

LOD-TP - GBH9090P, claim TP AIG GBG9090U, DOA: 19/05/2021

Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Thu 22/7/2021 10:02 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; **SUR** <sur@lkkauto.com>; **Admin A** <admin-a@lkkauto.com> 1 attachments (177 KB)

[Untitled].pdf;

Dear Sir/Madam,

Attached our repair invoice, and Authorisation to Act, for your perusal.

Our client's claim is as stated below:

COR	\$ 16,476.50
LOU	\$ 3,200.00 (\$100/day x 32 days)

Total	\$ 19,676.50

Kindly offer for settlement.

Appreciate.

Best Regards,**Loi Ai Ting**

Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg A member of the Jardine Cycle & Carriage Group

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To:

Cycle & Carriage France Pte. Limited
209 Pandan Gardens,
Singapore 609339

Attention: [Motor Claims Department]

Date:

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. GBH9090P (*vehicle no.*) (the "**Vehicle**").
2. As a result of a motor incident occurring on 19.05.2021 (*date and time of accident*) on/along SERVICE ROAD @ 67 TUAS SOUTH AVE 1 (*location*) between the Vehicle and GBG9090U (*3rd party vehicle(s) number, if any*) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,



Name: PECK SENG CRANE & TRANSPORT PTE LTD
NRIC / Passport No. / Company Registration No.:

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, CYCLE & CARRIAGE FRANCE PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$16,476.50 (Repair Cost), S\$840.00 (Loss of Use/Rental), S\$ - (Disbursement) for vehicle no. GBH 9090P that was damaged pursuant to the accident which occurred on 19/05/2021 (date) along SERVICE ROAD @ 67 TUAS SOUTH AVE 1 (location) involving vehicle no/s GBG 9090U. This is pursuant to the inspection conducted on 20/05/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner PECK SENG CRANE & TRANSPORT PTE LTD (the third party claimant”) of vehicle no. GBH 9090P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to GBH 9090P (vehicle no.) as a result of the accident.

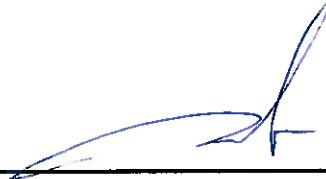
We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.


Dated this 30th (day) of August (month) 20 21 (year)



Signed by appointed surveyor




Signed by “the workshop” (with chop)



SIGNED WITHOUT PREJUDICE FOR
ANY PERSONAL INJURY CLAIM

TAX INVOICE

Company Reg No. 200609327M
 GST Reg No. MR-8500111-X

Invoice Name & Address				Owner Name & Vehicle Info				
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #09-16 AIG BUILDING SINGAPORE 079120 Contact No 6419 1000				Cust No/Name	/ PECK SENG CRANE & TRANSPORT PT			
				Reg No/Reg Date	GBH9090P / 22/03/2018			
				Date In/Mileage	04/06/2021/ 85214			
				Chassis/Package	VF77FBHYMHJ754774			
				Engine No	10JBHW3019068			
				Make/Model	CITCV/BERLINGO L2 1.6 BLUEHDI ETG			
				Colour/Trim	ZRM GRIS ALUMINIUM / BK BLACK			
								
Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
FAX00001	Credit	22/07/2021/ 09:46	TLE	260 / AiTing	16542	73007860		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000 REPLACE FRONT DAMAGED PARTS, REPLACE FRONT BUMPER, REPAIR LH FRONT FENDER, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME								500.00
E PNT88000 REPLACE REAR DAMAGED PARTS, REPLACE LH TAILGATE, RH TAILGATE, REAR BUMPER, REPAIR ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME								1000.00
E PNT98000 RESPRAY ON FRONT BUMPER, LH FRONT FENDER, TAILGATE LH, TAILGATE RH, AND ALL OTHER AFFECTED AREAS TO THE SAME								1520.00
E PNT88000 REMOVE & INSTALL TAILGATE LH COMPONENTS TO NEW PANEL								120.00
E PNT88000 REMOVE & INSTALL TAILGATE RH COMPONENTS TO NEW PANEL								120.00
E PNT88000 REMOVE & REINSTALL REAR FLOOR BOARD, TRIMS, CARPETS, AND ALL OTHER ATTACHMENTS TO FACILITATE REPAIR								120.00
A 54900099 CHECK WIRING & ELECTRICAL SYSTEM & ADJUST HEADLAMP AIM								50.00
A 10028901 CONDUCT DIAGNOSTIC CHECK AND CLEAR TROUBLE CODE								225.00
E PNT88000 REMOVE & INSTALL TAILGATE LH GLASS								240.00
E PNT88000 REMOVE & INSTALL TAILGATE RH GLASS								240.00
M SUNDRY SUPPLY REAR WINDSCREEN GLASS SEALANT								80.00
E PNT88000 REMOVE & REINSTALL REVERSE SENSOR AND CONDUCT WATER LEAK TEST								80.00
M SUNDRY APPLY ANTI CORROSION ON AFFECTED AREAS								40.00
M SUNDRY								80.00

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

TAX INVOICE

Company Reg No. 200609327M
 GST Reg No. MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #09-16 AIG BUILDING SINGAPORE 079120 Contact No 6419 1000	Cust No/Name / PECK SENG CRANE & TRANSPORT PT Reg No/Reg Date GBH9090P / 22/03/2018 Date In/Mileage 04/06/2021/ 85214 Chassis/Package VF77FBHYMHJ754774 Engine No 10JBHW3019068 Make/Model CITCV/BERLINGO L2 1.6 BLUEHDI ETG Colour/Trim ZRM GRIS ALUMINIUM / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
FAX00001	Credit	22/07/2021/ 09:46	TLE	260 / AiTing	16542	73007860		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
SUPPLY BODY PANEL SEALANT								40.00
M	SUNDRY							
SUPPLY C&C BADGE								40.00
M	SUNDRY							
SUNDRIES								80.00
E	PNT88000							
REMOVE & REINSTALL FRONT PARKING ASSIST SENSOR TO FACILITATE REPAIR								100.00
S	SPECIALISTJOB							
SUPPLY & REPLACE BOTH FRONT & REAR LICENSE PLATE WITH FRAME								1000.00
E	PNT88000							
REPLACE REAR FLOOR PANEL & REAR END PANEL								760.00
E	PNT98000							
RESPRAY REAR FLOOR PANEL & REAR END PANEL								38.00
S	SPECIALISTJOB							
SUPPLY 6 PAX STICKER & 70 KM/H STICKER								
X	FRONT BUMPER				1.00	1039.00	20.00	831.20
X	GUARD GRILLE SUPERIEUR				1.00	299.00	20.00	239.20
X	BUMPER BRACKET				1.00	254.00	20.00	203.20
X	BADGE				1.00	258.00	20.00	206.40
X	GUARD GRILLE INFERIEUR				1.00	515.00	20.00	412.00
X	GRILLE MOULDING SUPERIEUR				1.00	168.00	20.00	134.40
X	BUMPER MOULDING				1.00	239.00	20.00	191.20
X	HEADLIGHT ASSY LH				1.00	559.00	20.00	447.20
X	REAR BUMPER				1.00	579.00	20.00	463.20
X	REAR BUMPER LH ENS				1.00	267.00	20.00	213.60
X	RECESS DOOR				1.00	68.00	20.00	54.40
X	BRACKET SET				1.00	138.00	20.00	110.40
X	LOW RR PAN FIX				1.00	111.00	20.00	88.80
X	SIDE DOOR LH AR				1.00	1539.00	20.00	1231.20
X	SIDE DOOR RH				1.00	1259.00	20.00	1007.20
X	WEATHERSTRIP				1.00	199.00	20.00	159.20
X	BADGE-CITROEN				1.00	58.00	20.00	46.40
X	BADGE-BERLINGO				1.00	58.00	20.00	46.40

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TAX INVOICE

Company Reg No 200809327M
 GST Reg No. MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #09-16 AIG BUILDING SINGAPORE 079120 Contact No 6419 1000	Cust No/Name / PECK SENG CRANE & TRANSPORT PT Reg No/Reg Date GBH9090P / 22/03/2018 Date In/Mileage 04/06/2021/ 85214 Chassis/Package VF77FBHYMHJ754774 Engine No 10JBHW3019068 Make/Model CITCV/BERLINGO L2 1.6 BLUEHDI ETG Colour/Trim ZRM GRIS ALUMINIUM / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
FAX00001	Credit	22/07/2021/ 09:46	TLE	260 / AiTing	16542	73007860

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X DOOR LOCK RH INF	1.00	93.00	20.00	74.40
X LOCKING RACK LH INF	1.00	76.00	20.00	60.80
X TAIL-LIGHT LH	1.00	168.00	20.00	134.40
X LICEN PLAT LAMP	2.00	29.00	20.00	46.40
X BUMPER BRACKET	1.00	398.00	20.00	318.40
X SENSOR	1.00	244.00	20.00	195.20
X SENSOR SUPPORT ENS	1.00	161.00	20.00	128.80
X BADGE	1.00	59.00	20.00	47.20
X DOOR TRIM RH	1.00	120.00	20.00	96.00
X REAR PANEL	1.00	754.00	20.00	603.20
X BLIND RIVET 7,5X21	3.00	4.00	20.00	9.60
X ESPAGN STRIKER RH INF	1.00	42.00	20.00	33.60
X ESPAGN STRIKER LH INF	1.00	42.00	20.00	33.60
X EXTENSION	1.00	567.00	20.00	453.60
X INNER FRAME	1.00	756.00	20.00	604.80
Z TEXT				
TP CLAIM AIG GBG9090U				
DOA : 19.05.21				
SURVEYOR STEVE LKK 20.05.21				
REPAIR 07 DAYS				

Guarantee Your Warranty, Maintain with Cycle & Carriage!

Parts	8,925.60	Nett	15,398.60
Labour	6,055.00	7% GST on	1077.90
Standard Menu	0.00		
Specialist Job	138.00	Total Payable	16,476.50
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	280.00	Total Due	16,476.50
Total(w/o GST)	15,398.60		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days This is a computer generated document, no signature is required

ACCIDENT INVOLVING GBG 9090U(AIG) / GBH 9090P/ XB 9900Z AT/ALONG SERVICE RD @ 67 TUAS SOUTH AVE 1 ON 19/05/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 4/6/2021 12:32 PM

To: PECKSENG@SINGNET.COM.SG <PECKSENG@SINGNET.COM.SG>

04 June 2021

M/s PECK SENG CRANE & TRANSPORT PTE LTD

[By Email Only]

Driver: SEAH SENG HWEE

Dear Sir/Madam,

You Ref: GBG9090U

Our Ref: CC4/AIG21006004/Eps3

ACCIDENT INVOLVING GBG 9090U(AIG) / GBH 9090P/ XB 9900Z AT/ALONG SERVICE RD @ 67 TUAS SOUTH AVE 1 ON 19/05/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from GBH9090P against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your vehicle has collided onto third party stationary vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 May 2021 12:35	Clim Dtl Modified	Claimant's Name: -> PECK SENG CRANE & TRANSPORT PT.	[A] Lee Su Li
2	20 May 2021 12:35	Clim Veh Model Changed	(203320) CITROEN BERLINGO 1.6 D (M).	[A] Lee Su Li
3	20 May 2021 12:35	Clim Created	Reg No: GBH9090P. Acct Date: 2021/05/19. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Cycle & Carriage France Pte Ltd (Pandan Gardens) (HQ)	[A] Lee Su Li
4	20 May 2021 12:35	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	20 May 2021 12:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/01	[A] Lee Su Li
6	20 May 2021 12:35	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	20 May 2021 12:35	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Expre ss)	[I] Merimen Administrator
8	20 May 2021 12:35	Label Added	(23):Express.	[A] Lee Su Li
9	20 May 2021 12:35	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] Lee Su Li
10	27 Jul 2021 23:35	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	27 Jul 2021 23:35	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	27 Jul 2021 23:35	Clim Dtl Modified	JPJ Reg. Date: -> 2018/03/22.	[A] JOANNE LEE KHANG MIN
13	27 Jul 2021 23:35	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	30 Jul 2021 11:40	Adj Mandate Request	Cur.Req:17976.50:Liability: 100%(OID hit TP parked vehicle) *Quantum: (a)CORw/GST: \$16,476.50 + (b) LOU(15days x \$100.00): \$1,500.00 = Total: \$17,976.50 *9 recommendation repair days + 1PRS +2Sat + 2Sun + 1PH = 15days *For your approval please.	[A] CHEW HSIAO TONG
15	02 Aug 2021 23:29	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/01. Mandate Remarks: Subj to all docs/billings in order, SAB frm: \$17,256.50-17,456.50 (All-in). LOU days (13-14days)	[I] Tan, Bennie-WZ
16	02 Aug 2021 23:29	Adj Mandate Set	Approved:17456.50:Subj to all docs/billings in order, SAB frm: \$17,256.50-17,456.50 (All-in). LOU days (13-14days)	[I] Tan, Bennie-WZ

Date From
 Date To
 Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2695886	20 May 2021 12:42:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBH9090P	GBG9090U	11.00
2712237	27 Jul 2021 23:35:26	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBH9090P	GBG9090U	11.00

