

## Celine Fong (LKKAuto)

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**From:** Celine Fong (LKKAuto)  
**Sent:** Monday, 24 May 2021 10:01 AM  
**To:** Adeline Chng; assignments  
**Cc:** Claims Dept of CTI; SUR  
**Subject:** RE: SNM21D202937/C02/GBJ111L/CHNGPW / FW: ACCIDENT INVOLVING SKW1959B AND GBJ111L ALONG SLE TWDS CTE BEFORE LENTOR ON 21.05.2021

Dear Adeline,

Thank you for the assignment.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Sent:** Monday, 24 May 2021 9:44 AM  
**To:** Irene Tan <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Loo Sile <[sile@iaconsultingsg.com](mailto:sile@iaconsultingsg.com)>; candy <[candy@iaconsultingsg.com](mailto:candy@iaconsultingsg.com)>; sales@garage13.com.sg; Yeh Kai <[seth@iaconsultingsg.com](mailto:seth@iaconsultingsg.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM21D202937/C02/GBJ111L/CHNGPW / FW: ACCIDENT INVOLVING SKW1959B AND GBJ111L ALONG SLE TWDS CTE BEFORE LENTOR ON 21.05.2021

Dear Sirs

We refer to your email of 24/05/2021

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

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Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Irene Tan <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>

**Sent:** Monday, 24 May 2021 9:38 AM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Loo Sile <[sile@iaconsultingsg.com](mailto:sile@iaconsultingsg.com)>; candy <[candy@iaconsultingsg.com](mailto:candy@iaconsultingsg.com)>; [sales@garage13.com.sg](mailto:sales@garage13.com.sg); Yeh Kai <[seth@iaconsultingsg.com](mailto:seth@iaconsultingsg.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D202937/C02/GBJ111L/CHNGPW / FW: ACCIDENT INVOLVING SKW1959B AND GBJ111L ALONG SLE TWDS CTE BEFORE LENTOR ON 21.05.2021

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Dear Adeline,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 24.05.2021.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Best regards,  
Irene Tan  
For and On behalf of Garage 13 Pte Ltd  
+65 6385 1171

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----- On Mon, 24 May 2021 09:22:11 +0800 **Adeline Chng** <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote -----

**Without Prejudice**

Our reference: **SNM21D202937C02/GBJ111L/Chngpw**  
Your reference: **SKW1959B**

Dear Sirs

**ACCIDENT INVOLVING GBJ111L & SKW1959B ON 21/05/2021**

[We refer to your email of 21/05/2021](#)

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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Thank you.

**Adeline Chng**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城  
Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, 24 May 2021 8:31 AM  
**To:** Loo Sile <[sile@iaconsultingsg.com](mailto:sile@iaconsultingsg.com)>; Irene Tan <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>; candy <[candy@iaconsultingsg.com](mailto:candy@iaconsultingsg.com)>; [sales@garage13.com.sg](mailto:sales@garage13.com.sg); Yeh Kai <[seth@iaconsultingsg.com](mailto:seth@iaconsultingsg.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D202937/C02/GBJ111L/CHNGPW / FW: ACCIDENT INVOLVING SKW1959B AND GBJ111L ALONG SLE TWDS CTE BEFORE LENTOR ON 21.05.2021

Dear Adeline,

Please conduct PRS for SKW1959B.

Note: officer in charge – Adeline Chng 63896155.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Loo Sile <[sile@iaconsultingsg.com](mailto:sile@iaconsultingsg.com)>  
**Sent:** Friday, 21 May 2021 5:49 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** motor <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>; Tan Ling Ling (Candy) <[candy@iaconsultingsg.com](mailto:candy@iaconsultingsg.com)>; Sales <[sales@garage13.com.sg](mailto:sales@garage13.com.sg)>; Yeh Kai <[seth@iaconsultingsg.com](mailto:seth@iaconsultingsg.com)>  
**Subject:** ACCIDENT INVOLVING SKW1959B AND GBJ111L ALONG SLE TWDS CTE BEFORE LENTOR ON 21.05.2021

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Dear Sir,

attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,  
Loo Si Le  
For and On behalf of Garage 13 Pte Ltd  
+65 6385 1171