

Our Ref: CT0521/SHD4541M/CK(st)
Date: 18.06.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Dear Sir/Madam

Company Registration No: 199506048W

ACCIDENT ON 18.05.2021 INVOLVING SHD4541M & GBK3862C ALONG LOWER DELTA RD

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD4541M, which was involved in the captioned accident with your insured vehicle No GBK3862C.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,225.15
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **1,842.72**

A copy each of the following supporting documents marked [X] is enclosed:

- | | |
|---|---|
| <input checked="" type="checkbox"/> Original Repair Bill | <input checked="" type="checkbox"/> Letter of Authority from Owner/Hirer/Operator |
| <input checked="" type="checkbox"/> GIA/Police Report(s) | <input checked="" type="checkbox"/> Rental Rate Letter |
| <input checked="" type="checkbox"/> LTA/GIA Search Slip(s) | <input checked="" type="checkbox"/> Downtime/Mileage Record |
| <input type="checkbox"/> Survey Report / Bill | <input type="checkbox"/> Witness Statement / Accident Scene Photo(s) |
| <input type="checkbox"/> Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance | |
| <input type="checkbox"/> Tow Chit / PIR / Hirer's IRAS / Others : | |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING Hyundai Ioniq SHD4541M , GBK3862C **ON 18-May-21 10:25**
ALONG LOWER DELTA RD

I / We **TEO SEOW HEE** (Hirer) NRIC No.: **SXXXX883A**

and/or **LEONG THIN YAU** (Relief) NRIC No.: **SXXXX568A**

Taxi Number **SHD4541M**

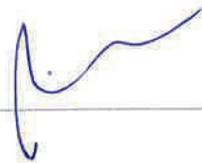
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date **18-May-2021**

Name of Hirer **TEO SEOW HEE**
 Hirer NRIC **SXXXX883A**

Signature :



Address **177 ANG MO KIO AVENUE 4 #04-909**
560177

Contact No. **96370217**

Name of Relief **LEONG THIN YAU**
 Relief NRIC **SXXXX568A**

Signature :



Address **424 ANG MO KIO AVE 3 #12-2430**
580424

Contact No. **96618221**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00050142000 Claim No : SNM21D202896/LKKDS

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$ 1,752.72
SINGAPORE DOLLARS ONE THOUSAND SEVEN HUNDRED FIFTY TWO AND
CENTS SEVENTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 4541M
Insured Vehicle No. : GBK 3862C

Date of Loss : 18/05/2021
Place of Accident : LOWER DELTA RD TWDS TIONG BAHRU

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEONG GUAN FOOD TRADING PTE LTD
Driver Name : HOU BAO

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,225.15
(3) Loss of Use /Rental/Earning	S\$	525.57
(4) CIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,752.72
	=====	

Claimant Name : COMFORT TRANSPORTATION PTE LTD NRIC No : 1XXXXX821R

Signature :  Date : 30.11.2021

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

Description : 3P 18.05.2021

VEHICLE NO
SHD4541M

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
12.07.2018

CHASSIS CODE
KMHC851CVJU103543

INV. NO/DATE
91565310 27.05.2021

JOB NO.
305469529

ODOMETER READING

DATE/TIME IN
18.05.2021 13:00

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	28-01-0103-0003	FRT DOOR LOGO SONATA CTPL	1	75.00	0.00	75.00
0002	28-01-0302-2017	FUEL TANK LID (PETROL ONLY) CTPL	1	20.00	0.00	20.00
SUB-TOTAL :						95.00
JOB NATURE						
0001	20-05	FRONT DOOR ADVERTISEMENT		100.00		100.00
0002	20-05	REAR FENDER ADVERTISEMENT		100.00		100.00
0003	PB	PANEL BEATING		350.00		350.00
0004	SP	SPRAYPAINT CHARGE		500.00		500.00
SUB-TOTAL :						1,050.00

ComfortDelGro Engineering Pte Ltd
member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Please kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91565310	1,225.15	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
 Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
 SPRINGLEAF TOWER

3 ANSON ROAD #16-00
 SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
 SHD4541M

MAKE
 HYUNDAI

MODEL
 IONIQ(G2)

DATE OF REG
 12.07.2018

CHASSIS CODE
 KMHC851CVJU103543

INV. NO/DATE
 91565310 27.05.2021

JOB NO.
 305469529

ODOMETER READING

DATE/TIME IN
 18.05.2021 13:00

Items total		1,145.00
Add GST @	7.000 %	80.15
Invoice amount		1,225.15

Issued by : CHEWBEELENG 27.05.2021 13:37:32
 Repair type : CLSO/57/57
 Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
 member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91565310	1,225.15	

Our Ref: CT21050277

Date: 27 May 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 18/05/2021 @ 10:25 hrs
ALONG LOWER DELTA RD
INVOLVING GBK3862C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4541M** (the "Taxi"). The Taxi was hired to **TEO SEOW HEE IC NO SXXXX883A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBK3862C

Date of Accident

18/05/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **24/06/2020 - 23/06/2021**

Requested By **Por Moy Juan (COMFORTDELG...**

Requested Date **18/05/2021 14:56**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SND 4841 m

**ACCIDENT INVOLVING GBK 3862C &SHD 4541M ALONG/AT LOWER DELTA RD
TWDS TIONG BAHRU ON18/05/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 5/25/2021 11:38 AM

To: secretary@leong-guan.com <secretary@leong-guan.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/CTI21006111/T1ra3

**LEONG GUAN FOOD TRADING PTE LTD- BY EMAIL ONLY
[POLICY HOLDER]**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBK 3862C &SHD 4541M ALONG/AT LOWER DELTA RD TWDS TIONG
BAHRU ON 18/05/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHD 4541M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your vehicle's door opened and collided with third party. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: Direct Settlement - Accident Involving GBK3862C (OI: SNM21D202896/C02/GBK3862C/TOHHS) and SHD4541M (TP : LKK REF - CC3/CTI21006111/T1ra3) on 18/05/2021

Alfred Toh <alfred.toh@sg.cntaiping.com>

Mon 11/29/2021 10:21 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

LKK REF - CC3/CTI21006111/T1ra3

CTI REF - SNM21D202896/C02/GBK3862C/TOHHS

Dear Sirs

We refer to the above matter.

Please proceed to resolve claim up to \$1,752.72.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, November 12, 2021 5:33 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Direct Settlement - Accident Involving GBK3862C (OI: SNM21D202896/C02/GBK3862C/TOHHS) and SHD4541M (TP : LKK REF - CC3/CTI21006111/T1ra3) on 18/05/2021

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Dear Alfred

We refer to our mandate request on 29/07/2021.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Tuesday, October 12, 2021 11:55 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Direct Settlement - Accident Involving GBK3862C (OI: SNM21D202896/C02/GBK3862C/TOHHS) and SHD4541M (TP : LKK REF - CC3/CTI21006111/T1ra3) on 18/05/2021

Dear Alfred

We refer to our mandate request on 29/07/2021.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, July 29, 2021 11:39 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Direct Settlement - Accident Involving GBK3862C (OI: SNM21D202896/C02/GBK3862C/TOHHS) and SHD4541M (TP : LKK REF - CC3/CTI21006111/T1ra3) on 18/05/2021

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBK 3862C (CTI) AND SHD 4541M (TP) ON 18/05/2021

We refer to the above matter.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$ 1,752.72(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,009.48	\$ 1,225.15 (\$1,145.00+ 7% GST)
2. Loss of Rental (3 days x \$125.19)	\$ 375.57	\$ 375.57(3 days x \$125.19)
3. Loss of Income (3 days x \$80.00)	\$ 240.00	\$ 150.00 (3 days x \$50.00)
4. LTA / GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,627.05	<u>\$ 1,752.72</u>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntai ping.com>

Sent: Tuesday, May 25, 2021 9:50 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving GBK3862C (OI: SNM21D202896/C02/GBK3862C/TOHHS) and SHD4541M (TP : LKK REF - CC3/CTI21006111/T1ra3) on 18/05/2021

LKK REF - CC3/CTI21006111/T1ra3

CTI REF - SNM21D202896/C02/GBK3862C/TOHHS

Dear Sirs

We refer to your email of 24 May 2021.

Attached herewith mutual client's SAS report for your attention and necessary action.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, May 24, 2021 9:47 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBK3862C (OI : CTI - TBA) and SHD4541M (TP : LKK REF - CC3/CTI21006111/T1ra3) on 18/05/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 4541M at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.