

ACCIDENT INVOLVING SCU 9818C(AIG) AND FBE 4149D AT/ALONG NEX SHOPPING CENTRE, SERANGOON LINK ON 18/05/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 2/6/2021 4:10 PM

To: valeriehoon@gmail.com <valeriehoon@gmail.com>

02 June 2021

Ms Hoon Pei Wen, Valerie

[By Email Only]

Driver: Mr Hoon Wee Lee

Dear Sirs/Mdm,

You Ref: SCU9818C

Our Ref: CC4/AIG21006133/Apa3

ACCIDENT INVOLVING SCU 9818C(AIG) AND FBE 4149D AT/ALONG NEX SHOPPING CENTRE, SERANGOON LINK ON 18/05/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from FBE4149D against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your vehicle was making a U-turn and collided with third party who was riding straight. Under Motor Accident Guide, driver when making a U-turn should exercise greater caution. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

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