



Lonpac Insurance
c/o LKK Auto Consultants Pte Ltd

Your Ref: 21/21/21/VC05/024588
Our Ref: DS/2418394/SMW7997C

"Without Prejudice"

Date: 24 August 2021

Subject: **ACCIDENT INVOLVING VEHICLES SMW7997C & GBC9865Y ON 20/05/21**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair : \$ 7,614.82	Excess : \$ -
Loss of Use : \$ -	GIA/LTA Search : \$ 2.00
Loss of Rental : \$ 256.80 (\$128.4*2 days)	Medical fee : \$ -
	Total : \$ 7,873.62

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair bill
2. Copy of Car Rental bill, Receipt & Agreement
3. GIA/LTA search slip
4. Original Letter of Authorisation

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)
www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel Aftersales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel Aftersales
6319 0527
Fax 6479 6624

280
Kampong Arang Rd
East Coast Centre
Singapore 438180
Tel Aftersales
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No:
197401559W

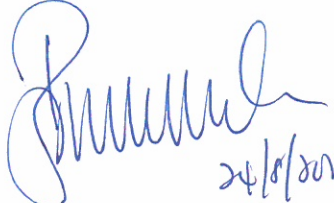
Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Evelyn Chan / Mr Suhaimi at 6319-0175 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely


24/8/21
Cresendo Lagman
Customer Service Manager, Body & Paint


24/8/2021
Bernard Wan
Service Manager – Body & Paint

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SMW7997 C & GBC 9865 Y ON 20/5/2021.

I, Wong Shuh Mang owner of Vehicle Registration No. SMW7997 C
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all
documents whatsoever in relation to this matter and to accept and receive any payment
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement
amount in respect of such claim shall constitute the full discharge of my claim in respect of
such loss and damage.

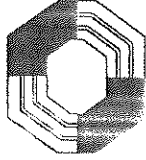
Signed by:

Name: Wong Shuh Mang (Date) 21/5/2021
NRIC No.: S8178140J

In the presence of:

CHUA KEE SIN
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 15994

Name : _____ (Date) _____
NRIC No.: _____



LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC05/024588

DATE : 08 SEPTEMBER 2021


DISCHARGE VOUCHER

I/We, WONG SHUH MANG confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBC 9865Y the sum of Singapore Dollar Seven Thousand Eight Hundred Seventy Three and Sixty Two Cents Only (**\$7,873.62**) in full and final satisfaction, liquidation and discharge of all property/injury losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMW 7997C on 20 May 2021 along 192 Pandan Loop.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ RANCOMBE PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **PERFORMANCE MOTOR LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 24/9/2021

.....
Signature of vehicle owner/Date

WONG SHUH MANG 24/9/2021

.....
Name of vehicle owner /Date

303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (Aft)
Fax. 63449773315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528 ()
63190533/530 ()
Fax. 64796601 ()
64796624 ()

SERVICE TAX INVOICE

Repair Order No. : B1 1563689

Date IN : 07/06/2021

Motor Claim Advisor: Chua Kee Sin

Page No. : 1 of 2

Invoice Number : 2418394 / WSB

Invoice Date : 20/08/2021

Payment Terms : 30 Days From Invoice

Invoice By : Mahamod Bin Mohd Sanif

- CUSTOMER INFORMATION -

Mr Wong Shuh Mang
63 West Coast Way
#01-25

Singapore 127021

- INVOICE TO - 158

Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMW7997C	WBA4S32030AG24539	27/09/2019	420I COUPE	22961

- - - L A B O U R 1 - - - -

	NETT
Replace front bumper include attachment etc	850.00
Painting front bumper	986.00
To check electrical wiring system at the front section	168.00
To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct check for proper function.	168.00
To replace right headlight.	456.00
Sundries.	80.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT :20.05.21. 3RD PARTY CAR :GBC9865Y.	
YOUR REF NO :21/21/21/VC05/024588.	
VEHICLE WAS SURVEYED BY RASUL FROM LKK CONSULTANT ON 07.06.21@1050HRS. AUTHORISED BY JASPER CHUA FROM LKK CONSULTANT VIA EMAIL ON 01.06.21.	
PROPOSE CAR RENTAL = \$256.80 THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
GIA SEARCH FEE = \$2.00.	0.00

Total Labour 1: **2,708.00**

- - - P A R T S - - - -

	Qty	Retail Price	NETT
PLAQUE 82MM	1	71.95	71.95
DECOUPLING RING PDC TORQUE CONVERTE	4	5.15	20.60
ULTRASONIC SENSOR BLACK	1	239.25	239.25
RH HEADLIGHT LED TECHNOLOGY	1	2,685.95	2,685.95
RH FOG LAMP SUPPORT	1	42.30	42.30
RH TRIM SPORT LINE	1	123.90	123.90
FINISHER ROD CENTRE (SPORT LINE)	1	53.35	53.35
FRT BUMPER PANEL PRIMED (LINES)	1	1,042.20	1,042.20
(DG/SL) ADHESIVE SET K6	1	53.05	53.05
SET MOUNTING PDC/PMA SENSOR FRT	1	76.10	76.10

Total Parts : **4,408.65**

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-00200

303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770

280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (After)
Fax. 63449773

315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528 ()
63190533/530 ()
Fax. 64796601 ()
64796624 ()

**SERVICE TAX INVOICE**

Repair Order No. : B1 1563689	Page No. : 2 of 2
Date IN : 07/06/2021	Invoice Number : 2418394 / WSB
Motor Claim Advisor: Chua Kee Sin	Invoice Date : 20/08/2021
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

Labour Charges : 2,628.00	Total Labour & Parts Charges : S\$ 7,116.65
Parts Charges : 4,408.65	Less Insurance Excess : S\$ 0.00
Lubricant/Misc : 80.00	Invoice Total Amount Exclude GST : S\$ 7,116.65
	GST @ 7% : S\$ 498.17
	Invoice Total Amount Include GST : S\$ 7,614.82

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 7,614.82**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



MR WONG SHUH MANG

 63 WEST COAST WAY #01-25
 SINGAPORE 127021 SINGAPORE

SIME DARBY SERVICES PTE LTD

Thrifty International Licensee

 305 Alexandra Road, #03-01
 Vantage Automotive Centre, Singapore 159942
 ☎ (65) 6447 3388 📠 (65) 6345 7247
 ✉ reservation.hertz@sime-darby.com.sg
 Co. Reg. No. 197501065W
 GST Reg. No. M2-0021986-4

INVOICE DATE : 17-JUN 2021

R.A. No. 61015321 / Haryana Binte Zaki

TITLE	: MR	KILOMETER OUT/IN	: 114335 / 114398
AUTHORIZED DRIVER	: WONG SHUH MANG	KILOMETER DRIVEN	: 63
NRIC/PASSPORT NO.	: S8178140J	PETROL LEVEL OUT/IN	: FULL / FULL
MAKE & MODEL	: BMW 520(I)	DATE & TIME OUT	: 14-JUN 2021 09:30
CAR REGISTRATION NO.	: SMA2188U / UNIT #: 0003191	DATE & TIME IN	: 16-JUN 2021 17:38
CAR GROUP GIVEN	: J	CHECK IN LOCATION	: SHORT TERM-HQ (SIN61)-HERTZ
CAR GROUP CHARGED	: I	NO. OF DAY(S) CHARGED	: 2 DAY(S)

DESCRIPTION	UNIT PRICE (SGD)	UNIT	AMOUNT BEFORE GST (SGD)	GST @ 7%	AMOUNT (SGD)
INSURANCE CLAIMS PML CUSTOMER RATES 2019					
→ 2 DAY(S) @ \$120.00 / DAY			240.00	16.80	256.80
SUB-TOTAL			240.00	16.80	256.80
REMARKS: BMW OWNER: SMW7997C MCA: CHUA"					
		TOTAL (SGD) :	240.00	16.80	256.80
* ITEMS NOT SUBJECT TO GST					
		AMEX XXXXXXXXXXXX3101			-256.80
		BALANCE DUE			0.00

NOTE:

HIRER WILL BE HELD LIABLE FOR ALL AMOUNT DUE UNDER THIS AGREEMENT; ALL TRAFFIC FINES INCLUDING ADMIN FEES INCURRED DURING PERIOD OF HIRE; ANY COSTS INCURRED BY SIME DARBY SERVICES PTE LTD FOR HIRER'S FAILURE TO REPORT ANY ACCIDENT/DAMAGE WITHIN 24 HOURS. FINAL CHARGES IS SUBJECT TO FULL INSPECTION OF THE VEHICLE BY A COMPANY REPRESENTATIVE.


Cards Welcome

 HERTZ RENT A CAR
 305 ALEXANDRA ROAD
 BASEMENT 1

 Date/Time : 17/06/21 08:09:53
 MID: 9803911197 FID: 63460856
 BATCH NUM : 000404 TRACE NUM : 004997

SALE

 AMEX
 3763 17**** **101
 EXP DATE : 05/26
 APPR CODE: 286520
 RREF NUM : 521811273583

TOTAL AMOUNT:
 \$ 256.80

This is a system generated invoice hence no signature is required.

 I AGREE TO PAY THE ABOVE TOTAL AMOUNT
 ACCORDING TO THE CARD ISSUER AGREEMENT

**SIME DARBY SERVICES PTE LTD**

Thrifty International Licensee

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

(65) 6447 3388 (65) 6345 7247 reservation.hertz@sime-darby.com.sg

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

RENTAL AGREEMENT NUMBER : 61015321

RENTAL LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

CHECKOUT

UNIT # / REGN NO. : 00003191 / SMA2188U
MAKE & MODEL : BMW 520(I)
CAR GROUP GIVEN : J CHARGE: I
KILOMETER OUT : 114,335
PETROL LEVEL OUT : FULL
DATE & TIME OUT : 14/06/2021 09:30
DUE DATE & TIME IN : 18/06/2021 09:30
CHECKIN LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

RENTAL RATES

AS: INSURANCE CLAIMS PML CUSTOMER RATES 2019

DAILY @ S\$ 120.00

EXTRA DAY @ S\$ 120.00

EXTRA HOUR @ S\$ 24.00

TOTAL: S\$ 513.60**FOR RATES TO APPLY**

MINIMUM 24 HOURS.
CAR MUST BE RETURNED TO RENTING LOCATION
ON THE DUE DATE

INSURANCE

BY INITIALS, THE HIRER

INCLUSIVE LDW

NON-WAIVERABLE DAMAGE EXCESS: S\$ 3,000.00 (SIN USE)

DECLINES PAI @ S\$ 5.00 PER DAY"

DECLINES WSC @ S\$ 5.00 PER DAY"

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE
COVERAGE FOR USE OUTSIDE SINGAPORE

OTHER CHARGES

FUEL SERVICES @ S\$4.59 / LITRE

CASHCARD PURCHASE: YES / NO

CASH & CHEQUE DEPOSIT**REMARKS**

BMW OWNER: SMW7997C
MCA: CHUA

HI RESERVATION

RES. ID# SD000008695
Haryana Binte Zaki

TACO#:
REF SRC: PHONE

Printed on 14-Jun-2021 10:29
Entered by: Haryana Binte Zaki

TO BE PAID BY

PAYMENT : AMEX - XXXXXXXXXXXX3101

HIRER'S DETAILS

TITLE : MR
NAME : WONG SHUH MANG
ADDRESS : 63 WEST COAST WAY
#01-25
SINGAPORE 127021
SINGAPORE

NRIC/PASSPORT NO. : S8178140J ISSUE: 26/04/2017

ISSUED BY : SINGAPORE
LICENSE : S8178140J EXPIRY: 31/05/2999

ISSUED BY : SINGAPORE
NATIONALITY : SINGAPOREAN D.O.B.: 21/04/1981

FREQUENT FLYER NO. :
LOCAL CONTACT : 97816338

HOTEL**COMPANY'S DETAILS**

NAME :
ADDRESS :

IMPORTANT NOTICE

- Hirer is liable for all traffic fines/ fees issued by Singapore/ Malaysia authorities for a grace period of 12 months from the date of car return. A \$10 admin fee will be imposed on top of each fine.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Accident has to be reported within the next day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party.
- Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Hertz Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys and will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/ Intoxicants/ drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.
- No refund will be given for early return and late pickup of vehicle.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

x

Hirer

ADDITIONAL DRIVERS:

x

Additional Driver


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBC9865Y

Date of Accident

20/05/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **07/04/2021 - 06/04/2022**Requested By **Chan Sook Ling (Performance ...**Requested Date **21/05/2021 11:06****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Jasper Chua (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: September 7, 2021 4:07 PM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: REQ FOR DIRECT SETTLEMENT - SMW7997C & GBC9865Y ON 20.05.21 Our Ref: 21/21/21/VC05/024588 [External General] LKK REF : CC4/LPC21006044/R1bs3

Lonpac External - General

Dear Jasper

Pls proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Tuesday, 7 September 2021 2:15 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]REQ FOR DIRECT SETTLEMENT - SMW7997C & GBC9865Y ON 20.05.21 Our Ref: 21/21/21/VC05/024588 [External General] LKK REF : CC4/LPC21006044/R1bs3

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver hit parked TP.

Summary to offer to repairer **PERFORMANCE MOTORS LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 10,335.40	\$ 7,614.82
Loss of Rental (2 days x \$120.00 (w/gst)	\$ 256.80	\$ 256.80
GIA Search Fee	\$ 2.00	\$ 2.00
Proposed Total	\$ 10,594.20	\$ 7,873.62

Breakdown of days is as follows:

Recommended repair days	4
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For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Su Li (LKK Auto)

Sent: June 10, 2021 3:28 PM

To: ONG LI LI <long@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT - SMW7997C & GBC9865Y ON 20.05.21 Our Ref: 21/21/21/VC05/024588
[External General] LKK REF : CC4/LPC21006044/R1bs3

Dear Li Li,

We refer to the above matter.

We have inspected third party vehicle SMW 7997C at M/s PERFORMANCE MOTORS LTD on a WP basis and TP repairer proposed for a direct settlement.