

## Mei Kwan (LKKAUTO)

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**From:** Cheok, Lee Wai <Cheok.Leewai@aig.com>  
**Sent:** Tuesday, 25 May, 2021 2:08 PM  
**To:** Mei Kwan (LKKAUTO); Tee, Chee-Wah  
**Cc:** Hsiao Tong (LKKAUTO); Admin A; Mavis, Chew  
**Subject:** #1095988913SG004#023# // Escalating of third party bodily injury // LKK REF: CC4/AIG21006133/Apa3// ACC INV FBE 4149D AND SCU 9818C ON 18.05.2021

Dear Mei Kwan,

Thank you for your email.

The case has been assigned to Tee and he has acted on it.

Hi Tee,

FYI only.

Thank you.

*If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.*

Regards,

**Kathlyn Cheok**  
Complex Claims Examiner  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65)64191880  
[Cheok.leewai@aig.com](mailto:Cheok.leewai@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Tuesday, 25 May 2021 1:50 PM  
**To:** Mavis, Chew <Chew.Mavis@aig.com>; Cheok, Lee Wai <Cheok.Leewai@aig.com>  
**Cc:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] Escalating of third party bodily injury - AIG REF: TBA // LKK REF: CC4/AIG21006133/Apa3 // ACC INV FBE 4149D AND SCU 9818C ON 18.05.2021

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Dear Sir / Madam,

We refer to the above matter.

Third party bodily injury ("BI") sighted in TP GIA report.

Note : officer in charge – Hsiao Tong.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Tuesday, 25 May, 2021 12:29 PM

**To:** 'Chin, Lee-Ying' <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Lim, Kok-Chong' <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>

**Subject:** RE: aigencrypt fbe4149d/ scu9818c(acc on 18/5/2021)

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Chin, Lee-Ying <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>

**Sent:** Tuesday, 25 May, 2021 11:10 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>

**Subject:** aigencrypt fbe4149d/ scu9818c(acc on 18/5/2021)

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards,

**Lee Ying, Chin**

Senior Claims Associate – Auto  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1947  
[Lee-Ying.Chin@AIG.com](mailto:Lee-Ying.Chin@AIG.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Kivile Enterprise <[kivilepc@gmail.com](mailto:kivilepc@gmail.com)>  
**Sent:** Tuesday, May 25, 2021 10:48 AM  
**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Subject:** [EXTERNAL] Re: fbe4149d/ scu9818c(acc on 18/5/2021)

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On Tue, May 25, 2021 at 10:36 AM AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)> wrote:

Hi Irene,

Please attach GIA report and repair estimate.

Thanks.

AIG Claims Survey

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**From:** Kivile Enterprise <[kivilepc@gmail.com](mailto:kivilepc@gmail.com)>  
**Sent:** Tuesday, May 25, 2021 10:10 AM  
**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Subject:** [EXTERNAL] fbe4149d/ scu9818c(acc on 18/5/2021)

This message is from an external sender; be cautious with links and attachments.

Attn Officer Incharge,

Pls arrange survey to inspect my fbe4149d, thank you.

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Best Regards

Irene Toh

Kivile Enterprise

Blk 3007 Ubi Road 1

#01-408, S408701

Tel: 6748 8645 Fax: 6748 2533

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Best Regards

Irene Toh

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