

Re: AIGENCRYPT - AIG – RE: RE: - AIG – OD / 1697386803SG / SMS6684H - Verify on OD claim coverage

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Thu 27/5/2021 2:53 PM

To: Claims <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMS6684H** (Excess \$0/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair

Thanks and regards,

Denise

Case handler

LKK Auto Consultants Pte Ltd

Tel: ☎ 62563561 Fax: 📠 6256 4315

Email: ✉ sur@lkkauto.com

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 27 May 2021 8:55 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; 'Nadaraja, Deeban' <Deeban.Nadaraja@aig.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: 'Lim, Sheng Yang' <ShengYang.Lim@aig.com>; 'Mohd Rizal, Nur Mariah Huibrechts' <NurMariahHuibrechts.MohdRizal@aig.com>; 'Parthiban, Theerthan' <Theerthan.Parthiban@aig.com>; 'Claims' <claims@premiumauto.com.sg>

Subject: RE: AIGENCRYPT - AIG – RE: RE: - AIG – OD / 1697386803SG / SMS6684H - Verify on OD claim coverage

Dear all,

Attached amended GIA for your perusal.

**Best Regards,
Kee Siang Lim
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]

Sent: Tuesday, 25 May 2021 8:38 AM

To: Nadaraja, Deeban; Claims; Veron Chen (LKKAuto); SUR; Shiau Chan (LKKAuto); Admin-D (LKKAuto); Admin-D (LKKAuto)

Cc: Lim, Sheng Yang; Mohd Rizal, Nur Mariah Huibrechts; Parthiban, Theerthan

Subject: RE: AIGENCRYPT - AIG – RE: RE: - AIG – OD / 1697386803SG / SMS6684H - Verify on OD claim coverage

Dear Deeban,

The said documents uploaded in merimen

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>

Sent: Tuesday, 25 May 2021 8:34 AM

To: Claims <claims@premiumauto.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>

Subject: AIGENCRYPT - AIG – RE: RE: - AIG – OD / 1697386803SG / SMS6684H - Verify on OD claim coverage

Dear Kee Siang,

Thank you for the email.

In GIA report still reflected as claiming against third party.

Kindly assist on this.

VEHICLE PARTICULARS	
Manufacturer	Audi
Model	A1
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	999

Date of Accident : <u>2/5/2021</u>	Time of Accident :
Place of Accident : <u>Jurong West, Filter Lane from Boon Lay</u>	
Insurance Company: <u>AIG</u>	
(B) ADDITIONAL INFORMATION / AMENDMENTS:	
I have made a report on the above mentioned accident and would like to indicate the following amendments:	
<u>Convert to own policy claim.</u>	

Thankyou
Best Regards.

Deeban Nadaraja
AIG

Express Claim Adjuster,
Singapore- Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext : 1012793
E: Deeban.Nadaraja@aig.com

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, May 24, 2021 8:33 PM

To: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Shiau Chan (LKKAuto)' <siewsc@lkkauto.com>; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>; 'admin' <admin-d@lkkauto.com>; 'Denise Tay (LKKAuto)' <denisetay@lkkauto.com>

Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; 'Claims' <claims@premiumauto.com.sg>

Subject: [EXTERNAL] RE: - AIG - OD / 1697386803SG / SMS6684H - Verify on OD claim coverage

This message is from an external sender; be cautious with links and attachments.

Dear All,

Kindly find above amended GIA report for your kind reference.

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Nadaraja, Deeban [<mailto:Deeban.Nadaraja@aig.com>]

Sent: Monday, 24 May 2021 6:15 PM

To: Claims Dept; 'Veron Chen (LKKAuto)'; 'SUR'; 'Shiau Chan (LKKAuto)'; 'Nivitha (LKK Auto)'; 'admin'; 'Denise Tay (LKKAuto)'

Cc: Lim, Sheng Yang; Mohd Rizal, Nur Mariah Huibrechts; Parthiban, Theerthan

Subject: - AIG – OD / 1697386803SG / SMS6684H - Verify on OD claim coverage



This is a secure, encrypted message. To read it, open the attachment.

Este es un mensaje cifrado y seguro. Para leerlo, abra el archivo adjunto.

Esta é uma mensagem criptografada segura. Para lê-lo, abra o anexo.

Ceci est une sécurité, un message crypté. Pour le lire, ouvrez la pièce jointe.

これは暗号化された電子メールです。閲覧には添付ファイルを開いてください。

[Click here](#) by 2021-05-31 18:15 +08 to read your message. After that, open the attachment.

[More Info](#)

Disclaimer: This email and its content are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

Secured by Proofpoint Encryption, Copyright © 2009-2019 Proofpoint, Inc. All rights reserved.