# Mei Kwan (LKKAuto)

**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>

**Sent:** Tuesday, 25 May, 2021 10:25 AM

**To:** Claims Dept of CTI; Mei Kwan (LKKAuto); Admin A; Asher Sng (LKKAuto)

Subject: RE: SNM21D202902/C02/GBD8712G/THAMYL / FW: Direct Settlement - Accident

Involving GBD8712G (OI: CTI - TBA) and SDZ1132L (TP: LKK REF -

CC6/CTI21006104/Kea3) on 18/05/2021

**Attachments:** SDZ1132L-tp report.pdf; GBD8712G - oi report.pdf

Categories: HMK

### [Strictly Confidential]

HI Mei Kwan

OI & TP report attached.

\*\* Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

#### **Pauline Tham**

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Sent:** Monday, May 24, 2021 5:52 PM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Pauline Tham cpauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** O/R: SNM21D202902/C02/GBD8712G/THAMYL / FW: Direct Settlement - Accident Involving GBD8712G (OI: CTI - TBA) and SDZ1132L (TP: LKK REF - CC6/CTI21006104/Kea3) on 18/05/2021

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no. SNM21D202902/C02/GBD8712G/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

# **Chong Boon Sen**

Claims Department

# China Taiping Insurance (Singapore) Pte. Ltd.

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

**Sent:** Monday, 24 May 2021 5:35 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBD8712G (OI: CTI - TBA) and SDZ1132L (TP: LKK

REF - CC6/CTI21006104/Kea3) on 18/05/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SDZ 1132L at M/s Guan Motor Works - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

## To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted