

Celine Fong (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 20 May 2021 3:22 PM
To: toh guan; assignments; Winson Ng
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: O/R: SNM21D202854/C02/PC1296B/TOHHS / Arrange PRI for vehicle SLF5011L (KB)

WITHOUT PREJUDICE

YOUR REF: SLF5011L
OUR REF: SNM21D202854/C02/PC1296B/TOHHS

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on SLF5011L. **(email below refers)**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: toh guan <tohguan@skauto.com.sg>
Sent: Thursday, May 20, 2021 3:16 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Winson Ng <winsonng@skauto.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: Re: O/R: SNM21D202854/C02/PC1296B/TOHHS / Arrange PRI for vehicle SLF5011L (KB)

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Dear Alfred,

We would like to choose 8. Adrian Ling (LKK).

Thank you.

On Thu, 20 May 2021 at 15:14, Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

YOUR REF: SLF5011L

OUR REF: SNM21D202854/C02/PC1296B/TOHHS

Dear Sirs

We refer to your email of 18 May 2021 at 11.36 am which was acknowledged on 18 May 2021 at 20.58 pm.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

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From: toh guan <tohguan@skauto.com.sg>

Sent: Thursday, May 20, 2021 9:08 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Winson Ng <winsonng@skauto.com.sg>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Re: O/R: SNM21D202854/C02/PC1296B/TOHHS / FW: Arrange PRI for vehicle SLF5011L (KB)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Motor Claim Department,

Kindly arrange survey on **Thursday 20/05/2021** for following vehicle,

Pre-repair survey

Your Vehicle No. : PC1296B

Our Vehicle No. : SLF5011L

D.O.A: 17/05/2021@0640HRS

Please provide a list of surveyors for further inspection

Location: 8 Kaki Bukit Ave 4 #08-45/46 Premier@Kaki Bukit, Singapore 415875

Please kindly contact our incharge person no: 97890992 (Mr. Winson)

On Tue, 18 May 2021 at 20:58, Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Dear Alfred,

Please conduct PRS for SLF5011L. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge - Alfred Toh

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: toh guan <tohguan@skauto.com.sg>
Sent: Tuesday, 18 May 2021 11:36 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Winson Ng <winsonng@skauto.com.sg>; SK Admin <hueylee@skauto.com.sg>; Simon Koh <simon@skauto.com.sg>; Tyson Koh <tysonkoh@skauto.com.sg>; KY Leong <kyleong@skauto.com.sg>
Subject: Arrange PRI for vehicle SLF5011L (KB)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Motor Claim Department,

Kindly arrange survey on Wednesday 19/05/2021 for following vehicle,

Pre-repair survey

Your Vehicle No. : PC1296B

Our Vehicle No. : SLF5011L

D.O.A: 17/05/2021@0640HRS

Please provide a list of surveyors for further inspection

Location: 8 Kaki Bukit Ave 4 #08-45/46 Premier@Kaki Bukit, Singapore 415875

Please kindly contact our incharge person no: 97890992 (Mr. Winson)

--

Regards,

Wendy

SK AUTOMOBILE PTE LTD

8 Kaki Bukit Ave 4 #08-45/46

Premier@Kaki Bukit

Singapore 415875

--

Regards,

Wendy

SK AUTOMOBILE PTE LTD

8 Kaki Bukit Ave 4 #08-45/46

Premier@Kaki Bukit

Singapore 415875

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Regards,

Wendy

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8 Kaki Bukit Ave 4 #08-45/46

Premier@Kaki Bukit

Singapore 415875