

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 10 December 2021 3:16 PM
To: 'Jim Wong See Pah'
Subject: RE: [Offer] - Your Ref: CT0521/SHC1629U/JW(st) // LKK Ref: CC4/AIG21006089/Npa3 [ACCIDENT INVOLVING SGT 838L(AIG) AND SHC 1629U ON 22/05/2021]
Attachments: DV_SHC1629U.pdf

Without Prejudice

Dear Mr Jim,

Thank you for your acceptance.

We confirm settlement at a global sum of **\$4,800.00(all-in)**.

Please duly sign the **documents** enclosed and return together with the following document to us (LKK) for our necessary action: -

- **Authorisation to Act signed by your client.**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Friday, 10 December 2021 12:13 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: [Offer] - Your Ref: CT0521/SHC1629U/JW(st) // LKK Ref: CC4/AIG21006089/Npa3 [ACCIDENT INVOLVING SGT 838L(AIG) AND SHC 1629U ON 22/05/2021]

Dear Ms Chew

Please process settlement in sum \$ 4800.00 to resolve our property damage claim amicably.

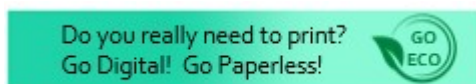
Furthermore, it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver and/or passengers.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 10 December 2021 11:58 AM

To: Jim Wong See Pah <jimwong@cdge.com.sg>

Subject: RE: [Offer] - Your Ref: CT0521/SHC1629U/JW(st) // LKK Ref: CC4/AIG21006089/Npa3 [ACCIDENT INVOLVING SGT 838L(AIG) AND SHC 1629U ON 22/05/2021]

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Without Prejudice

Hi Mr Jim,

We refer to your below email.

We have reviewed the matter and we are prepared to offer at a global sum of **\$4,800.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jim Wong See Pah <jimwong@cde.com.sg>

Sent: Tuesday, 5 October 2021 4:59 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: [Offer] - Your Ref: CT0521/SHC1629U/JW(st) // LKK Ref: CC4/AIG21006089/Npa3 [ACCIDENT INVOLVING SGT 838L(AIG) AND SHC 1629U ON 22/05/2021]

Dear Ms Chew

We maintain our position that your client liable 100% of taxi's losses for changing into taxi's lane.

Please note we are prepared to escalate to GIA for adjudication if amicable settlement is not reached.

Please review and revise and let us have your favourable reply by 12.10.2021.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 5 October 2021 4:45 PM

To: Jim Wong See Pah <jimwong@cde.com.sg>

Subject: Re: [Offer] - Your Ref: CT0521/SHC1629U/JW(st) // LKK Ref: CC4/AIG21006089/Npa3 [ACCIDENT INVOLVING SGT 838L(AIG) AND SHC 1629U ON 22/05/2021]

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Dear Mr Jim,

We refer to the above matter.

We have sought further instruction from AIG and we have our principal instruction to maintain offer at global sum of **\$2,250.00(all-in)**. From the video, it shows that your client change lane and straddle lane without fully in the lane when accident happened. Your client could have undertaken evasive action as well since the left lane is clear.

Please re-consider our offer. Thank you.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jim Wong See Pah <jimwong@cde.com.sg>
Sent: Tuesday, 5 October 2021 11:49 am
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: [Offer] - Your Ref: CT0521/SHC1629U/JW(st) // LKK Ref: CC4/AIG21006089/Npa3 [ACCIDENT INVOLVING SGT 838L(AIG) AND SHC 1629U ON 22/05/2021]

Dear Ms Chew

Please advise the status of our property damage claim.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

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From: Jim Wong See Pah <jimwong@cde.com.sg>

Sent: Tuesday, 14 September 2021 5:08 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: [Offer] - Your Ref: CT0521/SHC1629U/JW(st) // LKK Ref: CC4/AIG21006089/Npa3 [ACCIDENT INVOLVING SGT 838L(AIG) AND SHC 1629U ON 22/05/2021]

Dear Ms Chew

In view of traffic police had taken action against your insured, we seek to have our property damage claim be resolved of 100% liability and of sum \$5238.30.

Please let us hear from you soonest.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

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From: Jim Wong See Pah <jimwong@cde.com.sg>

Sent: Thursday, 12 August 2021 12:09 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: [Offer] - Your Ref: CT0521/SHC1629U/JW(st) // LKK Ref: CC4/AIG21006089/Npa3 [ACCIDENT INVOLVING SGT 838L(AIG) AND SHC 1629U ON 22/05/2021]

Dear Ms Chew

We refer below mail.

We of view bola 15 applicable whereby your client is liable 100% of taxi's losses. Please improve your offer to settle to \$3700.00.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 10 August 2021 5:29 PM

To: Jim Wong See Pah <jimwong@cdge.com.sg>

Subject: [Offer] - Your Ref: CT0521/SHC1629U/JW(st) // LKK Ref: CC4/AIG21006089/Npa3 [ACCIDENT INVOLVING SGT 838L(AIG) AND SHC 1629U ON 22/05/2021]

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Without Prejudice

Dear Mr Jim,

We refer to the above matter.

We propose settlement at a global sum of **\$2,250.00(all-in)** as we are of the view that BOA 18 is applicable.

Please confirm acceptance.

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Best Regards,

Hsiao Tong, Chew | Case Handler

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Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

From: Jim Wong See Pah <jimwong@cde.com.sg>

Sent: Monday, 28 June 2021 12:05 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: Re: [Request for Video Footage]-Your Ref: CT0521/SHC1629U/JW(st) // LKK Ref: CC4/AIG21006089/Npa3 [ACCIDENT INVOLVING SGT 838L(AIG) AND SHC 1629U ON 22/05/2021]

Dear Ms Chew

Please find the attached video footage.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

Do you really need to print?
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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Monday, 28 June 2021 10:08 AM

To: Jim Wong See Pah <jimwong@cde.com.sg>

Subject: [Request for Video Footage]-Your Ref: CT0521/SHC1629U/JW(st) // LKK Ref: CC4/AIG21006089/Npa3 [ACCIDENT INVOLVING SGT 838L(AIG) AND SHC 1629U ON 22/05/2021]

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Your Ref: **CT0521/SHC1629U/JW(st)**

Without Prejudice

LKK Ref: CC4/AIG21006089/Npa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SGT 838L(AIG) AND SHC 1629U ON 22/05/2021

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference. Our driver reported that he was filtering half way through and suddenly there is an impact.

As per AIG instruction, we would like to request for a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

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