



Kah Motor Co. Sdn. Bhd.
(A Member of Oriental Holdings Berhad)
15 Ubi Road 4
Singapore 408610
Tel : +65 6841 3838
Fax : +65 6748 0770
www.honda.com.sg

M/s Lonpac Insurance Bhd
C/O LKK Auto Consultants Pte Ltd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Date: 20/08/2021

Your ref: CC4/LPC21005993/pa3

Attn: Motor Claims Department / Chew Hsiao Tong

Our ref: SKZ8805A

Dear Sir / Madam,

THIRD PARTY DIRECT SETTLEMENT

ACCIDENT INVOLVING SKZ8805A AND YM6180J ON 17.05.21.

We refer to the items(s) marked (✓) below:

- (✓) We refer to Your email dated 21.05.21.
- (✓) We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.
- (✓) Kindly forward the discharge voucher for our client's signature within 2 weeks via email to cslim@honda.com.sg or faeaz@honda.com.sg
- () We return your discharge voucher duly completed.
- (✓) Kindly expedite settlement the following:-

Repair Cost	\$S\$5,389.95 Payable To Kah Motor Co Sdn Bhd
Loss of Use	\$S\$100.00 X 4 Day = \$S\$400.00 Payable To Robert Bing Kosan
Rental	NIL
LTA Search Fee	NIL
GIA Search Fee	\$S\$2.00 Payable To Kah Motor Co Sdn Bhd
Other	NIL
- (✓) Kindly let us have your cheque made in favour of the above mentioned names(s) for our transmission as soon as possible.
- (✓) Letter of Authority & GIA Search Invoice

Thank you.

Yours faithfully,

You Po Soon

LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) SKZ 8805A

& (THIRD PARTY'S VEHICLE NO.) YM 6180J

ON 17/05/2021 ALONG 940 TAMPINES AVE 5 OPEN WAPAK

- I hereby authorize Kah Motor Co Sdn Bhd and its agents or any person authorized by Kah Motor to do all or any of the following.
- To submit, resolve and make any claims(s) which I may have against the 3rd party insurers.
- To execute, sign discharge voucher / indemnity forms and all necessary documents in connection with and arising out of the above claim

Any payment should be made in favour of my name / Kah Motor Co Sdn Bhd



Owner Signature

(Co stamp & authorized signature if it's Co. registered vehicle)

Name : ROBERT BING KOSAN

NRIC No : SXXXXX 684E

Vehicle No : SKZ 8805A

Date : 17/05/2021



LONPAC INSURANCE BHD

WITHOUT PREJUDICE to:

CLAIM NO : 21/21/21/VC00/024585
DATE : 30 Aug 2021

Any Personal Injury Claims


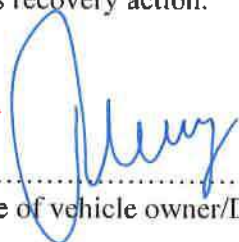
DISCHARGE VOUCHER


I/We, ROBERT BING KOSAN confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of YM6180J the sum of Singapore Dollar Five Thousand Seven Hundred Ninety One and Cents Ninety Four Only (\$5,791.94) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKZ8805A and YM6180J on 17 May 2021 along 940 TAMPINES AVE 5 OPEN CARPARK.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ MAGNUS IAIAN / NASIR NATARAJAN) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to KAH MOTOR CO SDN BHD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  /24/09/2021
Signature of vehicle owner/Date

 /24 09 2021
Name of vehicle owner /Date



Service Tax Invoice

Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad)

15 Ubi Road 4, SINGAPORE 408610

Ubi Parts Centre

Phone No. : +65 6841 3838 Fax No. :

GST Reg No. M200050223
Company Ref. No. S60FC1380G

LONPAC INSURANCE BHD
MOTOR CLAIMS DEPT
300 BEACH ROAD #17-04/07
THE CONCOURSE
SINGAPORE, 199555

Customer Code : CU0129752

Payment Term : 30 Days

Invoice No. : SINV-BS21001162
Invoice Date : 19/08/21
Order No. : SVO21028705
Reference :
Job Card No. : 76168
Date/Time Received : 20/05/21 / 7:56:38 AM
Licence No. : SKZ8805A
Model : ODYSSEY 2.4 EXV-S 16YM
Car Chassis No. : JHMRC1890GC201766
Car Engine No. : K24W72010776
Mileage : 163109
Service Advisor : YOU PO SOON 1884
Served By : SUHELMI
Page : 1

No.	Description	Qty.	UoM	U. Price	Disc %	Amount	7% GST Amount	incl GST
	TP DIRECT SETTLEMENT (J/NO: 76168)							
	OWNER: ROBERT							
	OWNER INSURER: B/DIRECT							
	ACC DATE: 17/5/2021							
	SURVEYED BY: MARCUS							
	DATE: 31/5/2021							
	REF NO:							
	TP INSURER: LONPAC							
	TP VEH: YM6180J							
BOSUN	0760 SUNDRIES	1	Hours	20.00		20.00	1.40	21.40
BML01I	EXT- INSPECT FR LIGHTING MECHANISMS & FOCUS HEADLIGHTS.(N)	1	Hours	120.00		120.00	8.40	128.40
BG01S	EXT- TO VACUUM & CLEAR SHATTERED GLASS	1	Hours	100.00		100.00	7.00	107.00
BC012R	0760 RESET VEHICLE SMART ENTRY SYSTEM	1	Hours	350.00		350.00	24.50	374.50
BC01R	0760 PERFORM SETTING ON MULTI VIEW CAMERAS & SMART PARKING ASSIST SYSTEM	1	Hours	350.00		350.00	24.50	374.50
BG51R	EXT- REPLACE RR. L QTR GLASS.(N)	1	Hours	250.00		250.00	17.50	267.50
BKFE11R	EXT- REPLACE FR L FENDER, REPAIR DOOR, ALIGN FR BUMPER	1	Hours	1,300.00		1,300.00	91.00	1,391.00
BP05R	EXT- SPRAY PAINTING ON REPAIRED OR YBH REPLACED AREAS.(3P)	1	Hours	1,340.00		1,340.00	93.80	1,433.80
73370-T6A-023	GLASS ASSY,L.FR.CORNER	1	Each	393.10	25	294.82	20.64	315.46
BO-WS-SEALANT	WINDSCREEN SEALANT (N)	1	Each	60.00		60.00	4.20	64.20
60260-T6A-300ZZ	FENDER COMPL.FR.	1	Each	585.00	25	438.75	30.71	469.46
72465-T6A-003	MOLDING ASSYL.FR.CORNER	1	Each	93.50	25	70.12	4.91	75.03
74150-T6A-000	FENDER ASSYL.FR.INNER	1	Each	128.70	25	96.52	6.76	103.28
90682-SEA-003	CLIP ABUMPER	4	Each	2.60	25	7.80	0.55	8.35
91501-TR0-003	CLIP,INNER FENDER	5	Each	2.80	25	10.50	0.74	11.24
74155-T6A-000	ENCLOSURE L.FR.FENDER	1	Each	28.10	25	21.07	1.47	22.54
91505-TM8-003	CLIP,BUMPER	14	Each	2.30	25	24.15	1.69	25.84
84151-T6C-B92ZA	GARNISH ASSY,L.FR.PILLAR	1	Each	84.80	25	63.60	4.45	68.05
BO-VK-ASTRO-FRQ	SUPPLY & INSTALL SOLAR FILM ON FRONT QTR GLASS	1		120.00		120.00	8.40	128.40
Sum Labor						3,830.00	268.10	4,098.10
Sum Item						1,087.33	76.12	1,163.45

Printed by SUHELMI on 19 Aug 2021 at 3:06:09 PM

This is a computer generated invoice. No signature is required. Please review your bill and advise us of any errors or omissions.
Kah Motor reserves the right to deliver a subsequent bill for any charge omitted. GST Amount is calculated from individual line(s).

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms.

Interest will be charged at 2% per month on overdue amounts.



Service Tax Invoice

Kah Motor Co. Sdn. Bhd.
(A Member of Oriental Holdings Berhad)
15 Ubi Road 4, SINGAPORE 408610
Ubi Parts Centre
Phone No. : +65 6841 3838 Fax No. :

GST Reg No. M200050223
Company Ref. No. S60FC1380G

LONPAC INSURANCE BHD
MOTOR CLAIMS DEPT
300 BEACH ROAD #17-04/07
THE CONCOURSE
SINGAPORE, 199555

Customer Code : CU0129752
Payment Term : 30 Days

Invoice No. : SINV-BS21001162
Invoice Date : 19/08/21
Order No. : SVO21028705
Reference :
Job Card No. : 76168
Date/Time Received : 20/05/21 / 7:56:38 AM
Licence No. : SKZ8805A
Model : ODYSSEY 2.4 EXV-S 16YM
Car Chassis No. : JHMRC1890GC201766
Car Engine No. : K24W72010776
Mileage : 163109
Service Advisor : YOU PO SOON 1884
Served By : SUHELMI
Page : 2

Sum External Services	120.00	8.40	128.40
Total SGD	5,037.33	352.62	5,389.95
Total Payable (SGD)			5,389.95

Printed by SUHELMI on 19 Aug 2021 at 3:06:09 PM

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Interest will be charged at 2% per month on overdue amounts.


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

YM6180J

Date of Accident

17/05/2021 

Reset

% **RESULT & RECEIPT****TP Insurer Enquiry**Insurance **Lonpac Insurance Bhd**Period of Insurance **03/05/2021 - 02/05/2022**Requested By **YOU PO SOON (KAH MOTOR C...**Requested Date **19/05/2021 13:45****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

RE: [SEEK MANDATE]-DIRECT SETTLEMENT OF VEHICLE NO. SKZ8805A AGAINST YM6180J *** LKK REF: CC4/LPC21005993/Upa3 // LPF REF: 21/21/21/VC00/024585
[External Confidential]

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Mon 23/8/2021 4:45 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Lonpac External - Confidential

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

Sent: Monday, 23 August 2021 11:03 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED][SEEK MANDATE]-DIRECT SETTLEMENT OF VEHICLE NO. SKZ8805A AGAINST YM6180J [External General] *** LKK REF: CC4/LPC21005993/Upa3 // LPF REF: 21/21/21/VC00/024585

Your ref: **21/21/21/VC00/024585**

Our ref : CC4/LPC21005993/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YM6180J(LONPAC) AND SKZ8805A(TP) ON 17/05/2021

We refer to the above matter.

We have highlighted to your good office on 20/05/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our driver reversed and collided onto third party parked vehicle. Liability is not in our driver favour.

We seek your approval to offer repairer **"KAH MOTOR CO SDN BERHAD"** at **\$5,791.94(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 10,584.14	\$ 5,389.94 (\$5,037.33 + 7%GST)
2. Loss of Use (4days x \$100.00)	\$ 400.00	\$ 400.00 (4days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 10,986.14	<u>\$ 5,791.94</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 2 June, 2021 2:03 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SKZ8805A AGAINST YM6180J [External General] *** LKK
REF: CC4/LPC21005993/Upa3 // LPF REF: 21/21/21/VC00/024585

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimate cost of repair
- preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 20 May 2021 5:32 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SKZ8805A AGAINST YM6180J [External General] *** LKK REF: CC4/LPC21005993/pa3 // LPF REF: 21/21/21/VC00/024585

Dear Gerald,

Enclosed TP video.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 20 May, 2021 4:52 PM
To: Summer (LKK AUTO) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SKZ8805A AGAINST YM6180J [External General]

Lonpac External - General

Our Ref: 21/21/21/VC00/024585

Dear Summer,

Attached copy of insured's report to be forwarded to the case handler.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Thursday, 20 May 2021 9:30 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SKZ8805A AGAINST YM6180J [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 20 May, 2021 9:17 AM
To: You Po Soon <psyou@honda.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SKZ8805A AGAINST YM6180J [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Po Soon,

Our insured has yet to lodge the accident report and we are unable to comment on liability.

In the meantime, we shall proceed to appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn: Nivitha/Summer,

FYA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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Lonpac External - General data is for internal / external use.

From: You Po Soon [<mailto:psyoun@honda.com.sg>]

Sent: Thursday, 20 May 2021 8:22 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: DIRECT SETTLEMENT OF VEHICLE NO. SKZ8805A AGAINST YM6180J

To The Officer In Charge,

Please Refer The Above Attachment For Your Reference.

Kindly Arrange for survey for vehicle SKZ8805A,

Kindly Advice on Liability,

Your Insured vehicle number is YM6180J, Accident Date 17/5/2021.

Thank You.

Best Regards,

YOU PO SOON

Service Advisor

Bodywork Shop

Honda Singapore

Kah Motor Co. Sdn. Bhd.

15, Ubi Road 4, Singapore 408610

DID : 6846 5671 / Mobile: 9678 6493

Web: www.honda.com.sg



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