

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 24 December 2021 11:15 AM
To: benedict yap
Subject: RE: [EXTERNAL] Pre Survey Inspection - SJR3225K DOA: 17.05.2021 *** LKK REF: CC4/ASM21005986/pa3
Attachments: DS FORM_SJR3225K.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement at a global sum of **\$6,100.00(all-in).**

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: benedict yap <detail.lab@gmail.com>
Sent: Friday, 17 December 2021 11:29 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: [EXTERNAL] Pre Survey Inspection - SJR3225K DOA: 17.05.2021 *** LKK REF: CC4/ASM21005986/pa3

Dear Hsiao Tong

COR at 05 Days. Can kindly propose to your principal to conclude at \$6100 all-in.

I believe we are looking at a realistic figure of \$60 per day, especially so when we did not insist on Sunday in which the car is parked.

Please accept our counter offer.

On Fri, Dec 17, 2021 at 10:47 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$6,060.00(all-in)**.

Please confirm acceptance.

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 29 November 2021 4:19 PM

To: benedict yap <detail.lab@gmail.com>

Cc: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: [EXTERNAL] Pre Survey Inspection - SJR3225K DOA: 17.05.2021 *** LKK REF: CC4/ASM21005986/pa3

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 28/11/2021.

We will look into the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: benedict yap <detail.lab@gmail.com>

Sent: Sunday, 28 November 2021 11:23 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: [EXTERNAL] Pre Survey Inspection - SJR3225K DOA: 17.05.2021 *** LKK REF: CC4/ASM21005986/pa3

Dear LKK

Agreed on COR: \$5800 & DOR: 5 days

Attached LOD & necessary documents for proper submission to AXA.

Please submit on behalf or provide us email address of AXA CH.

Best Regards

Ben Yap

Detail Lab

On Thu, Nov 25, 2021 at 9:31 AM benedict yap <detail.lab@gmail.com> wrote:

Dear LKK

Are we able to finalise on the mentioned 3rd party motor claim soon?

Thanks

On Tue, Jun 15, 2021 at 2:54 PM benedict yap <detail.lab@gmail.com> wrote:

Hi LKK

Thank you!

Will hear from GuoQiang soon.

On Tue, Jun 15, 2021 at 1:27 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi Ben,

Thank you for your email.

Our surveyor Guo Qiang will liaise with you on the repair cost & repair days.

Hi Guo Qiang,

Kindly assist. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: benedict yap <detail.lab@gmail.com>

Sent: Tuesday, 15 June 2021 8:09 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: [EXTERNAL] Pre Survey Inspection - SJR3225K DOA: 17.05.2021 *** LKK REF: CC4/ASM21005986/pa3

Dear LKK Auto

Good morning, can we finalise on the mentioned 3rd party case?

AfterPaint Photos to follow.

Regards

Ben

On Fri, May 21, 2021 at 8:36 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above-mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: benedict yap <detail.lab@gmail.com>

Sent: Thursday, 20 May 2021 9:29 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: [EXTERNAL] Pre Survey Inspection - SJR3225K DOA: 17.05.2021 *** LKK REF: CC4/ASM21005986/pa3

Dear LKK

Attached for your perusal on the 3rd party claim case.

Please advise on liability.

Best Regards

Ben Yap

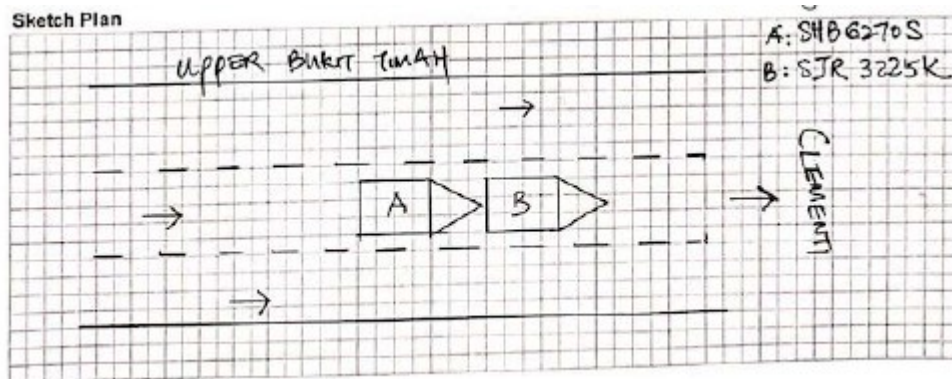
Detail Lab

On Wed, May 19, 2021 at 5:41 PM Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



Describe Circumstances of the Accident

ON 17.05.2021 AT ABOUT 1400 HRS I WAS DRIVING MY
VEH A SHB 6270S ON THE MIDDLE LANE OF UPPER BUKIT
TIMAH TOWARDS CLEMENTI. VEH B SJR 3225K WHICH WAS
IN FRONT OF MY VEH A SUDDENLY JAM BRAKE. I IMMEDIATELY
APPLY BRAKE BUT NOT IN TIME HENCE MY VEH A REAR-END
VEH B.
NO ONE WAS INJURED.
PARTICULARS EXCHANGE

Please provide us the following

- **evidence i.e. video/ scene photo / note (if any)**
- **PIR (if any)**
- **estimated cost of repair**
- **GIA / police report**

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong**.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: benedict yap <detail.lab@gmail.com>

Sent: Tuesday, 18 May, 2021 2:04 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: [EXTERNAL] Pre Survey Inspection - SJR3225K DOA: 17.05.2021

Dear AXA motor claims

Kindly refer to the mentioned 3rd party claim & allow us a list of SJE.

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Should you require further queries or clarifications, please do not hesitate to contact me.

Best Regards

Ben Yap

Detail Lab

Swissvax Singapore

mobile: 9844 8533

--

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