

## Denise Tay (LKKAuto)

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**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Wednesday, 2 June 2021 10:56 AM  
**To:** Denise Tay (LKKAuto)  
**Subject:** RE: DIRECT SURVEY INSPECTION ON WORKSHOP - TRANS-CAB AUTO SERVICES PTE LTD , DOA: 19/05/2021, SMT 2423R (TP VEHICLE), SFA 3995H (OI VEHICLE) (DM21HO00767-JG)  
**Attachments:** SFA3995H.pdf

Dear Denise

Attached insured's accident report for your attention.

### Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachabl  
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be cond

Best Regards,  
Joel Goh

Senior Executive | Claims



**EQ Insurance Company Limited**

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**From:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>

**Sent:** Monday, 31 May 2021 5:08 PM

**To:** EQI PRS <EQIPRS@eqinsurance.com.sg>

**Subject:** DIRECT SURVEY INSPECTION ON WORKSHOP - TRANS-CAB AUTO SERVICES PTE LTD , DOA: 19/05/2021, SMT 2423R (TP VEHICLE), SFA 3995H (OI VEHICLE)

Dear Sir/Madam,

Please be informed that we had inspected the vehicle SMT 2423R at M/s: TRANS-CAB AUTO SERVICES PTE LTD, NO 2 ANG MO KIO STREET 63, SINGAPORE 56911.

Enclosed herewith a copy of police report, estimate, preliminary advised. Pending GIA report

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

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