

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Monday, 24 May 2021 12:26 PM
To: Irene Tay; assignments; Admin A
Subject: RE: Fwd: FW: SNM21D202793/C02/SME4066D/TAYHP / FW: Accident Involving SMX 7506 G and SME 4066 D on 13 May 2021

Dear Irene,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Friday, 21 May 2021 5:17 PM
To: Service KKH <service@kkimhin.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: sandrakhong@gmail.com
Subject: FW: Fwd: FW: SNM21D202793/C02/SME4066D/TAYHP / FW: Accident Involving SMX 7506 G and SME 4066 D on 13 May 2021

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with K Kim to conduct survey.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: service <service@kkimhin.com.sg>
Sent: Friday, May 21, 2021 4:56 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Sandra (Gmail) <sandrakhong@gmail.com>; service@kkimhin.com.sg

Subject: re: Fwd: FW: SNM21D202793/C02/SME4066D/TAYHP / FW: Accident Involving SMX 7506 G and SME 4066 D on 13 May 2021

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Dear Irene

Good day to you.

I did not receive calls from LKK Kenneth. He say he did not receive your assignment.

Can you please assign to him?

Best Regards
Sandra
6452 7018
9622 2116
K. Kim Hin Auto Pte Ltd

From: "service" <service@kkimhin.com.sg>

Sent: Thursday, May 20, 2021 4:48 PM

To: irene.tay@sg.cntaiping.com

Cc: service@kkimhin.com.sg, "Sandra (Gmail)" <sandrakhong@gmail.com>

Subject: re: Fwd: FW: SNM21D202793/C02/SME4066D/TAYHP / FW: Accident Involving SMX 7506 G and SME 4066 D on 13 May 2021

Dear Irene

Good day to you.

Please kindly appoint LKK Kenneth Kong and also advise liability.

Best Regards
Sandra
6452 7018
9622 2116
K. Kim Hin Auto Pte Ltd

----- Forwarded message -----

From: **Irene Tay** <irene.tay@sg.cntaiping.com>

Date: Wed, May 19, 2021 at 11:05 AM

Subject: FW: SNM21D202793/C02/SME4066D/TAYHP / FW: Accident Involving SMX 7506 G and SME 4066 D on 13 May 2021

To: Service KKH <service@kkimhin.com.sg>, sandrakhong@gmail.com <sandrakhong@gmail.com>

Dear Sirs

We refer to your email .

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [**claimsdept@sg.cntaiping.com**](mailto:claimsdept@sg.cntaiping.com)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, May 19, 2021 11:04 AM
To: service@kkinhin.com.sg; sandrakhong@gmail.com; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D202793/C02/SME4066D/TAYHP / FW: Accident Involving SMX 7506 G and SME 4066 D on 13 May 2021

Dear Irene,

Please conduct PRS for SMX7506G.

Note: officer in charge - Irene Tay 63896192.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: ???? Taiping SG

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From: service <service@kkinhin.com.sg>
Sent: Tuesday, 18 May 2021 3:26 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: service@kkinhin.com.sg; Sandra (Gmail) <sandrakhong@gmail.com>
Subject: Accident Involving SMX 7506 G and SME 4066 D on 13 May 2021

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Your Ref: SME 4066 D (China Taiping)
Our Ref: SMX 7506 G

Dear Officer

Enclosed the GIA report SMX 7506 G who was hit by your insured SME 4066 D on 13 May 2021.

Please kindly appoint surveyor and advise liability.

Vehicle is not in yet.

Best Regards
Sandra
6452 7018
9622 2116
K. Kim Hin Auto Pte Ltd