Date: 2369 >021 Name & Address Of Claimant; HO KOK SEN / Ho Jun JIE PUR 142 Marsiling Rd Name & Address Of Third Party Insurer; AIG Asia racific Insurance +L Ruiding To shenton Way (0=10 po) 2 d1-00 finn ATTN: MOTOR CLAIM MANAGER Dear Sirs Accident on 2804 2021 involving SLP 1122 J and FR 1889 R along Where Room Row RM. I am the owner of vehicle no. FR  $180\,R$  which was involved in the above accident with the vehicle no. SLP 1122 T which I understand is insured with you . The accident was clearly caused by your insured's neligence . I am, therefore, seeking compensation from you for my financial losses as itemised below, Repair Cost/Excess Loss of use for 4 days @ 25- per day S\$ 100-Incidentials Medical Claim/Expenses TOTAL -8088. A

I have enclosed copies of relevant documents to support  $\operatorname{\mathsf{my}}$  claim .

Your prompt settlement of my claim would be much appreciated.
Yours Faithfully

A.

### **AUTHORISATION OF ACT**

1, Ho Kok Sen (the third party clair	mant ) of RIK 142 MArsilia Fd.
#07-2014 5 (730 42) (address), owner of FR 188	9R (vehicle no.) hereby
authorize Sin Roon Motor Co ("the workst	hop') to act for me with respect to my
claim for the repair cost and/or rental and/or loss of use("claim"	') for my vehicle no. FR 1889 Rthat was
damaged pursuant to the accident occurred on 28 04 2021 (	date) along wher
Roon long Rd	(location) involving vehicle no/s.
CLP 7122 J ("accident").	
I further authorize the workshop to settle my above mentioned	claim in a manner that they deem fit
and the workshop in further authorized to receive payment furt	her to settlement of my claim with
payment cheque/being made in favour of the workshop.	
I further acknowledge that any settlement the workshop may re	
prejudice and without admission of liability basis insofar as the d	lriver/owner/insurers of the other
vehicle/s is concerned.	
50 Mc.	ast
Date this $\frac{20}{}$ (day) of ${}$ (month) ${}$	(year)
$\bigcap$	
	(c).
146	E CONTRACTOR OF THE PROPERTY O
	gned by "the worksop"

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>SIN BOON MOTOR CO</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$8,800.00</u> (Global Sum) for vehicle no. <u>FR 7889R</u> that was damaged pursuant to the accident which occurred on <u>28/04/2021</u> (date) along <u>UPPER BOON KENG ROAD</u> (location) involving vehicle no/s <u>SLP 7122J</u>.

This is pursuant to the inspection conducted on 24/05/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HO KOK SEN (the third party claimant") of vehicle no. FR 7889R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to FR 7889R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_03\_\_\_ (day) of \_\_\_\_Feb \_\_\_\_ (month) 2022 (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)

## 新文摩哆公司

TAX INVOICE GST Reg No 21272900D CASH SALE

現、 沽 單

No. 12189

Blk. 1003, Yishun Ind. Park A, #01-430, Singapore 2776. (Registered in the Republic of Singap OR MITTHER NOT-20/2729/00D)

專S關GRODE 於7695西卡及零件出入口分期付款代理保險 DeaTIFE: i\$257 \$4946.8 Used Motor Cycles & Motor Cycle Spare Parts FAX: 6755 6710 ort & Export and General Insurance Agent

AIG Asia tacific Insurance + L AIG Building 78 shenton Way unit 09-16 Date 22 69 705 Address 5(079120) 銀 Amount 額 單價 數量 DESCRIPTION Unit Price Quantity Veh Reg 20 = FR 7889 R. 28 04 2021 D. O. A = CC4/AIG 21606087/GPQ3 8139 10 top Windshield, LIT MIMP, RH MIHOR top Conling, LH Signal Fender Front Side Fehmer upper, LH lower COWING signal Fender, / RH LOWER CONLING Handle bar upper Bracks tail fender rame slider Harrietar Steering Con Front number Add 569 货物出門, 恕不退換 8018 TOTAL \$ Goods Sold Are Not Returnable. Signature by:











#### **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

**Sent:** Thursday, 27 May 2021 12:39 PM **To:** MEEDING50@GMAIL.COM

Subject: ACCIDENT INVOLVING SLP 7122J(AIG) AND FR 7889R AT/ALONG UPPER BOON

KENG ROAD ON 28/04/2021

27 May 2021

Ms Chee Mee Ding [By Email Only]

Dear Sirs/Mdm,

You Ref: SLP7122J

Our Ref: CC4/AIG21006087/Gpa3

ACCIDENT INVOLVING SLP 7122J(AIG) AND FR 7889R AT/ALONG UPPER BOON KENG ROAD ON 28/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from FR 7889R against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was making a U-turn and collided with third party who was riding straight on the opposite direction. Under Motor Accident Guide, driver when making a U-turn at any junction should stop at the intersection to give way to oncoming traffic. We shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Meantime, we would like to request for a copy of video footage as stated in your accident report for our necessary action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



#### **Claim Audit**

- /	AUDIT TR	RAIL		
No.		Audit	Remarks	Ву
1	24 May 2021 15:38	Clm Dtl Modified	Claimant's Name: -> HO KOK SEN. Claimant's ID: -> S1236977H.	[A] HOW MEI KWAN
2	24 May 2021 15:38	Clm Veh Model Changed	(206870) KAWASAKI EX400G 399cc.	[A] HOW MEI KWAN
3	24 May 2021 15:38	Clm Created	Reg No: FR7889R. Acct Date: $2021/04/28$ . Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). Workshop: Sin Boon Motor Co (HQ)	[A] HOW MEI KWAN
4	24 May 2021 15:38	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	24 May 2021 15:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/03	[A] HOW MEI KWAN
6	24 May 2021 15:38		Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	24 May 2021 15:38	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	24 May 2021 15:38	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	24 May 2021 15:38	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	24 May 2021 15:38	Adj Adjuster Assigned	[None] -> XING GUO QIANG	[A] HOW MEI KWAN
11	03 Jun 2021 00:20	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
12	03 Jun 2021 00:20	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
13	03 Jun 2021 00:23	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
14	04 Jun 2021 14:21	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
15	04 Jun 2021 14:21	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
16	17 Jun 2021 11:07	Video Downloaded	Downloaded Video - Accident	[A] XING GUO QIANG
17	17 Jun 2021 11:08	Video Downloaded	Downloaded Video - Accident	[A] XING GUO QIANG
18	28 Jun 2021 09:30	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
19	28 Jun 2021 09:31	Clm Dtl Modified	Insured ID: -> Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
20	28 Jun 2021 09:31	Clm Dtl Modified	JPJ Reg. Date: -> 2019/08/14.	[A] JOANNE LEE KHANG MIN
21	28 Jun 2021 09:31	Clm Details Notified		[A] JOANNE LEE KHANG MIN
22	01 Jul 2021 10:13	Video Downloaded	Downloaded Video - Accident	[I] Ng, Hai- Chuan
23	01 Jul 2021 11:09	Video Downloaded	Downloaded Video - Accident	[I] Ng, Hai- Chuan
24	01 Jul 2021 11:12	Video Downloaded	Downloaded Video - Accident	[I] Ng, Hai- Chuan
25	27 Sep 2021 12:26	Adj Mandate Request	$ eq:cur.Req:8808.73:Liability: 100\%(B11a) *Quantum: (a)CORw/GST: $8,708.73 + (b)LOU(4days \times $25.00): $100.00 = Total: $8,808.73 *4 recommendation repair days *For your approval please. $	[A] CHEW HSIAO TONG
26	01 Oct 2021 13:04	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ



Audit Type None ■ Date To **∨** Go **Date From** 

#### **ACTIVITY**

No record

Merimen Billing for this case - Transaction History										
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount		
2697043	25 May 2021 13:31:47	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	FR7889R	SLP7122J	11.00		
2698929	02 Jun 2021 12:06:10	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	FR7889R	Ng, Hai-Chuan	xx.xx		
2698930	02 Jun 2021 12:06:49	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	FR7889R	Ng, Hai-Chuan	xx.xx		
2704468	28 Jun 2021 09:31:03	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FR7889R	SLP7122J	11.00		