

Our Ref: CT0521/SHA5727D/CK(st)
Date: 18.06.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 21.05.2021 INVOLVING SHA5727D & SMK1935J ALONG AYE TWDS MCE

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHA5727D, which was involved in the captioned accident with your insured vehicle No SMK1935J.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	4,494.00
2. Loss of Rental	7 days x S\$ 110.67	S\$	774.69
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	7 days x S\$ 80.00	S\$	560.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **5,836.18**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHA5727D , SMK1935J
ALONG AYE TWDS MCE****ON 21-May-21 12:40****I / We CHOO HUNG LENG (Hirer) NRIC No.: SXXXX032E****and/or KIM TSE SANG (Relief) NRIC No.: SXXXX467J****Taxi Number SHA5727D****hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):**

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date 21-May-2021**Name of Hirer CHOO HUNG LENG
Hirer NRIC SXXXX032E**

Signature :

**Address 708 CHOA CHU KANG STREET 53 #...
680708****Contact No. 94873351****Name of Relief KIM TSE SANG
Relief NRIC SXXXX467J**

Signature :

**Address 610 CHOA CHU KANG STREET 62 02-169
680610****Contact No.**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00002042100

Claim No : SNM21D202938/LKKDS

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$ 5,465.51

SINGAPORE DOLLARS FIVE THOUSAND FOUR HUNDRED SIXTY FIVE
FOUR AND CENTS FIFTY ONE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 5727D

Insured Vehicle No. : SMK 1935J

Date of Loss : 21/05/2021

Place of Accident : AYE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : BESTLINK VEHICLE PTE LTD

Driver Name : TENG TIAN YEW

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	4,494.00
(3) Loss of Use /Rental/Earning	S\$	964.02
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL	S\$	5,465.51
		=====

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : _____

Signature : _____

Date : 30/8/21

↓
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

Description : 3P 21.05.2021

VEHICLE NO
SHA5727D

**MAKE
HYUNDAI**

MODEL
I-40

DATE OF REG
24.11.2016

CHASSIS CODE
KMHLB41UMHU096426

NO/DATE
91567526 04.06.2021

JOB NO.
305469990

ODOMETER READING

JOB TYPE

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		4,200.00
Add GST @ 7.000 %		294.00
Total Invoice amount		4,494.00

Issued by : KATHERINETAN 04.06.2021 13:12:40
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:
05 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT21050322

Date: 04 June 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 21/05/2021 @ 12:40 hrs
ALONG AYE TWDS MCE
INVOLVING SMK1935J

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA5727D** (the "Taxi"). The Taxi was hired to **CHOO HUNG LENG IC NO SXXXX032E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

GE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
8386	129	06.55	11.55
8685	299	11.55	21.00
8809	124	07.00	11.25
9143	334	11.15	21.50
9242	99	06.50	09.50
9458	217	10.00	19.45
9567	108	06.05	10.00
9587	20	10.10	12.20
9716	149	05.55	11.45
9966	250	11.45	21.30
0092	126	06.05	11.20

~~SHAFER~~

DATE	NAME OF DRIVER	MILEAGE READING				TRAVELLED (KM)	HOURS OPERATED (TIME)	
							FROM	TO
18/5/24	Shafar	770	339			257	11.20	20.20
19/05	Chw	770	483			143	06.05	11.45
19/5/24	K	770	705			222	11.45	21.40
20/05	Chw	770	769			65	07.15	10.30
20/5/24	K	771	1068			299	10.55	21.30
21/05	Chw	771	1199			130	05.35	10.45
21/5/24	K						10.55	
21-5-24	Accident	121				121	13.45	-
21-5-24	Repair					007	14.00	-

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	21 May 2021 / 16:06:09		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SMK1935J		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20210521160608633989

Search Date / Time: 21 May 2021 12:40:00
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

ACCIDENT INVOLVING SMK 1935J & SHA 5727D ALONG/AT AYE ON 21/05/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 6/28/2021 7:50 PM

To: tzeyonglim@europcar.com.sg <tzeyonglim@europcar.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/CTI21006108/Nrs3

BESTLINK VEHICLE PTE LTD – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMK 1935J & SHA 5727D ALONG/AT AYE ON 21/05/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHA 5727D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your driver changed lane and collided with third party who was on own lane. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: SNM21D202938/C02/SMK1935J/TANKL / FW: Direct Settlement - Accident Involving SMK 1935J (OI : CTI - SNM21D202938/C02/tkl) and SHA 5727D (TP : LKK REF - CC3/CTI21006108/Nrs3) on 21/05/2021

Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Wed 8/25/2021 4:56 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Dear Jaslin,

We refer to your email below.

Please proceed to offer up to \$5,626.18(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, August 20, 2021 6:19 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM21D202938/C02/SMK1935J/TANKL / FW: Direct Settlement - Accident Involving SMK 1935J (OI : CTI - SNM21D202938/C02/tkl) and SHA 5727D (TP : LKK REF - CC3/CTI21006108/Nrs3) on 21/05/2021

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Dear Kah Leong

Please find attached TP's video footage.

Video shows that OI was changing lane which resulted TP collided onto his rear.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Friday, August 20, 2021 5:57 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D202938/C02/SMK1935J/TANKL / FW: Direct Settlement - Accident Involving SMK 1935J (OI : CTI - SNM21D202938/C02/tkl) and SHA 5727D (TP : LKK REF - CC3/CTI21006108/Nrs3) on 21/05/2021

Dear Jaslin,

We refer to your email below.

As per our insured's accident report, it was reported that our insured was travelling straight.

Please advice based on what evidences does it shows that our insured is at fault for this accident.

Please advise us on the above before we seek for mandate approval.

Thank you.

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Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, July 29, 2021 3:52 PM

To: Angie Foo <angie.foo@sg.cntaiping.com>

Subject: FW: SNM21D202938/C02/SMK1935J/TANKL / FW: Direct Settlement - Accident Involving SMK 1935J (OI : CTI - SNM21D202938/C02/tkl) and SHA 5727D (TP : LKK REF - CC3/CTI21006108/Nrs3) on 21/05/2021

Lod.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, 29 July 2021 11:58 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM21D202938/C02/SMK1935J/TANKL / FW: Direct Settlement - Accident Involving SMK 1935J (OI : CTI - SNM21D202938/C02/tkl) and SHA 5727D (TP : LKK REF - CC3/CTI21006108/Nrs3) on 21/05/2021

[Confidential]

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Dear Sirs/Mdm,

ACCIDENT INVOLVING SMK 1935J (CTI) AND SHA 5727D (TP) ON 21/05/2021

We refer to the above matter.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$ 5,626.18(all-in)**.

The summary is as follows: -

□

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 5,756.96	\$ 4,494.00 (\$4,200.00 + 7% GST)
2. Loss of Rental (7 days x \$110.67)	\$ 774.69	\$ 774.69 (7 days x \$110.67)
3. Loss of Income (7 days x \$80.00)	\$ 560.00	\$ 350.00 (7 days x \$50.00)
4. LTA / GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 7,099.14	<u>\$ 5,626.18</u>

Surveyor recommended 3 days for repair + 1DOA + 2PRS + 1SUN = 7 DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Thursday, May 27, 2021 4:01 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D202938/C02/SMK1935J/TANKL / FW: Direct Settlement - Accident Involving SMK 1935J (OI : CTI - SNM21D202938/C02/tkl) and SHA 5727D (TP : LKK REF - CC3/CTI21006108/Nrs3) on 21/05/2021

[Confidential]

Dear Su Li,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate approval before any claims settlement.

Thank you.

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Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>**Sent:** Thursday, May 27, 2021 3:47 PM**To:** Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>**Subject:** O/R: SNM21D202938/C02/SMK1935J/TANKL / FW: Direct Settlement - Accident Involving SMK 1935J (OI : CTI - TBA) and SHA 5727D (TP : LKK REF - CC3/CTI21006108/Nrs3) on 21/05/2021

Dear Sir,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM21D202938/C02/ SMK1935J/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 27 May 2021 3:28 PM
To: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMK 1935J (OI : CTI - TBA) and SHA 5727D (TP : LKK REF - CC3/CTI21006108/Nrs3) on 21/05/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 5727D at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd