Hui Zhen (LKK Auto)

From: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

 $<\!Chan Siau Chin@smrt.com.sg\!>$

Sent: Monday, 24 May 2021 10:01 am

To: Hui Zhen (LKK Auto)

Cc: SUR

Subject: RE: 50113395 / SHC7707M / TP SMB127D / DOA 20/05/2021 - ARRANGE SURVEY

Importance: High

Dear Hui Zhen,

Our case ref is: BUS/05/21/5037, thanks.

Best Regards, Karen Chan Claims Department

Tel: 6556 3523

From: Hui Zhen (LKK Auto) [mailto:huizhen@lkkauto.com]

Sent: Friday, May 21, 2021 5:28 PM

To: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

Cc: SUR

Subject: RE: 50113395 / SHC7707M / TP SMB127D / DOA 20/05/2021 - ARRANGE SURVEY

Dear Karen,

Enclosed herewith preliminary advice of SHC 7707M.

Kindly assist to provide the claim number.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 20 May 2021 4:06 pm

To: 'MTPRI' < MTPRI@smrt.com.sg >; assignments < assignments@lkkauto.com >; SUR < sur@lkkauto.com >

Cc: 'Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' < ChanSiauChin@smrt.com.sg>; 'Tan Wei

Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' < TanWeiTeck@smrt.com.sg; 'Foo Chit Yan (Auto

Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' < FooChitYan@smrt.com.sg>

Subject: RE: 50113395 / SHC7707M / TP SMB127D / DOA 20/05/2021 - ARRANGE SURVEY

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 21-05-21.

Best Regards, Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: MTPRI < MTPRI@smrt.com.sg Sent: Thursday, 20 May, 2021 3:59 PM

To: assignments@lkkauto.com; sur@lkkauto.com

Cc: MTPRI < MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

<<u>ChanSiauChin@smrt.com.sg</u>>; Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <<u>TanWeiTeck@smrt.com.sg</u>>; Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

<FooChitYan@smrt.com.sg>

Subject: FW: 50113395 / SHC7707M / TP SMB127D / DOA 20/05/2021 - ARRANGE SURVEY

Ref: TBA

Dear Summer,

Kindly survey on "Without Prejudice" basis.

TP: SHC7707M Insured: SMB127D

Workshop: Ding Automotive Pte Ltd

Thank you.

Regards,

Hua Yen Claim Department

SMRT Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705 DID: 6866 2650 | Fax: 6368 7421 | Email: onghuayen@smrt.com.sg | www.smrt.com.sg



From: Taxis Customer Service [mailto:taxiscs@stengq.com]

Sent: 20 May 2021 15:52

To: MTPRI

Cc: kelly.ding@dingauto.sg; claims@dingautomotive.com; sarah@dingautomotive.com Subject: 50113395 / SHC7707M / TP SMB127D / DOA 20/05/2021 - ARRANGE SURVEY

Without Prejudice

Hi Sir/Madam,

Kindly assist to arrange survey for vehicle **SHC7707M** on 31 Corporation Road.

Do avoid visiting during our lunch time, 12PM – 1PM.

P/S: We will sent the GIA report shortly.

Thanks!

With warmest regards,

Loong

Ding Automotive Pte Ltd 31 Corporation Rd, Singapore 649806

Tel: 9689 1857 / 6265 7130

This email is confidential and may also be privileged. If this email has been sent to you in error, please delete it immediately and notify us. Please do not copy, distribute, or disseminate part or whole of this email if you are not the intended recipient or if you have not been authorized to do so. We reserve the right, to the extent and under circumstances permitted by applicable laws, to retain, monitor, and intercept email messages to and from our systems. Thank you.