

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, 2 June 2021 2:03 PM  
**To:** 'GERALD POH WEE BIN'  
**Cc:** 'MT\_Claim\_SG'; Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SKZ8805A AGAINST YM6180J [External General] \*\*\* LKK REF: CC4/LPC21005993/Upa3 // LPF REF: 21/21/21/VC00/024585  
**Attachments:** TP ESTIMATE - MARKED.PDF; Preliminary Advice.pdf

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimate cost of repair
- preliminary advice

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Thursday, 20 May 2021 5:32 PM  
**To:** 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>  
**Cc:** 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SKZ8805A AGAINST YM6180J [External General] \*\*\* LKK REF: CC4/LPC21005993/pa3 // LPF REF: 21/21/21/VC00/024585

Dear Gerald,

Enclosed TP video.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Thursday, 20 May, 2021 4:52 PM  
**To:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SKZ8805A AGAINST YM6180J [External General]

## **Lonpac External - General**

Our Ref: 21/21/21/VC00/024585

Dear Summer,

Attached copy of insured's report to be forwarded to the case handler.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Thursday, 20 May 2021 9:30 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SKZ8805A AGAINST YM6180J [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,  
#02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Thursday, 20 May, 2021 9:17 AM  
**To:** You Po Soon <[psyou@honda.com.sg](mailto:psyou@honda.com.sg)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SKZ8805A AGAINST YM6180J [External General]

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Po Soon,

Our insured has yet to lodge the accident report and we are unable to comment on liability.

In the meantime, we shall proceed to appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn: Nivitha/Summer,

FYA

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** You Po Soon [<mailto:psyoun@honda.com.sg>]  
**Sent:** Thursday, 20 May 2021 8:22 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** DIRECT SETTLEMENT OF VEHICLE NO. SKZ8805A AGAINST YM6180J

To The Officer In Charge,

Please Refer The Above Attachment For Your Reference.

Kindly Arrange for survey for vehicle SKZ8805A,

Kindly Advice on Liability,

Your Insured vehicle number is YM6180J, Accident Date 17/5/2021.

Thank You.

Best Regards,  
**YOU PO SOON**  
Service Advisor  
Bodywork Shop

Honda Singapore  
**Kah Motor Co. Sdn. Bhd.**  
15, Ubi Road 4, Singapore 408610  
DID : 6846 5671 / Mobile: 9678 6493  
Web: [www.honda.com.sg](http://www.honda.com.sg)



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