## ACCIDENT INVOLVING SMK 1935J & SHA 5727D ALONG/AT AYE ON 21/05/2021

## Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 6/28/2021 7:50 PM

To: tzeyonglim@europcar.com.sg <tzeyonglim@europcar.com.sg>

Cc: Admin A <admin-a@lkkauto.com> Our Ref: CC3/CTI21006108/Nrs3

## **BESTLINK VEHICLE PTE LTD - BY EMAIL ONLY**

[POLICY HOLDER]

Dear Sir/Madam,

## ACCIDENT INVOLVING SMK 1935J & SHA 5727D ALONG/AT AYE ON 21/05/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHA 5727D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your driver changed lane and collided with third party who was on own lane. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

China Taiping Insurance (Singapore) Pte Ltd c.c. (Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

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