

## Mei Kwan (LKKAuto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Tuesday, 25 May, 2021 9:51 AM  
**To:** Mei Kwan (LKKAuto); Jaslin Kok (LKK Auto); Admin A  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: Direct Settlement - Accident Involving GBK3862C (OI: SNM21D202896/C02/GBK3862C/TOHHS) and SHD4541M (TP : LKK REF - CC3/CTI21006111/T1ra3) on 18/05/2021  
**Attachments:** REPORT OF GBK3862C.pdf

LKK REF - [CC3/CTI21006111/T1ra3](#)  
CTI REF - [SNM21D202896/C02/GBK3862C/TOHHS](#)

Dear Sirs

We refer to your email of 24 May 2021.

Attached herewith mutual client's SAS report for your attention and necessary action.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.

### **Best Regards**

Alfred Toh  
Senior Executive  
Claims Department  
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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Monday, May 24, 2021 9:47 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** Direct Settlement - Accident Involving GBK3862C (OI : CTI - TBA) and SHD4541M (TP : LKK REF - CC3/CTI21006111/T1ra3) on 18/05/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 4541M at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

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***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***