

Shiau Chan (LKKAUTO)

From: Rasul (LKKAUTO)
Sent: Friday, 25 June 2021 10:02 AM
To: Jess Francis Carlos
Cc: Shiau Chan (LKKAUTO)
Subject: RE: FCOR / China Taiping ref - S5357CD / Our ref - SMG8086J Mini / doa 3-5-2021 / SNM21D202545/C02/S5357CD/TANKL /

Hi Jess,

Finalised amount of \$ 3,721.27 / 3 days of repair is confirmed

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Jess Francis Carlos [mailto:jess.carlos@eurokars.com.sg]
Sent: Friday, 25 June, 2021 9:53 AM
To: Rasul (LKKAUTO)
Subject: RE: FCOR / China Taiping ref - S5357CD / Our ref - SMG8086J Mini / doa 3-5-2021 / SNM21D202545/C02/S5357CD/TANKL /

Sir,

Kindly refer to the attachment.

Regards.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

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From: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Sent: 25 June 2021 9:17 AM
To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Subject: RE: FCOR / China Taiping ref - S5357CD / Our ref - SMG8086J Mini / doa 3-5-2021 / SNM21D202545/C02/S5357CD/TANKL /

Hi Jess,

Kindly email me the resurvey before paint photos

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Jess Francis Carlos [<mailto:jess.carlos@eurokars.com.sg>]

Sent: Thursday, 24 June, 2021 4:24 PM

To: Rasul (LKKAuto)

Cc: Eric Paul Glorioso; Stephanie Loke; SUR; Admin-D (LKKAuto); Ronald Yap; Eric Paul Glorioso; Ng Mei Yen; Sonia Teo; Stephanie Loke

Subject: FCOR / China Taiping ref - S5357CD / Our ref - SMG8086J Mini / doa 3-5-2021 / SNM21D202545/C02/S5357CD/TANKL /

Dear Rasul,

Kindly review the attachment above.

After, let us have your confirmation in order to close this case.

Labor amount :	2,210.00
Parts amount :	1,511.27
Total FCOR amount (before excess & gst) :	3,721.27
Recommended repair days :	3.00

Regards.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

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From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: 25 May 2021 8:43 AM
To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; 'assignments' <assignments@lkkauto.com>
Cc: Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; 'SUR' <sur@lkkauto.com>
Subject: RE: Requesting for TP Claim survey / China Taiping ref - S5357CD / Our ref - SMG8086J Mini / doa 3-5-2021 / SNM21D202545/C02/S5357CD/TANKL /

Dear Jess,

Appointment confirm.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Sent: Tuesday, 25 May, 2021 8:33 AM
To: assignments <assignments@lkkauto.com>
Cc: Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; SUR <sur@lkkauto.com>
Subject: Requesting for TP Claim survey / China Taiping ref - S5357CD / Our ref - SMG8086J Mini / doa 3-5-2021 / SNM21D202545/C02/S5357CD/TANKL /

Dear Summer,

Kindly arrange the survey for this case today.

Survey date :	Tuesday, 25 May 2021
Survey location :	27 TANJONG PENJURU
Survey time :	3:00 PM

Regards.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

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From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: 24 May 2021 11:52 AM
To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SNM21D202545/C02/S5357CD/TANKL / FW: Requesting for TP Claim survey / China Taiping ref - S5357CD / Our ref - SMG8086J Mini / doa 3-5-2021 /

WITHOUT PREJUDICE

Dear Jess,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175 . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Sent: Monday, May 24, 2021 11:22 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>
Subject: RE: SNM21D202545/C02/S5357CD/TANKL / FW: Requesting for TP Claim survey / China Taiping ref - S5357CD / Our ref - SMG8086J Mini / doa 3-5-2021 /

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Hi Kah Leong,

We choose Mr Marcus Chua for this case.

Please send the assignment to Mr Marcus Chua of LKK.

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

Regards.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

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From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: 24 May 2021 11:19 AM

To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D202545/C02/S5357CD/TANKL / FW: Requesting for TP Claim survey / China Taiping ref - S5357CD / Our ref - SMG8086J Mini / doa 3-5-2021 /

Without Prejudice

Dear Jess,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Monday, May 24, 2021 8:54 AM

To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D202545/C02/S5357CD/TANKL / FW: Requesting for TP Claim survey / China Taiping ref - S5357CD / Our ref - SMG8086J Mini / doa 3-5-2021 /

Dear Kah Leong,

Please conduct PRS for SMG8086J.

Note: officer in charge - Tan Kah Leong 63896193.

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Sent: Saturday, 22 May 2021 10:05 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>

Subject: Requesting for TP Claim survey / China Taiping ref - S5357CD / Our ref - SMG8086J Mini / doa 3-5-2021 /

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To whom it may concern,

Kindly arrange the TP Claim survey to our client's vehicle.

Let us know the appointed surveyor for this case.

Regards.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

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