

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Thursday, 20 May 2021 2:13 PM
To: Jenny Lew; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM21D202863/C02/SLX3313J/LEWLC / FW: Re:Accident On 18/05/2021 Involving Our Insured GBK7641Y And Your Insured SLX3313J

Dear Jenny,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 20 May 2021 2:04 PM
To: Mars Ler <mars.ler@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D202863/C02/SLX3313J/LEWLC / FW: Re:Accident On 18/05/2021 Involving Our Insured GBK7641Y And Your Insured SLX3313J

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, May 20, 2021 1:44 PM

To: Mars Ler <mars.ler@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D202863/C02/SLX3313J/LEWLC / FW: Re:Accident On 18/05/2021 Involving Our Insured GBK7641Y And Your Insured SLX3313J

Dear Jenny,

Please conduct PRS for GBK7641Y.

Note: officer in charge – Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mars Ler <mars.ler@ccfulco.com.sg>

Sent: Thursday, 20 May 2021 9:41 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Subject: Re:Accident On 18/05/2021 Involving Our Insured GBK7641Y And Your Insured SLX3313J

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)

In view of the current COVID-19 situation , please bear with us should there be some service delay during this period .

Thank you,

Best regards

Mars Ler
Executive - Motor Claims
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566