

Returned of DV Re: Accident on 13/5/2021 involving SHB 530G & SLZ 260L (China Taiping's insured) Our Ref: TAX/05/21/2036/lg LKK REF : CC3/CTI21006024/Ers3

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$11,900.00
Loss of Rental	\$4,012.50 ( 30 days x \$133.75 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$15,919.50</b>

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

**Our hirer is claiming his injury and loss of income through his own lawyer.**

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd

## AUTHORIZATION TO ACT

I, STRIDES TAXI PTE LTD (the third party claimant”) of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 530G (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD (“the workshop”) to act for me with respect to my claim for repair costs and/or rental and/or loss of use (“claim”) for my vehicle no SHB 530G that was damaged pursuant to the accident which occurred on 13/05/2021 (date) along YIO CHU KANG ROAD (location) involving vehicle no/s SLZ 260L (“the accident”).

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 24 (day) of Nov (month) 2021 (year)



Signed by “the third party claimant”  
(with chop if applicable)



Signed by “the workshop”  
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00004942001

Claim No : SNM21D202889/LKKDS

Claimant : STRIDES TAXI PTE LTD

Amount : S\$ 14,448.25

SINGAPORE DOLLARS FOURTEEN THOUSAND FOUR HUNDRED FORTY EIGHT AND CENTS TWENTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 530G

Insured Vehicle No. : SLZ 260L

Date of Loss : 13/05/2021

Place of Accident : YIO CHU KANG ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HYMS CAR LEASING PTE LTD

Driver Name : ELVIN LING HONG WENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	11,900.00
(3) Loss of <del>Use</del> /Rental/Earning	S\$	2,541.25
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	7.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		S\$ 14,448.25

Claimant Name : STRIDES TAXI PTE LTD



Signature :

*[Handwritten Signature]*

NRIC No : 1XXXXX369K

Date : 24 NOV 2021

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



### Tax Invoice

GST Reg No. : MR-8500001-7  
 CRN : 199004280Z  
 Invoice No. : IV210600410  
 Date : 23.06.2021  
 Vehicle No. : SHB530G  
 Your Ref No. : TAX/05/21/2036  
 Our Ref No. : 24110931  
 Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 11,900.00

TOTAL	\$ 19,600.00
REPAIR COST EXCEED SALVAGE VALUE BEARED BY SMRT TAXI	
-\$ 7,700.00	
GRAND TOTAL	\$ 11,900.00

Remark :

Make/Model : TOYOTA PRIUS  
 Accident Date : 12.05.2021

Payment Instructions

*Koo Yew Chung*

Koo Yew Chung (Jun 23, 2021 17:34 GMT+8)

Authorised Signature  
 for SMRT Automotive Services Pte Ltd



**SMRT Taxis Pte Ltd**

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/05/21/2036

From: SMRT Taxis Pte Ltd

Date: 25/05/2021

**ACCIDENT ON 13/5/2021 INVOLVING SHB 530G & SLZ 260L ALONG YIO  
CHU KANG RD**

This is to confirm that the daily rental rate for SHB 530G is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



### Laid Up Report

Accident Start Date : 04/05/2021

Date Generated : 15/06/2021

Accident End Date : 15/06/2021

User Name : LeeGek

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Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/05/21/2036	SHB530G	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24110931	13/05/2021 1:31 AM	12/06/2021 8:04 AM

### Enquire Vehicle-Related Transaction History

#### Transaction History Details

Log Date/Time:	18 May 2021 / 14:09:32	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SLZ260L	Business Transaction Reference No.:	20210518140932716078
Transaction Type:	18,32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 13 May 2021 01:30:00  
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

**ACCIDENT INVOLVING SLZ 260L & SHB 530G ALONG/AT YIO CHU KANG ON 13/05/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Thu 8/5/2021 6:35 PM

To: hys@live.com.sg <hys@live.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/CTI21006024/Ers3q2

**HYMS CAR LEASING PTE LTD- BY EMAIL ONLY**

[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SLZ 260L & SHB 530G ALONG/AT YIO CHU KANG ON 13/05/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHB 530G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**RE: Direct Settlement - Accident Involving SLZ260L (OI : CTI - TBA) and SHB 530G (TP : LKK REF - CC3/CTI21006024/Ers3) on 13/05/2021**

Pauline Tham &lt;pauline.tham@sg.cntaiping.com&gt;

Wed 11/17/2021 2:21 PM

To: Jaslin Kok (LKK Auto) &lt;jaslinkok@lkkauto.com&gt;

Cc: Admin A &lt;admin-a@lkkauto.com&gt;; Claims Dept of CTI &lt;claimsdept@sg.cntaiping.com&gt;

Hi Jaslin

Thanks for reminder.

Missed out on this reply.

Please proceed with your proposed offer.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>**Sent:** Wednesday, November 17, 2021 9:46 AM**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>**Subject:** RE: Direct Settlement - Accident Involving SLZ260L (OI : CTI - TBA) and SHB 530G (TP : LKK REF - CC3/CTI21006024/Ers3) on 13/05/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pauline,

We refer to our mandate request on 14/09/2021.

**Kindly let us have your approval / instructions urgently, as workshop is chasing.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Wednesday, 20 October 2021 11:26 AM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: Direct Settlement - Accident Involving SLZ260L (OI : CTI - TBA) and SHB 530G (TP : LKK REF - CC3/CTI21006024/Ers3) on 13/05/2021

Dear Pauline,

We refer to our mandate request on 14/09/2021.

**Kindly let us have your approval / instructions urgently, as workshop is chasing.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Saturday, October 2, 2021 4:20 PM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: Direct Settlement - Accident Involving SLZ260L (OI : CTI - TBA) and SHB 530G (TP : LKK REF - CC3/CTI21006024/Ers3) on 13/05/2021

Dear Pauline,

We refer to our mandate request on 14/09/2021.

**Kindly let us have your approval / instructions**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Tuesday, September 14, 2021 2:10 PM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: Direct Settlement - Accident Involving SLZ260L (OI : CTI - TBA) and SHB 530G (TP : LKK REF - CC3/CTI21006024/Ers3) on 13/05/2021

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SLZ260L (CTI) AND SHB 530G (TP) ON 13/05/2021**

We refer to the above matter.

We seek your approval to offer repairer "SMRT AUTOMOTIVE SERVICES PTE LTD" at **\$ 14,448.25(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 45,600.00	\$ 11,900.00
2. Loss of Rental (30 days x \$133.75)	\$ 4,012.50	\$ 2,541.25 (19 days x \$133.75)
3. LTA / GIA Search Fee	\$ 7.00	\$ 7.00
<b>Total</b>	\$ 49,619.50	<b><u>\$ 14,448.25</u></b>

Surveyor recommended 14 days for repair + 2PRS +2SUN+1PH=19DAYS

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Monday, May 24, 2021 3:54 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SLZ260L (OI : CTI - TBA) and SHB 530G (TP : LKK REF - CC3/CTI21006024/Ers3) on 13/05/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHB 530G at M/s SMRT AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**