

Jasper Chua (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: September 7, 2021 4:07 PM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: REQ FOR DIRECT SETTLEMENT - SMW7997C & GBC9865Y ON 20.05.21 Our Ref: 21/21/21/VC05/024588 [External General] LKK REF : CC4/LPC21006044/R1bs3

Lonpac External - General

Dear Jasper

Pls proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Tuesday, 7 September 2021 2:15 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]REQ FOR DIRECT SETTLEMENT - SMW7997C & GBC9865Y ON 20.05.21 Our Ref: 21/21/21/VC05/024588 [External General] LKK REF : CC4/LPC21006044/R1bs3

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver hit parked TP.

Summary to offer to repairer **PERFORMANCE MOTORS LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 10,335.40	\$ 7,614.82
Loss of Rental (2 days x \$120.00 (w/gst)	\$ 256.80	\$ 256.80
GIA Search Fee	\$ 2.00	\$ 2.00
Proposed Total	\$ 10,594.20	\$ 7,873.62

Breakdown of days is as follows:

Recommended repair days	4
-------------------------	---

For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Su Li (LKK Auto)

Sent: June 10, 2021 3:28 PM

To: ONG LI LI <long@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT - SMW7997C & GBC9865Y ON 20.05.21 Our Ref: 21/21/21/VC05/024588
[External General] LKK REF : CC4/LPC21006044/R1bs3

Dear Li Li,

We refer to the above matter.

We have inspected third party vehicle SMW 7997C at M/s PERFORMANCE MOTORS LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: ONG LI LI <long@lonpac.com>

Sent: Tuesday, June 1, 2021 9:26 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT - SMW7997C & GBC9865Y ON 20.05.21 Our Ref: 21/21/21/VC05/024588
[External General]

Lonpac External - General

Dear Summer

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Friday, 21 May 2021 2:17 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com
Subject: RE: REQ FOR DIRECT SETTLEMENT - SMW7997C & GBC9865Y ON 20.05.21 [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN
Sent: Friday, 21 May, 2021 11:25 AM
To: PBSP
Cc: MT_Claim_SG ; assignments@lkkauto.com
Subject: RE: REQ FOR DIRECT SETTLEMENT - SMW7997C & GBC9865Y ON 20.05.21 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Evelyn,

Our insured has yet to lodge the accident report and we are unable establish liability.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Nivitha/Summer

FYA

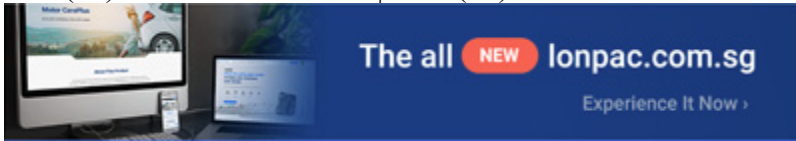
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the latest “Heightened Alert” on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Friday, 21 May 2021 11:16 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>

Subject: REQ FOR DIRECT SETTLEMENT - SMW7997C & GBC9865Y ON 20.05.21

Dear Sirs,

Refer to the above matter.

Attached are the estimate and supporting documents for your consideration.

Please advise if liability is clear for us to proceed with Direct Settlement.

Regards,

Evelyn

c/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0175 Fax: 6479 4601

“This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's.”