3	25 May 2021 13:43	Clim Created	Reg No: FBE4149D. Acct Date: 2021/05/18. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Kivile Enterprise (HQ)	[A] HOW MEI KWAN
4	25 May 2021 13:43	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 May 2021 13:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/04	[A] HOW MEI KWAN
6	25 May 2021 13:43	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 May 2021 13:43	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	25 May 2021 13:43	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	25 May 2021 13:43	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	25 May 2021 13:43	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	25 May 2021 17:21	Clim Veh Model Changed	(204051) -> (206941) YAMAHA FINO 115 114cc.	[A] HOW MEI KWAN
12	02 Jun 2021 13:13	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	02 Jun 2021 13:18	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
14	09 Aug 2021 10:31	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	09 Aug 2021 10:31	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	09 Aug 2021 10:31	Clim Dtl Modified	JPJ Reg. Date: -> 2010/04/16.	[A] JOANNE LEE KHANG MIN
17	09 Aug 2021 10:31	Clim Details Notified		[A] JOANNE LEE KHANG MIN
18	16 Aug 2021 15:24	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
19	16 Aug 2021 15:26	Adj Mandate Request	Cur Req:2160.45:Liability: 100%(OID made U-turn, PIR against OID) *Quantum: (a)CORw/GST: \$2,033.00+ (b)LOU(4days x \$30.00): \$120.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$2,160.45 *4 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
20	09 Nov 2021 15:58	Video Downloaded	Downloaded Video - Accident	[I] Lee, Ming-Yao
21	09 Nov 2021 16:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/04	[I] Lee, Ming-Yao
22	09 Nov 2021 16:00	Adj Mandate Set	Approved:2160.45.	[I] Lee, Ming-Yao

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2697278	27 May 2021 10:18:40	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	FBE4149D	Low, Xianyu	xx.xx

				Insurance Pte. Ltd.	Insurance Pte. Ltd. (SG)			
2697284	27 May 2021 10:25:14	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	FBE4149D	SCU9818C	11.00
2715167	09 Aug 2021 10:31:19	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBE4149D	SCU9818C	11.00