

## Hui Zhen (LKK Auto)

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**From:** Hui Zhen (LKK Auto)  
**Sent:** Friday, 28 May 2021 9:50 am  
**To:** Kevin Leong Wai Kit  
**Cc:** SUR; Coco Lu Ting; Edwin Abcede Caina; Andre Chow En De  
**Subject:** RE: aigencrypt - SMS4951A / DOA : 18/05/2021 - Request for undertaking letter and interview form

Dear Kevin,

As instructed by our client, please proceed to repair the insured vehicle **SMS 4951A (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair.**

Best Regards,

**Hui Zhen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hui Zhen (LKK Auto)  
**Sent:** Thursday, 20 May 2021 2:20 pm  
**To:** Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>  
**Subject:** FW: aigencrypt - SMS4951A / DOA : 18/05/2021 - Request for undertaking letter and interview form

Dear Kevin,

Kindly assist with the required as stated below and send back the forms once completed.

Best Regards,

**Hui Zhen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com) | fax: 6256-4315

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**From:** Mithoosingh, Aashweenjeetkaur [<mailto:Aashweenjeetkaur.Mithoosingh@aig.com>]

**Sent:** Thursday, 20 May 2021 1:21 pm

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Mohd Rizal, Nur Mariah Huibrechts

<[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>; Parthiban, Theerthan <[Theerthan.Parthiban@aig.com](mailto:Theerthan.Parthiban@aig.com)>; Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>

**Subject:** aigencrypt - SMS4951A / DOA : 18/05/2021 - Request for undertaking letter and interview form

Dear Sir/ Ma'am,

Kindly assist to request the workshop to get Insured to fill in the attached undertaking letter and interview form as this is a single accident.

**Thanks and regards,**

**Aashweenjeet Kaur (Aashween)**

**AIG**

Claims Adjuster II

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002215

[Aashweenjeetkaur.Mithoosingh@aig.com](mailto:Aashweenjeetkaur.Mithoosingh@aig.com) | [www.aig.sg](http://www.aig.sg)