

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Thursday, 20 May 2021 2:02 PM
To: Adeline Chng; assignments
Cc: Claims Dept of CTI; SUR
Subject: RE: SNM21D202892/C02/GBD3108J/CHNGPW / FW: Direct Settlement - Our Ref: SMQ4176G; Your Insured GBD3108J DOA 17/05/2021

Dear Adeline,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 20 May 2021 12:14 PM
To: Michelle Ong Siew Bee <michelle.ong@wearnes.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D202892/C02/GBD3108J/CHNGPW / FW: Direct Settlement - Our Ref: SMQ4176G; Your Insured GBD3108J DOA 17/05/2021

Without Prejudice

Dear Michelle

We refer to the above matter.

Please be advised that liability is in favor of your client. We are prepared to do Direct settlement, and quantum subject to consistency of damages, based on our surveyor's findings, with supporting documents.

We shall appoint LKK to conduct PRI.

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Michelle Ong Siew Bee <michelle.ong@wearnes.com>

Sent: Wednesday, 19 May 2021 5:54 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: RE: SNM21D202892/C02/GBD3108J/CHNGPW / FW: Direct Settlement - Our Ref: SMQ4176G; Your Insured GBD3108J DOA 17/05/2021

Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

Please revert on liability clearance before arranging for survey. Car is not in yet.

Thanks.

Best regards,

Michelle Ong

Service Consultant

Bodyshop & Paint

Wearnes Automotive Pte. Ltd.

249 Alexandra Road Singapore 159103

M (65) 9129 4556 F (65) 6264 7137

www.wearnes.com michelle.ong@wearnes.com

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 19 May 2021 5:15 PM
To: Michelle Ong Siew Bee <michelle.ong@wearnes.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D202892/C02/GBD3108J/CHNGPW / FW: Direct Settlement - Our Ref: SMQ4176G; Your Insured GBD3108J DOA 17/05/2021

Dear Adeline,

Please conduct PRS for SMQ4176G.

Note: officer in charge –Adeline Chng 63896155.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Michelle Ong Siew Bee <michelle.ong@wearnes.com>
Sent: Wednesday, 19 May 2021 12:16 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Direct Settlement - Our Ref: SMQ4176G; Your Insured GBD3108J DOA 17/05/2021
Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,
We refer to the above matter.
Attached for Direct Settlement.
Kindly revert asap.

Best regards,

Michelle Ong
Service Consultant
Bodyshop & Paint

Wearnes Automotive Pte. Ltd.
249 Alexandra Road Singapore 159103
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www.wearnes.com michelle.ong@wearnes.com

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