

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Attn: Motor Claims Department

Dear Sir / Madam,

**ACCIDENT INVOLVING VEHICLE NO SDZ 1132 L & GBD 8712 G ALONG PIE -
TAMPINES SOUTH FLYOVER JUNCTION/SIMEI AVE on 18/05/2021**

We understand that you are the insurer of GBD 8712 G vehicle.

I/We wish to inform you that my/our vehicle SDZ 1132 L have been completed repairs to my/our satisfaction by M/s GUAN MOTOR WORKS. I/We therefore propose to claim from your as follow:

1.	Cost of Repairs	S\$ 10,800.00
2.	Cost of Rental (S\$ <u>200.00</u> x <u>10</u> days)	S\$ 2,000.00
3.	LTA Search Fee	S\$ 7.49
TOTAL		S\$ <u>12,807.49</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully,



In the matter of an accident involving motor vehicles

SDZ 1132 L & GBD 8712 G along PIE-TAMPINES SOUTH

FIYOVER JUNCTION / SIMEI AVE on 18-05-2021.

1. WARRANT TO ACT

I / We, PHUA LEE KIANG, (NRIC No.) SXXXX 673D

of _____

hereby authorise M/s GUAN MOTOR WORKS to act on my/our behalf in respect of the above matter.

2. AUTHORITY

- a) I/We hereby authorise you to commence legal proceedings in my/our name(s) and to take instructions from my car-repairers who I/we have appointed as my/our agent(s) in respect of my/our claim.
- b) I/We hereby authorise you to pay to yourselves all Party and Party costs you may at any time receive in connection with the above matter and confirm that there will be no need to pay the same into the Client(s)'s Account with your Bankers
- c) I/We hereby further authorise you to release all proceeds of settlement monies received by you (after deducting of your legal costs) to my repairers
M/s GUAN MOTOR WORKS in settlement of my outstanding bill/account with them.
- d) I/We only wish to be informed of my/our case when it is necessary on your part. I/We hereby direct you to keep my car-repairers informed of all matters relating to my claim, as and when it is necessary to do so.
- e) I/We hereby authorise you to deposit in your Firms' client's account any cheques received by you and made in my/our firm's name.
- f) I/We have read and understood the above.



(Signature)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00093862000 Claim No : SNM21D202902/C02/GBD8712G/THAMYL

Claimant : PHUA LEE KIANG

Amount : S\$12,407.49
DOLLARS TWELVE THOUSAND FOUR HUNDRED SEVEN AND CENTS FORTY
NINE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SDZ 1132L

Insured Vehicle No. : GBD 8712G

Date of Loss : 18/05/2021

Place of Accident : PIE - TAMPINES SOUTH FLYOVER JUNCTION/SIMEI AVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : UNCLE'S OTAH FOODSTUFF PTE LTD

Driver Name : LI ZHU

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	10,800.00
(3) Loss of Use/Rental/ Earning	S\$	1,600.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL	S\$	12,407.49
		=====

Claimant Name : PHUA LEE KIANG

NRIC No : SXXXX673D

Signature :



Date :

30/05/22

源 摩 哆 廠

GUAN MOTOR WORKS

Business Regn. No: 081026-00E

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 H/P: 9742 6003

Messrs: PHUA LEE KIANG

Invoice No: **5222**

Date: 14-10-2021

TOYOTA HARRIER - SDZ 1132 L
=====

Lump sum repair cost inclusive of spare parts and
labour charges.

\$10,800.00

Dollars Ten thousand Eight hundred only.



E.&O.E.



Invoice

SDZ1132L
PHUA LEE KIANG

Invoice No : GPLIN0002346
Invoice Date : 9/6/2021
Due Date : 9/6/2021
VHA No : 2649
Referral ID : G031

Description :	Amount
Rental for 10 Day/s @ \$200 per Day \$	2,000.00

Vehicle No : SLD3824G

Vehicle Description : Toyota Harrier 2.0 A

Rental Period : 21/05/2021 to 31/05/2021

Total Amount Payable : \$ 2,000.00

GOOD WAY RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875
Tel: 6315 8479 H/P: 9833 0807

VHA No: 2649

Invoice No: GPLIN 2346

Hirer's Vehicle No:

UEN: 201505120D

VEHICLE RENTAL AGREEMENT

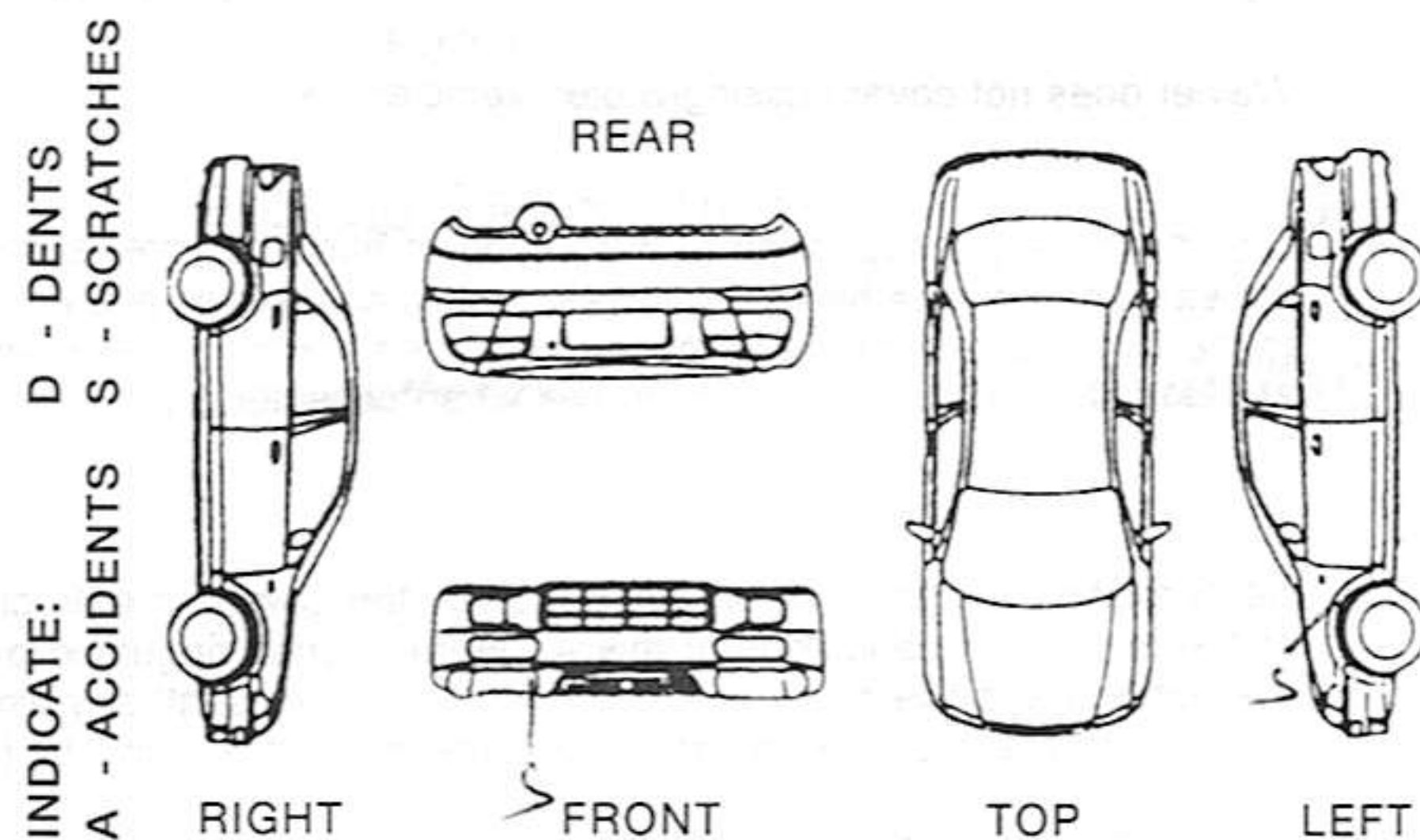
HIRER'S PARTICULARS

Name: (as in I/C) PHUA LEE KIANG
NRIC / FIN No: S'1265673-D
Address (Res): BIK 146 SIMGI STREET 2
#11-32 SINGAPORE 520146
Name & Address of Employer: _____
Occupation: _____ Driving Exp: _____
Singapore Driving Licence No: S'1265673-D
Issue Date: 28-4-1977 Date of Birth: 14-12-1957
Tel: (O) _____ (R) _____ HP: 97550708

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) _____
NRIC / FIN No: _____
Address (Res): _____
Occupation: _____ Driving Exp: _____
Singapore Driving Licence No: _____
Issue Date: _____ Date of Birth: _____
Tel: (O) _____ (R) _____ H/P: _____

VEHICLE CHECK LIST



MISSING / FAULTY ACCESSORIES / PARTS

REMARKS: _____

Vehicle No: SLD3824G Replace Veh No: _____
Mileage Out: 78270 Mileage Out: _____
Make & Model: TOYOTA HARRIER 2.0A Auto / Manual
Out : Date 21/5/21 Time: 13:20
HIRE / PERIOD EXPIRY Time: _____
NON-WAIVER EXCESS=\$ 3000/-

CHARGES

Daily	<u>10</u>	@ \$ <u>200</u>	per day	<u>\$2000</u> -
Weekly	@ \$		per week	
Monthly	@ \$		per month	
Hours	@ \$		per hour	
Extension	@ \$			
Delivery/Collection Service				

SUB-TOTAL \$

PETROL LEVEL

Out	E	1/8	1/4	3/8	1/2	5/8	3/4	<u>7/8</u>	F
In	E	1/8	<u>1/4</u>	<u>3/8</u>	<u>1/2</u>	5/8	3/4	7/8	F
Fuel									
Traffic / Parking Fines									

TOTAL CHARGES \$

Hirer's Signature

Additional Driver's Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given GOOD WAY RENT-A-CAR PTE LTD in connection with this agreement is true.

*IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY. INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT. THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY GOOD WAY RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO GOOD WAY RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
31-5 2021	5.00 pm				



Enquire Vehicle's Insurance Particulars (As At 18 May 2021 / 16:54:00)

Vehicle No.:

GBD8712G

Make Description/Model:

TOYOTA / DYNA 1.5T SINGLE CAB

Insurance Company Name:

**CHINA TAIPING INSURANCE (SINGAPORE)
PTE LTD**

Business Transaction Reference No.:

20210519164617809651

Please retain the business transaction reference number for Enquire Vehicle Owner Details (if required).

Printed on 19 May 2021 16:46:27

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Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 5 July 2021 10:51 AM
To: UNCLESOTAHFOODSTUFFPTELT@GMAIL.COM
Subject: ACCIDENT INVOLVING GBD 8712G AND SDZ 1132L ON 18/05/2021

Our Ref: CC6/CTI21006104/Kea3

05 JULY 2021

UNCLE'S OTAH FOODSTUFF PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBD 8712G AND SDZ 1132L ON 18/05/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 14 December 2021 4:24 PM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D202902/C02/GBD8712G/THAMYL / FW: Direct Settlement - Accident Involving GBD8712G (OI : CTI - TBA) and SDZ1132L (TP : LKK REF - CC6/CTI21006104/Kea3) on 18/05/2021

Follow Up Flag: Follow up
Flag Status: Flagged

[Strictly Confidential]

Hi Asher

Please proceed as proposed

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, November 29, 2021 2:38 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D202902/C02/GBD8712G/THAMYL / FW: Direct

[Strictly Confidential]

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Your ref : SNM21D202902/C02/GBD8712G/THAMYL

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING GBD 8712G AND SDZ 1132L ON 18/05/2021

The accident occurred when our insured rear ended third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **GUAN MOTOR WORKS**" at **\$12,407.49 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 19,497.17	\$ 10,800.00
2. Loss of Rental (10days x \$200)	\$ 2,000.00	\$ 1,600.00 (10days x \$160)
3. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 21,504.66	\$ 12,407.49

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Tuesday, 25 May 2021 10:25 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto)

<Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto)
<AsherSng@lkkauto.com>

Subject: RE: SNM21D202902/C02/GBD8712G/THAMYL / FW: Direct Settlement - Accident Involving GBD8712G (OI : CTI - TBA) and SDZ1132L (TP : LKK REF - CC6/CTI21006104/Kea3) on 18/05/2021

[Strictly Confidential]

Hi Mei Kwan

OI & TP report attached.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, May 24, 2021 5:52 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D202902/C02/GBD8712G/THAMYL / FW: Direct Settlement - Accident Involving GBD8712G (OI : CTI - TBA) and SDZ1132L (TP : LKK REF - CC6/CTI21006104/Kea3) on 18/05/2021

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no. SNM21D202902/C02/GBD8712G/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅
城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 24 May 2021 5:35 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBD8712G (OI : CTI - TBA) and SDZ1132L (TP : LKK REF - CC6/CTI21006104/Kea3) on 18/05/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SDZ 1132L at M/s Guan Motor Works - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted