

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Wednesday, 2 June 2021 5:52 PM
To: Chan, Shu Hui Agnes; Admin-D (LKKAuto)
Cc: assignments; SUR
Subject: RE: [SPAM]PRI/LKK \ CMTD2100633/AGC - YSY/21.024719 - Accident invlg SJD 7614T & YN5910X along Boundary Road on 25.2.21
Attachments: SMO_LKKInvoice_AC2103866.pdf; LKKInspection.pdf; LKKAdjustment _Amended_.pdf

Dear Agnes,

Enclosed soft copy of survey report

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Sent: Tuesday, 1 June 2021 12:44 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: [SPAM]PRI/LKK \ CMTD2100633/AGC - YSY/21.024719 - Accident invlg SJD 7614T & YN5910X along Boundary Road on 25.2.21

Dear LKK

Please forward the report at the soonest.

Thank you.

Best Regards

Agnes Chan

Claims Division

D: 6329 5327 | T: 6461 6555



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Sent: Wednesday, May 19, 2021 10:03 AM

To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; 'Denise Tay (LKKAuto)' <denisetay@lkkauto.com>

Cc: 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: [SPAM]PRI/LKK \ CMTD2100633/AGC - YSY/21.024719 - Accident invlg SJD 7614T & YN5910X along Boundary Road on 25.2.21

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Dear Agnes,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Sent: Tuesday, 18 May, 2021 6:29 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: [SPAM]PRI/LKK \ CMTD2100633/AGC - YSY/21.024719 - Accident invlg SJD 7614T & YN5910X along Boundary Road on 25.2.21

Dear LKK

We refer to the above matter.

We herewith enclosed 2 GIA reports and the survey report for your attention.

Please prepare the paper resurvey of SJD7614T.

Please forward the report with the market value status within 5 days.

Thank you.

Best Regards

Agnes Chan

Claims Divison

D: 6329 5327 | T: 6461 6555



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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Thursday, April 1, 2021 5:15 PM

To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: [SPAM]PRI/LKK \ CMTD2100633/AGC - YSY/21.024719 - Accident invlg SJD 7614T & YN5910X along Boundary Road on 25.2.21

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Dear Agnes,

Sorry for the delay.

Enclosed report as attached

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Sent: Thursday, 1 April 2021 11:06 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: [SPAM]PRI/LKK \ CMTD2100633/AGC - YSY/21.024719 - Accident invlg SJD 7614T & YN5910X along Boundary Road on 25.2.21

Importance: High

REMINDER 01.04.2021

Dear LKK

Please forward PRI report of SJD7614T as we have received LOD.

Working From Home with effect from 03 April 2020 till further notice.

Thank you.

Best Regards

Agnes Chan

Claims Divison

D: 6329 5327| **T:** 6461 6555

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From: Chan, Shu Hui Agnes

Sent: Friday, March 19, 2021 6:09 PM

To: Summer (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Subject: RE: [SPAM]PRI/LKK \ CMTD2100633/AGC - YSY/21.024719 - Accident invlg SJD 7614T & YN5910X along Boundary Road on 25.2.21

Dear LKK

Please forward PRI report of SJD7614T as we have received LOD.

Working From Home with effect from 03 April 2020 till further notice.

Thank you.

Best Regards

Agnes Chan

Claims Division

D: 6329 5327 | T: 6461 6555

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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Wednesday, March 3, 2021 11:28 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: RE: [SPAM]PRI/LKK \ CMTD2100633/AGC - YSY/21.024719 - Accident invlg SJD 7614T & YN5910X along Boundary Road on 25.2.21

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Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Wednesday, 3 March, 2021 9:36 AM

To: Eileen Cheong <eileencheong@ascentsialawcorp.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: [SPAM]PRI/LKK \ CMTD2100633/AGC - YSY/21.024719 - Accident invlg SJD 7614T & YN5910X along Boundary Road on 25.2.21

Importance: High

Our Reference: CMTD2100633/AGC

Your Reference: YSY/21.024719

Without Prejudice

EMAIL ONLY

Date: 03/03/2021

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S ASCENTSIA LAW CORPORATION

Dear Eileen,

ACCIDENT INVOLVING YN5910X & SJD7614T ON 25.02.2021

We refer to your Notice of Accident dated 01/03/2021.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange **Mr. Kenneth or Mr. Marcus** to survey **SJD7614T** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Agnes.**

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

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From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Sent: Wednesday, March 3, 2021 9:00 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: FW: YSY/21.024719 - Accident invlg SJD 7614T & YN 5910X along Boundary Road on 25.2.21

Dear Grace

Please assist.

Working From Home with effect from 03 April 2020 till further notice.

Thank you.

Best Regards

Agnes Chan

Claims Divison

D: 6329 5327 | T: 6461 6555



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From: Eileen Cheong <eileencheong@ascentsialawcorp.com>

Sent: Tuesday, March 2, 2021 4:10 PM

To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: Sompo Contact Centre (Customer) <emailus@sompo.com.sg>

Subject: YSY/21.024719 - Accident invlg SJD 7614T & YN 5910X along Boundary Road on 25.2.21

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Dear Agnes

We refer to the above matter.

Our client's list of surveyors are as follows:-

- 1) Absolute Appraisal Services Pte Ltd
Block 16 Sin Ming Industrial Estate Sector A
#01-81
Singapore 575674
- 2) JP Knights Pte Ltd
33 Ubi Avenue 3 #05-47
Vertex Tower
Singapore 408868
- 3) Sincere Appraisal Services
81 Ubi Avenue 4 #06-28
UB One
Singapore 408830
- 4) Kelvin Automotive Appraising Services (KAAS)
6 Tampines Street 73 #01-03
Singapore 528825
- 5) MC-Coy Appraiser Pte Ltd
No. 1 Kaki Bukit Avenue 6 #01-28
Autobay@KB
Singapore 417883
- 6) Prominent Appraiser Services Pte Ltd
No. 1 Simei Street #02-24
Singapore 529890
- 7) Delta-V Consultant
Block 171 Kallang Way #01-07
Singapore 349250
- 8) Advanced Automotive Consultancy Pte Ltd
Block 159 Yishun Street 11 #04-166
Singapore 760159
- 9) Pal's Appraiser Pte Ltd

No. 1 Kaki Bukit Avenue 6 #01-28
Autobay@Kaki Bukit
Singapore 417883

- 10) S K Auto Consultants
Block 310B Anchorvale Link #06-15
Singapore 542310
- 11) Appraisal VP Pte Ltd

Kindly make the necessary arrangements with the workshop for the pre-repair inspection (if required).

If we do not receive a response by 3 March 2021, we will proceed on the basis that you have waived your rights to a pre-repair inspection.

Yours faithfully,

Eileen Cheong
Legal Manager



Ascentsia Law Corporation
(Company Registration No. 200204598E)
10 Anson Road
#03-22 International Plaza
Singapore 079903
Tel : (65) 6534 3552
DID: (65) 6327 5776
Fax : (65) 6535 9920

(Service of Court documents by fax not accepted)

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From: EM Mailbox <emailus@sompo.com.sg>
Sent: Monday, March 1, 2021 2:41 PM
To: Eileen Cheong <eileencheong@ascentsialawcorp.com>; agnes.chan@sompo.com.sg
Subject: Re: YSY/21.024719 - Accident invlg SJD 7614T & YN 5910X along Boundary Road on 25.2.21

Dear Eileen,

We are redirecting your email to our Claims Department for their assistance.

Thank you.

Dear Agnes,

Please assist accordingly for CMTD2100633.

Thank you.

Stay safe. Stay healthy. #SGUnited

Best Regards

Safia Othman

Contact Centre at Sompo Insurance Singapore

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From: eileencheong@ascentsialawcorp.com

Sent: Monday, March 1, 2021 2:10 PM

To: emailus@sompo.com.sg

Subject: YSY/21.024719 - Accident invlg SJD 7614T & YN 5910X along Boundary Road on 25.2.21

Dear Sirs

We act for Mr Lee Eng Chye Vincent, who is the registered owner and driver of motor vehicle no. SJD 7614T at the material time.

Our client was involved in an accident on 25 February 2021 with your insured's motor vehicle no. YN 5910X and has suffered damages, loss and expenses.

In accordance to the NIMA Protocol, we hereby give you 2 working days' notice for you to conduct a pre-repair inspection of our client's motor vehicle at the following workshop:

Sze Kang Automobile Spraying Services

10 Ang Mo Kio Industrial Park 2A

#03-09/17

Singapore 568047

Tel: 6481 2712/8201 9979

Kindly make the necessary arrangements with the abovementioned workshop for your surveyor to conduct a pre-repair inspection (if required).

If we do not receive a response by 3 March 2021, we will proceed on the basis that you have waived your rights to a pre-repair inspection.

Yours faithfully,

Eileen Cheong
Legal Manager



Ascentsia Law Corporation
(Company Registration No. 200204598E)
10 Anson Road
#03-22 International Plaza
Singapore 079903
Tel : (65) 6534 3552
DID: (65) 6327 5776
Fax : (65) 6535 9920

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