RE: REQ FOR DIRECT SETTLEMENT - SMW7997C & GBC9865Y ON 20.05.21 Our Ref: 21/21/21/VC05/024588 [External General]

ONG LI LI < llong@lonpac.com >

Tue 6/1/2021 9:26 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com> Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

1 attachments (613 KB) GBC9865Y OI GIA.pdf;

Lonpac External - General

Dear Summer

Please see attached for our Insured's GIA report.

Regards, Ong Li Li Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555 Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Summer (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Friday, 21 May 2021 2:17 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: MT Claim SG <mt claim@lonpac.com>; assignments@lkkauto.com

Subject: RE: REQ FOR DIRECT SETTLEMENT - SMW7997C & GBC9865Y ON 20.05.21 [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email.

Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN Sent: Friday, 21 May, 2021 11:25 AM

To: PBSP

Cc: MT Claim SG; assignments@lkkauto.com

Subject: RE: REQ FOR DIRECT SETTLEMENT - SMW7997C & GBC9865Y ON 20.05.21 [External

General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Evelyn,

Our insured has yet to lodge the accident report and we are unable establish liability.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Nivitha/Summer

FYA

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Friday, 21 May 2021 11:16 am

To: MT_Claim_SG < < claim@lonpac.com >

Cc: Chua Kee Sin < chua.kee.sin@simedarby.com.sg>

Subject: REQ FOR DIRECT SETTLEMENT - SMW7997C & GBC9865Y ON 20.05.21

Dear Sirs,

Refer to the above matter.

Attached are the estimate and supporting documents for your consideration.

Please advise if liability is clear for us to proceed with Direct Settlement.

Regards,

Evelyn

c/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0175 Fax: 6479 4601

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