

RE: AIG REF: 2214784030SG-003 || TP claim: GBH9090P

Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Fri 4/6/2021 10:44 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Hi Hsiao Tong

Further to my email dated 02/06/2021.

Please proceed with normal handling for this claim.

Thank you.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.AIG.sg

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 3 June 2021 12:21 pm

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: AIG REF: 2214784030SG-003 || TP claim: GBH9090P

This message is from an external sender; be cautious with links and attachments.

Hi Bennie,

Attached is accident scene photos submitted by third party GBH9090P.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Wednesday, 2 June 2021 11:25 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: AIG REF: 2214784030SG-003 || TP claim: GBH9090P

Hi Hsiao Tong

Please bear with me on said matter.

I am still seeking clarification from my underwriters on the policy queries.

Separately, any scene photos of the accident.

XB9900Z seems to have not report on said accident.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 1 June 2021 10:55 am
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] Re: AIG REF: 2214784030SG-003 || TP claim: GBH9090P

This message is from an external sender; be cautious with links and attachments.

Hi Bennie,

Further to our below email.

Please be informed that third party repairer C & C is asking for liability clearance.

Kindly advise if the policy is engaged for third party claim.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)

Sent: Thursday, 27 May 2021 12:14 PM

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: AIG REF: 2214784030SG-003 || TP claim: GBH9090P

Dear Bennie,

We refer to the above matter.

As mentioned, we noticed that OI & TP is registered under same company.

Kindly advise if the policy is engaged for third party claim.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 25 May 2021 9:19 AM

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: AIG REF: 2214784030SG-003 || TP claim: GBH9090P

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, CC4/AIG21006004/Eps3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Monday, May 24, 2021 8:04 PM
To: Admin A <admin-a@lkkauto.com>
Subject: AIG REF: 2214784030SG-003 || TP claim: GBH9090P

Hi LKK

Reference to above matter under your care.

Please follow-up and ensure engagement with OI is done within 5 working day upon assignment.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

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