

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Friday, 21 May 2021 3:28 PM
To: Pauline Tham; SUR; Admin-D (LKKAuto); assignments
Cc: Claims Dept of CTI; Chong Boon Sen
Subject: RE: SNM21D202887/C02/SJY7882A/THAMYL / FW: Yref: SJY 7882A Oref: KSG/5361/2021/T/ct

Dear Pauline,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Friday, 21 May 2021 2:33 PM
To: cindy.tan@kannansg.com.sg; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: SNM21D202887/C02/SJY7882A/THAMYL / FW: Yref: SJY 7882A Oref: KSG/5361/2021/T/ct
Importance: High

[Confidential]

Without Prejudice

Dear Cindy

Thanks for reply

Dear LKK

Please conduct PRS.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: cindy.tan@kannansg.com.sg <cindy.tan@kannansg.com.sg>
Sent: Friday, May 21, 2021 2:30 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: SNM21D202887/C02/SJY7882A/THAMYL / FW: Yref: SJY 7882A Oref: KSG/5361/2021/T/ct

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs / Mdm

WITHOUT PREJUDICE

RE: PROPERTY DAMAGE CLAIM
CLAIMANT: TONG KHING KIA (NRIC NO. S1470028E)
ACCIDENT INVOLVING VEHICLES NO. SMF 4938H & SJY 7882A ALONG NEW UPPER CHANGI ROAD TOWARDS GEYLANG ON 14 MAY 2021 AT 0715 HRS
PRE-REPAIR INSPECTION NOTICE

We refer to the above matter and to your email of even date.

We are instructed to propose using Mr Adrian Ling from LKK as the single joint expert as listed in your said email.

Kindly contact Ah Xian at 9232 7457 to arrange for the pre-repair inspection soonest possible.

Regards

Cindy Tan
On behalf of Mr Kannan

M/S KANNAN SG
Advocates & solicitors
50 Chin Swee Road
#08-03 Thong Chai Building
Singapore 169874

TEL: (+65) 6429 0253

FAX: (+65) 6223 1660

IMPORTANT: THIS E-MAIL IS INTENDED ONLY FOR THE USE OF THE ADDRESSEE AND MAY CONTAIN CONFIDENTIAL INFORMATION AND/OR MAY BE COVERED BY PROFESSIONAL PRIVILEGE. IT MUST NOT BE READ, USED OR DISCLOSED BY ANY PERSON OTHER THAN THE ADDRESSEE(S) NAMED. IF YOU HAVE RECEIVED THIS E-MAIL IN ERROR, PLEASE NOTIFY US IMMEDIATELY BY TELEPHONE (COLLECT INTERNATIONAL CALL IF APPROPRIATE) AT (+65) 6429 0252 OR BY E-MAIL AND DELETE THE E-MAIL IMMEDIATELY. THANK YOU.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Friday, 21 May 2021 2:11 pm
To: cindy.tan@kannansg.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: SNM21D202887/C02/SJY7882A/THAMYL / FW: Yref: SJY 7882A Oref: KSG/5361/2021/T/ct

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Wednesday, May 19, 2021 1:50 PM
To: cindy.tan@kannansg.com.sg; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D202887/C02/SJY7882A/THAMYL / FW: Yref: SJY 7882A Oref: KSG/5361/2021/T/ct

Dear Pauline,

Please conduct PRS for **SMF4938H**. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge –Pauline Tham 63896541.

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: cindy.tan@kannansg.com.sg <cindy.tan@kannansg.com.sg>
Sent: Wednesday, 19 May 2021 8:28 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Yref: SJY 7882A Oref: KSG/5361/2021/T/ct

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs / Mdm

WITHOUT PREJUDICE

RE: PROPERTY DAMAGE CLAIM
CLAIMANT: TONG KHING KIA (NRIC NO. S1470028E)
ACCIDENT INVOLVING VEHICLES NO. SMF 4938H & SJY 7882A ALONG NEW UPPER CHANGI ROAD TOWARDS
GEYLANG ON 14 MAY 2021 AT 0715 HRS
PRE-REPAIR INSPECTION NOTICE

We act for Mr Tong Khing Kia, the owner of motor vehicle No. SMF 4938H, which was involved in the aforesaid accident. A copy of the Singapore Accident Statement filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle at our clients' workshop. The details are as follows:-

Place: M/s JEC Auto Service Pte. Ltd.
1 Kaki Bukit Avenue 6
#02-11 Autobay@Kaki Bukit
Singapore 417883

Contact Person: Ah Xian – 9232 7457

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Kindly revert.

Regards

Cindy Tan
On behalf of Mr Kannan

M/S KANNAN SG
Advocates & solicitors
50 Chin Swee Road
#08-03 Thong Chai Building
Singapore 169874

TEL: (+65) 6429 0253
FAX: (+65) 6223 1660

IMPORTANT: THIS E-MAIL IS INTENDED ONLY FOR THE USE OF THE ADDRESSEE AND MAY CONTAIN CONFIDENTIAL INFORMATION AND/OR MAY BE COVERED BY PROFESSIONAL PRIVILEGE. IT MUST NOT BE READ, USED OR DISCLOSED BY ANY PERSON OTHER THAN THE ADDRESSEE(S) NAMED. IF YOU HAVE RECEIVED THIS E-MAIL IN ERROR, PLEASE NOTIFY US IMMEDIATELY BY TELEPHONE (COLLECT INTERNATIONAL CALL IF APPROPRIATE) AT (+65)

6429 0252 OR BY E-MAIL AND DELETE THE E-MAIL IMMEDIATELY. THANK YOU.

