

Mei Kwan (LKKAuto)

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Sent: Thursday, 20 May 2021 7:34 PM
To: Fenny Seah
Cc: sbmotor@singnet.com.sg; Lim, Kok-Chong; Abu Kassim, Noor Mariesa; Hor, Yinrul; Teo, Ericweihong
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLP7122J AND FR7889R ON 28/04/2021
Attachments: FR7889R.pdf

Without Prejudice

Your Reference: FR7889R
Our Reference : SLP7122J

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Steve Chen Tsue Yee	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Fenny Seah <fennyskl@gmail.com>

Sent: Thursday, May 20, 2021 2:04 PM

To: ClaimsDocManagement <ClaimsDocManagement@aig.com>

Cc: sbmotor@singnet.com.sg

Subject: [EXTERNAL] MOTOR CLAIM - FR7889R

This message is from an external sender; be cautious with links and attachments.

Dear Officer in charge,

I am from the workshop, **Sin Boon Motor Co.** , submitting an insurance claim on behalf of **Mr Ho Kok Sen**. Mr Ho Kok Sen's vehicle, **FR7889R**, was recently involved in an accident with vehicle **SLP7122J** insured under your company, **AIG Asia Pacific Insurance Pte. Ltd.** .and he wish to proceed with a third-party claim. I have attached the relevant documents required for the claim. Please let me know when the surveyor will be coming down to the workshop located at 10 Admiralty Street,#01-10/11, Northlink Building, S757695 for the survey of the involved vehicle, **SLP7122J**.

You can reach me at [+65 6257 8404](tel:+6562578404) for additional information.

Thank you.

Best regards,
Fenny Seah

Sin Boon Motor Co.

10 Admiralty Street,#01-10/11, Northlink Building, S757695



SINGAPORE POLICE FORCE



G/20210429/7

POLICE REPORT (NP299)

Report No. G

Police Station Of Origin
Bedok Division HQ
30 Bedok North Road SINGAPORE 469676
Tel No:1800-2440000

Date/Time Report Made 29/04/2021 13:35	Vide Report No.		Sta
Name Of Informant HO JUN JIE	Address 142 MARSILING ROAD #07-2094 SINGAP		
ID Type / ID No. NRIC NO / S9429355C	Contact No. Home/Office: Mobile: 90302400		
Nationality SINGAPORE CITIZEN	Email Address Hojunjie11@gmail.com		
Occupation Student	Sex Male	Age 26	Date of Birth 11/08/1994
Institution/School Name	Language English		
Date/Time Of Incident 28/04/2021 14:45 - 28/04/2021 15:00	Location Of Incident UPPER BOON KENG ROAD		

Brief details.

On 28th April around 2.45pm i was riding my bike FR7889R travelling along Lor 3 Geylang Upper Boon Keng Rd. I was at the traffic junction waiting to make a right turn.

When the traffic light turn green, i make my right turn towards the right lane of Upper Boon Keng Rd. I continue going straight when a vehicle SLP7122J suddenly made a U-turn in front of me, and hit on to the car's front passenger door.

I wish to state that I was having the right of way as I was going straight and the the car just

Signature Of Officer Recording The Report:

Not applicable

Signature Of Informant:
The identity of the person making the report has been authenticated by SingPass. No signature is required.

Date/Time:



**SINGAPORE
POLICE FORCE**



G/202

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report

turn without due care.

The weather was sunny, visibility good and road was dry when the accident occurred.

Report number :G/20210428/0108

Signature Of Officer Recording The Report:

Not applicable

Signature Of Interpreter:

Not applicable

Officer In-Charge Of Case:

Signature Of Informant:
The identity of the person
report has been authenticated
SingPass. No signature required.

Date/Time:
29/04/2021 13:35

Classification Of Case:

SN07214U0005 / NTUC Income Insurance Co-operative Ltd
ENTRY DATE & TIME: 30/04/2021 11:25 (SGT)
SUBMITTED BY: Suman Sukumar
VERSION: 1 (30/04/2021 11:25 (SGT))

Your NCD will be affected



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may affect policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance company.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available to interested parties.

ACCIDENT STATEMENT

Date of Submission	30/04/2021 11:25 (SGT)
Date of Accident	28/04/2021 14:45 (SGT)
Exact Location of Accident	Singapore
Additional Location Information	UPPER BOON KENG ROAD
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	FR7889R
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INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	HO KOK SEN
NRIC No	S1236977H
Email Address	SENG12R@GMAIL.COM
Mobile Phone No	(Phone) +65-91291680
Alternative Phone No	+65-91291680

VEHICLE PARTICULARS

Manufacturer	Kawasaki
Model	EX400R
Variant	-
Exact purpose for which vehicle was being used at time of accident	Employment
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Motorcycle
Transmission	Manual
CC	400

Date Of Birth	11/08/1994
Occupation	Outdoor
Date Of Driving Pass	19/08/2014
Driving experience	6 YEARS AND 8 MONTHS
Gender	Male
Mobile Number	(Phone) +65-90302400
Alt. Phone Number	-
Email Address	HOJUNJIE11@GMAIL.COM
Address	BLK 142 #07-2094 MARSILING ROAD
Address complement	-
Postcode	730142
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Child
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - U-Turn
Weather Conditions	Clear
Road Surface	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	Yes
Was any injured conveyed to hospital by ambulance?	Yes
Was any other material or property damaged?	Yes
Number of Passengers (Including Driver)	1
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

DETAILS OF POLICE ACTION

Was the accident reported to the police?	Yes
Police Station Name	Bedok Division Headquarters
Police Station Phone No	(Phone) +65-18002440000
Alt. Police Station Phone No	(Fax) +65-64443009
Police Station Address	30 Bedok North Road Singapore 469676
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

REFER TO ATTACHED POLICE REPORT

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No
Was there any audio recorded?	No

Name of Driver -
 Contact Number -
 Address -
 Address complement -
 Postcode -
 Insurance Company Name -
 Nature Of Damage -
 Details of property damaged in accident -
 No. Of Passenger (Including Driver) -

INJURED PERSONS DETAILS

INJURED 1

Name of injured person	HO JUN JIE
Address	BLK 142 #07-2094 MARSILING ROAD
Address Complement	-
Post Code	730142
Approximate Age Years Old	26
Injuries Sustained	MULTIPLE INJURIES TO HANDS, LO AREAS.
Injured person in which vehicle?	FR7889R
Were seat belts worn?	No
Was this injured conveyed to hospital by ambulance?	Yes

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **secretly** the details of the accident to speed up the claims process.
2. This form must be completed by the **Pollcholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any willful misrepresentation or withholding of material facts may allow insurance companies to **rescind policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **All false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the Insurers of the GUA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurers) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers", the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or for my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the issuing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/has to be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be cited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information as collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders

SKETCH PLAN #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

REFER TO POLICE REPORT.

Responding to any inquiries by the
correspondence, statements, inquiries, reports for matters to the
data should use the Bureau of the State of New York

IMAGES



IMAGES #2



IMAGES #3



IMAGES #4



IMAGES #5



IMAGES #6



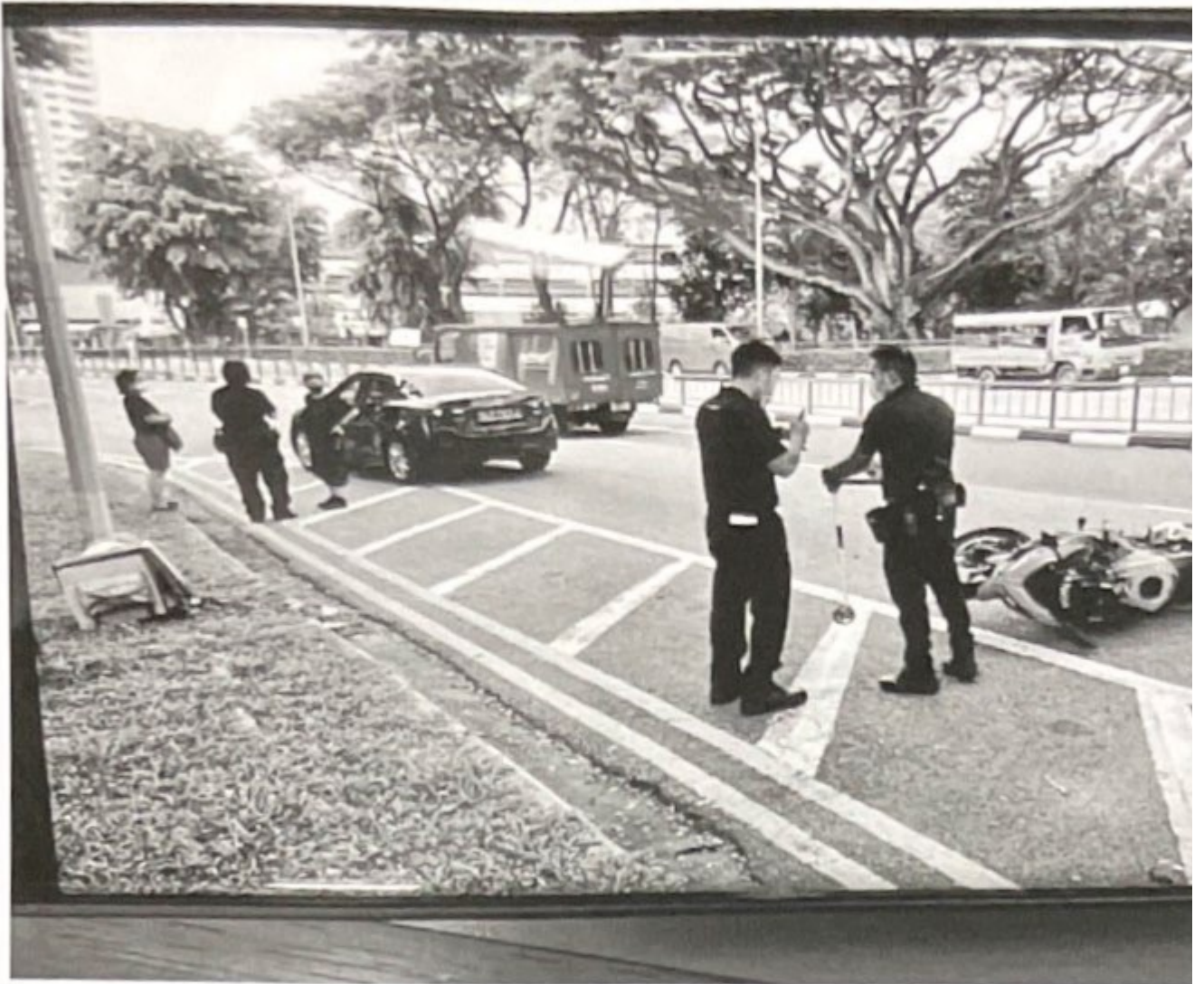
IMAGES #7



IMAGES #8



IMAGES #9



IMAGES #10



IMAGES #11



IMAGES #12



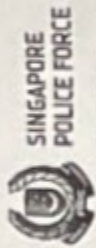
IMAGES #13



IMAGES #14

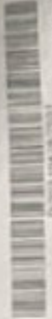


POLICE REPORT



POLICE REPORT (NP299)

CONTINUATION OF REPORT



2 of 2

Report No. G20210428/7031

turn without due care.

The weather was sunny, visibility good and road was dry when the accident occurred.

Report number: G20210428/0108

Signature Of Officer Recording The Report

Not applicable

Signature Of Interpreter

Not applicable

Officer In-Charge Of Case.

Signature Of Informant

The identity of the person making this report has been authenticated by SingPass. No signature is required.

Date/Time:

23/04/2021 13:35

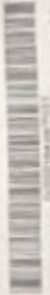
Classification Of Case:

Authentication Stamp



POLICE REPORT (NP201)

Police Station Of Origin
Bedok Division HQ
20 Bedok North Road SINGAPORE 409676
Tel No 1800-2440000



1 of 2

Report No. G20210429/031

Date/Time Report Made 28/04/2021 13:35	Video Report No.	Station Diary No.
Name Of Informant HO JIN JIE	Address 142 MARS LING ROAD #07-2094 SINGAPORE 720142	
ID Type / ID No. NRIC NO / S9429355C	Contact No.	Mobile 90302430
Nationality SINGAPORE CITIZEN	Email Address Hsueh.Li.Bernard@n	Date of Birth 11/08/1994
Occupation Student	Sex Male	Race Chinese
Institution/School Name	Language English	
Date/Time Of Incident 28/04/2021 14:45 - 28/04/2021 15:00	Location Of Incident UPPER BOON KENG ROAD	

Brief details:

On 28th April around 2.45pm I was riding my bike FR7202984 travelling along Lor 3 Geylang towards Upper Boon Keng Rd. I was at the traffic junction waiting to make a right turn.

When the traffic light turn green, I make my right turn towards the right lane of Upper Boon Keng Rd and continue going straight when a vehicle BL77122J suddenly made a U-turn without of me, causing me to hit on to the car's front passenger door.

I wish to state that I was having the right of way as I was going straight and the car just made the U-

Signature Of Officer Recording The Report

Not applicable

Signature Of Interpreter

Not applicable

Officer In-Charge Of Case:

Signature Of Informant

The identity of the person making this report has been authenticated by Singapore Police. No signature is required.

Date/Time

28/04/2021 13:35

Classification Of Case:

Authentication Stamp

1.C NO. 977 H

Enquire Vehicle Transfer Fee

Vehicle Details

Vehicle No.

FR7889R

Make / Model

KAWASAKI / EX400G

Vehicle Type :

P00 - Passenger Motorcycle/Autocycle/Moped

Vehicle Scheme :

Normal

Propellant :

Petrol

Motor No. :

-

Power Rating :

-

Maximum Laden Weight :

348 kg

Year Of Manufacture :

2019

Lifespan Expiry Date :

-

Vehicle Attachment 1 :

No Attachment

Chassis No. :

JKAEX400GGDA50144

Engine No. :

EX400GEA50144

Engine Capacity :

399 cc

Maximum Power Output :

-

Unladen Weight :

168 kg

Original Registration Date :

14 Aug 2019

COE Category :

D - Motorcycle