

Re: Review repair cost || RE: SMK 5052E ; YOUR REF : SML 4912A - DOA ON 17/05/2021 || C10010282/JM

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Thu 28/4/2022 8:58 PM

To: Julie Mangubat <julie.m@budgetdirect.com.sg>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>

 2 attachments (669 KB)

LKKInspection_1.pdf; LKKAdjustment_1.pdf;

Dear Julie,

Our surveyor has removed the inconsistent items.

Enclosed amended report.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julie Mangubat <julie.m@budgetdirect.com.sg>

Sent: Sunday, 20 February 2022 5:16 pm

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Subject: RE: Review repair cost || RE: SMK 5052E ; YOUR REF : SML 4912A - DOA ON 17/05/2021 || C10010282/JM

Hi Bryan

Please find attached video for your reference.

Our insured vehicle was slowly moving forward, we are of the opinion it will not deploy the airbag.

Thank you,

-Julie

From: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Sent: Friday, 11 February 2022 12:15 pm

To: Julie Mangubat <julie.m@budgetdirect.com.sg>

Cc: SUR <sur@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Subject: RE: Review repair cost || RE: SMK 5052E ; YOUR REF : SML 4912A - DOA ON 17/05/2021 || C10010282/JM

Hi Julie

Understand that there is a video from OI as indicated in his GIA report. Please forward the same.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julie Mangubat <julie.m@budgetdirect.com.sg>

Sent: Thursday, 10 February 2022 9:53 PM

To: Reports (LKKAuto) <report@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: Review repair cost || RE: SMK 5052E ; YOUR REF : SML 4912A - DOA ON 17/05/2021 || C10010282/JM

Hi Huey Yon

We wish to refer to that above matter.

Please ask your surveyor to review the repair cost as our management is looking at this case. There are a lot of inconsistencies in terms of damages.

Initially, they selected another external surveyor but cancelled, then they selected our in-house surveyor. Our in-house surveyor found inconsistencies in terms of damages like:

1. Tail Gate
2. End Panel

However, during negotiation Rico60 suddenly cancelled survey and selected LKK instead.

Also, during our survey Exhaust and safety belt was **not included**.

Please note that the impact is very minimal, and we are of the opinion that this will not activate the SRS unit neither damaging end panel, tail gate and exhaust.



Please find attached GIA report photos for your reference.

We have provided the same to your firm when we assigned this survey to you.

We are hoping that your surveyor will review this matter. Please liaise with Rico60.

Thank you,
-Julie

From: Huey Yon <report@lkkauto.com>
Sent: Friday, 17 September 2021 12:49 pm
To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Cc: Claims <claims@budgetdirect.com.sg>; SUR <sur@lkkauto.com>
Subject: SMK 5052E ; YOUR REF : SML 4912A - DOA ON 17/05/2021 || C10010282/JM

Dear Ivy,

Enclosed the survey report.

Thanks & Regards,

Huey Yon | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

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