

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Friday, 21 May 2021 4:05 PM
To: Pauline Tham; SUR; Admin-D (LKKAuto); assignments
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM21D202722/C02/GBF1244B/THAMYL & YOUR REF: SDG8111B TO CONDUCT PRS

Dear Pauline,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Friday, 21 May 2021 3:02 PM
To: Nitha <nitha@movva.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D202722/C02/GBF1244B/THAMYL & YOUR REF: SDG8111B TO CONDUCT PRS

Without Prejudice

Dear Nitha

Thanks for reply

Dear LKK

Please conduct PRS

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Nitha <nitha@moval.com.sg>
Sent: Wednesday, May 12, 2021 9:06 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D202722/C02/GBF1244B/THAMYL & YOUR REF: SDG8111B TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pauline,

Kindly assign Mohd Taufikh (LKK)

Thank you,
Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]
Sent: Tuesday, 11 May 2021 8:43 PM
To: nitha@moval.com.sg
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM21D202722/C02/GBF1244B/THAMYL & YOUR REF: SDG8111B TO CONDUCT PRS

[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI
Sent: Tuesday, May 11, 2021 4:48 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; nitha@nova.com.sg
Subject: OUR REF: SNM21D202722/C02/GBF1244B/THAMYL & YOUR REF: SDG8111B TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Pauline,

Please **conduct PRS SDG8111B** soonest possible.

Kindly take note, our Insured has not filed SAS Report.

Officer In Charge: Pauline Tham - DID: 6389 6541.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Nitha <nitha@movacom.sg>
Sent: Tuesday, May 11, 2021 12:09 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Billy' <billy@movacom.sg>; 'AVRIL HO' <avril@movacom.sg>
Subject: TP CLAIMS - SDG8111B AGAINST GBF1244B DOA 05/05/2021

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Ref : GBF1244B

Dear All,

Kindly assign surveyor and revert officer in charge.

Thank you
Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314

