

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Monday, 24 May 2021 6:33 PM
To: Alfred Toh; assignments
Cc: Claims Dept of CTI; SUR
Subject: RE: SNM21D202482/C02/SKP7288B/TOHHS / Accident involving SKP7288B & FBM5095B on 28/04/2021

Dear Alfred,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 24 May 2021 12:07 PM
To: hasrianah@bhh.com.sg; raymond@bhh.com.sg; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM21D202482/C02/SKP7288B/TOHHS / Accident involving SKP7288B & FBM5095B on 28/04/2021

WITHOUT PREJUDICE

YOUR REF: FBM5095B

OUR REF: SNM21D202482/C02/SKP7288B/TOHHS

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on FBM5095B. (email below refers)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

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From: hasrianah@bhh.com.sg <hasrianah@bhh.com.sg>

Sent: Monday, May 24, 2021 12:05 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; raymond@bhh.com.sg

Subject: RE: SNM21D202482/C02/SKP7288B/TOHHS / Accident involving SKP7288B & FBM5095B on 28/04/2021

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Dear Alfred

We choose Mr Marcus Chua from LKK as the SJE.

Thank you.

Best Regards,

Hasrianah

Insurance Department

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Monday, 24 May 2021 12:01 PM

To: hasrianah@bhh.com.sg; raymond@bhh.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM21D202482/C02/SKP7288B/TOHHS / Accident involving SKP7288B & FBM5095B on 28/04/2021

WITHOUT PREJUDICE

YOUR REF: FBM5095B

OUR REF: SNM21D202482/C02/SKP7288B/TOHHS

Dear Sirs

We refer to your email of 21 May 2021 at 4.50 pm.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [**claimsdept@sg.cntaiping.com**](mailto:claimsdept@sg.cntaiping.com)

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: [claimsdept@sg.cntaiping.com**](mailto:claimsdept@sg.cntaiping.com)**
[alfred.toh@sg.cntaiping.com**](mailto:alfred.toh@sg.cntaiping.com)**

W: [www.sg.cntaiping.com**](http://www.sg.cntaiping.com) | FB: [**www.facebook.com/chinataipingsg/**](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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From: Claims Dept of CTI
Sent: Friday, May 21, 2021 6:23 PM
To: hasrianah@bhh.com.sg; raymond@bhh.com.sg; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D202482/C02/SKP7288B/TOHHS / FW: Accident involving SKP7288B & FBM5095B on 28/04/2021

Dear Alfred,

Please conduct PRS for FBM5095B.

Note: officer in charge - Alfred Toh

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

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DID: (65) 63896116 | F: (65) 62247175

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From: hasrianah@bhh.com.sg <hasrianah@bhh.com.sg>
Sent: Friday, 21 May 2021 4:50 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: raymond@bhh.com.sg
Subject: Accident involving SKP7288B & FBM5095B on 28/04/2021

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Dear Sir/Madam

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thank you.

Best Regards,

Hasrianah

Insurance Department

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830

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