

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Tuesday, 25 May 2021 10:22 AM
To: Tan Chew Chik Jacqueline
Cc: SUR; assignments
Subject: RE: SNM21D202972/C02/GV9904J/TANCHC / FW: 1st Notice to Conduct Pre-Repair Survey - Your insured: GV 9904J, Our Ref: SMH 5199G/LFM/jp/sl - Accident involving SMH 5199G and GV 9904J along Woodlands Street 12 on 21.05.2021

Dear Jacqueline,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 25 May 2021 9:05 AM
To: Motor Claims <motorclaims@kscgp.com>; jiapei <jiapei@kscgp.com>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SNM21D202972/C02/GV9904J/TANCHC / FW: 1st Notice to Conduct Pre-Repair Survey - Your insured: GV 9904J, Our Ref: SMH 5199G/LFM/jp/sl - Accident involving SMH 5199G and GV 9904J along Woodlands Street 12 on 21.05.2021

Without Prejudice

Dear Sirs,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection at M/s Sin Hock Lee Motor Repair, Block 51 Ubi Ave 1, #01-09 Paya Ubi Industrial Park Singapore 408933.

Kindly liaise with our appointed motor surveyor for the inspection.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Motor Claims <motorclaims@kscgp.com>
Sent: Tuesday, 25 May 2021 8:48 AM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; jiapei <jiapei@kscgp.com>
Subject: Re: SNM21D202972/C02/GV9904J/TANCHC / FW: 1st Notice to Conduct Pre-Repair Survey - Your insured: GV 9904J, Our Ref: SMH 5199G/LFM/jp/sl - Accident involving SMH 5199G and GV 9904J along Woodlands Street 12 on 21.05.2021

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Dear Sirs,

We refer to your email of even date.

Please find enclosed our 2nd Notice to Conduct Pre-Repair Survey for your necessary action.

Thank you.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Sharon

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: accident@kscgp.com

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From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: 25 May 2021 08:37

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Motor Claims <motorclaims@kscgp.com>; jiapei <jiapei@kscgp.com>

Subject: RE: SNM21D202972/C02/GV9904J/TANCHC / FW: 1st Notice to Conduct Pre-Repair Survey - Your insured: GV 9904J, Our Ref: SMH 5199G/LFM/jp/sl - Accident involving SMH 5199G and GV 9904J along Woodlands Street 12 on 21.05.2021

Without Prejudice

Our reference: **SNM21D202972/C02/GV9904J/TANCHC**

Your reference: **SMH5199G**

Dear Sirs,

ACCIDENT INVOLVING GV9904J & SMH5199G ON 21/05/2021

We refer to your email of 24/05/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI

Sent: Tuesday, 25 May 2021 8:32 AM

To: Motor Claims <motorclaims@kscgp.com>; jiapei <jiapei@kscgp.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D202972/C02/GV9904J/TANCHC / FW: 1st Notice to Conduct Pre-Repair Survey - Your insured: GV 9904J, Our Ref: SMH 5199G/LFM/jp/sl - Accident involving SMH 5199G and GV 9904J along Woodlands Street 12 on 21.05.2021

Dear Jacqueline,

Please conduct PRS for **SMH5199G**. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge –Jacqueline Tan 63896185.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Motor Claims <motorclaims@kscgp.com>

Sent: Monday, 24 May 2021 5:26 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: jiapei <jiapei@kscgp.com>

Subject: 1st Notice to Conduct Pre-Repair Survey - Your insured: GV 9904J, Our Ref: SMH 5199G/LFM/jp/sl - Accident involving SMH 5199G and GV 9904J along Woodlands Street 12 on 21.05.2021

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Dear Sirs,

Please find enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

Thank you.

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Best Regards,
Sharon
For and on behalf of Mr Gurdeep Singh Sekhon
KSCGP Juris LLP

[133 New Bridge Road](#)

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Singapore 059413

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