

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 25 May 2021 10:23 am
To: Alfred Toh
Cc: Claims Dept of CTI; SUR
Subject: RE: SNM21D202482/C02/SKP7288B/TOHHS / Accident involving SKP7288B & FBM5095B on 28/04/2021

Dear Alfred,

Please be informed that we have inspected the motorbike FBM 5095B on 24/05/2021.

We are pending for estimate from repairer.

Kindly assist to create above claim in Merimen System.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Sent: Monday, 24 May 2021 6:33 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Subject: RE: SNM21D202482/C02/SKP7288B/TOHHS / Accident involving SKP7288B & FBM5095B on 28/04/2021

Dear Alfred,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 24 May 2021 12:07 PM
To: hasrianah@bhh.com.sg; raymond@bhh.com.sg; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM21D202482/C02/SKP7288B/TOHHS / Accident involving SKP7288B & FBM5095B on 28/04/2021

WITHOUT PREJUDICE

YOUR REF: FBM5095B

OUR REF: SNM21D202482/C02/SKP7288B/TOHHS

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on FBM5095B. (email below refers)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: hasrianah@bhh.com.sg <hasrianah@bhh.com.sg>

Sent: Monday, May 24, 2021 12:05 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; raymond@bhh.com.sg

Subject: RE: SNM21D202482/C02/SKP7288B/TOHHS / Accident involving SKP7288B & FBM5095B on 28/04/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Alfred

We choose Mr Marcus Chua from LKK as the SJE.

Thank you.

Best Regards,

Hasrianah

Insurance Department

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>



From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Monday, 24 May 2021 12:01 PM

To: hasrianah@bhh.com.sg; raymond@bhh.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM21D202482/C02/SKP7288B/TOHHS / Accident involving SKP7288B & FBM5095B on 28/04/2021

WITHOUT PREJUDICE

YOUR REF: FBM5095B

OUR REF: SNM21D202482/C02/SKP7288B/TOHHS

Dear Sirs

We refer to your email of 21 May 2021 at 4.50 pm.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors

with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI
Sent: Friday, May 21, 2021 6:23 PM
To: hasrianah@bhh.com.sg; raymond@bhh.com.sg; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D202482/C02/SKP7288B/TOHHS / FW: Accident involving SKP7288B & FBM5095B on 28/04/2021

Dear Alfred,

Please conduct PRS for FBM5095B.

Note: officer in charge - Alfred Toh

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: hasrianah@bhh.com.sg <hasrianah@bhh.com.sg>
Sent: Friday, 21 May 2021 4:50 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: raymond@bhh.com.sg
Subject: Accident involving SKP7288B & FBM5095B on 28/04/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thank you.

Best Regards,
Hasrianah

Insurance Department
Ban Hock Hin Co., Pte Ltd
Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830
Visit us at <http://www.bhh.com.sg>
Facebook: <http://www.facebook.com/bhhsq>



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg /

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L

