

FW: SMK 5052 E BMW 428I *----- FINALIZE

Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Tue 26/4/2022 1:51 PM

To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

From: claims@rico60.com <claims@rico60.com>

Sent: Tuesday, 26 April 2022 1:51:10 pm (UTC+08:00) Kuala Lumpur, Singapore

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; 'Claims' <claims@rico60.com>

Subject: RE: SMK 5052 E BMW 428I *----- FINALIZE

Dear Denise,

Please advise if DV is ready for this case?

Thanks.

RICO

From: claims@rico60.com <claims@rico60.com>

Sent: Monday, April 18, 2022 12:31 PM

To: 'Taufikh (LKK Auto)' <taufikh@lkkauto.com>; 'Denise Tay (LKKAuto)' <denisetay@lkkauto.com>

Cc: 'Claims' <claims@rico60.com>

Subject: RE: SMK 5052 E BMW 428I *----- FINALIZE

Dear Denise,

We will accept the below propose by principal and close this case.

Thanks.

RICO

From: Taufikh (LKK Auto) <taufikh@lkkauto.com>

Sent: Thursday, March 24, 2022 6:28 PM

To: claims@rico60.com

Cc: 'Denise Tay (LKKAuto)' <denisetay@lkkauto.com>

Subject: RE: SMK 5052 E BMW 428I *----- FINALIZE

Hi,

We have received instruction from Budget Direct Insurance on inconsistency damages on SMK 5052E, as their in-house surveyor had surveyed the vehicle and pointed out that items tailgate, rear end panel, rear exhaust and driver seat belt is not consistent to the accident.

We have review the matter and revised the estimate as per attached.

“Without Prejudice”

We will be advising our Principal a cost of repair of LS \$3600/- with 4 days of repair, subject to their approval.

Regards
Taufikh
Lkk Auto

From: claims@rico60.com [<mailto:claims@rico60.com>]
Sent: Thursday, 24 March 2022 12:15 PM
To: 'Taufikh (LKK Auto)'
Cc: 'Denise Tay (LKKAuto)'; 'Claims'
Subject: RE: SMK 5052 E BMW 428I *----- FINALIZE

Dear Taufikh,
Can relook into this case for us? Auto & General case.

Help us clarified on its inconsistency.

Thanks.
RICO

From: Taufikh (LKK Auto) <taufikh@lkkauto.com>
Sent: Tuesday, September 14, 2021 11:05 AM
To: 'Rico 60 Claims' <claims@rico60.com>
Cc: 'Denise Tay (LKKAuto)' <denisetay@lkkauto.com>
Subject: RE: SMK 5052 E BMW 428I *----- FINALIZE

Hi Xiong,

Refer attached, COR I/s \$11,700 , 6 days.

Subject to insurance approval

Regards

Taufikh

Lkk Auto

From: Rico 60 Claims [<mailto:claims@rico60.com>]
Sent: Sunday, 12 September 2021 11:39 AM
To: Taufikh (LKK Auto); Veron Chen (LKKAuto); Catherine Chong (LKK Auto); Denise Tay (LKKAuto); Celine Fong (LKKAuto)
Cc: Rico 60 Enquiry
Subject: Re: SMK 5052 E BMW 428I *----- FINALIZE

HI Taufikh,

Reminder re-finalize including check item and re-offer to us

Pls check & revert to us soon.

Regards,

XIONG

Regards,

Jesski Low



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

On Fri, Sep 10, 2021 at 7:56 AM Rico 60 Claims <claims@rico60.com> wrote:

HI Taufkh,

Reminder re- finalize offer

Pls check & revert to us soon.

Regards,

XIONG

RICO 60 AUTO SERVICES PTE. LTD.

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8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

On Thu, Sep 9, 2021 at 12:37 AM Rico 60 Claims <claims@rico60.com> wrote:

HI Taufikh ,,

any update for this case ?

Pls check & revert to us soon.

Regards,

xiong

RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
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#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

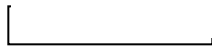
On Sun, Sep 5, 2021 at 2:07 PM Rico 60 Claims <claims@rico60.com> wrote:

hi Taufikh,

kindly re-finalize the offer including a check item to us asap ...

Regards,

xiong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

On Thu, Sep 2, 2021 at 7:36 AM Rico 60 Claims <claims@rico60.com> wrote:

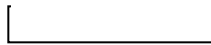
hi Taufikh,

sorry reject your finalize offer ,

kindly add in check item and re- finalize to us....

Regards,

xiong

**RICO 60 AUTO SERVICES PTE. LTD.**

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

On Wed, Sep 1, 2021 at 11:08 PM Taufikh (LKK Auto) <taufikh@lkkauto.com> wrote:

Hi Xiong,

Refer attached, COR I/s \$9500 , 6 days.

Subject to insurance approval

Regards

Taufikh

Lkk Auto

From: Rico 60 Claims [mailto:claims@rico60.com]

Sent: Friday, 4 June 2021 9:54 AM

To: TAUFIKH@LKKAUTO.COM; Rasul (LKKAuto)

Cc: Hsiao Tong (LKKAuto); Denise Tay (LKKAuto); Rico 60 Enquiry

Subject: Re: SMK 5052 E BMW 428I *----- FINALIZE

Rasul,

noted with thanks...

Hi Taufikh,

Kindly assist us to finalize this case. Thank you

Attached after paint

Pls check & revert to us soon.

Regards,

XIONG



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

On Fri, Jun 4, 2021 at 9:39 AM Rasul (LKKAuto) <Rasul@lkkauto.com> wrote:

Not my case

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Rico 60 Claims [mailto:claims@rico60.com]

Sent: Friday, 4 June, 2021 8:24 AM

To: Rasul (LKKAUTO); Hsiao Tong (LKKAUTO); Denise Tay (LKKAUTO); Rico 60 Enquiry

Subject: SMK 5052 E BMW 428I *----- FINALIZE

HI RASU

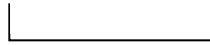
Kindly assist us to finalize this case.

Attached after paint

Pls check & revert to us soon.

Regards,

XIONG



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