

Celine Fong (LKKAuto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Wednesday, 19 May 2021 8:53 AM
To: Serene Chui Yoke Har; SUR; assignments
Cc: Claims Dept of CTI; May Ng Nian Rou
Subject: RE: SNM21D202843/C02/GW5419P/TANKW / RE: FW: Your insured: GW 5419P II Pre-Repair Survey for SJT 6863M. II Our ref no: CS/1063/21/TAG

[Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Serene Chui Yoke Har <serene@libertylaw.com.sg>
Sent: Tuesday, 18 May 2021 6:10 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; May Ng Nian Rou <may@libertylaw.com.sg>
Subject: Re: SNM21D202843/C02/GW5419P/TANKW / RE: FW: Your insured: GW 5419P II Pre-Repair Survey for SJT 6863M. II Our ref no: CS/1063/21/TAG

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Bill Tan,

We refer to the above.

Kindly arrange for **Mohd Taufikh (LKK)**, to carry out the pre-repair survey of our client's vehicle SJT 6863M as a 'single joint expert'.

Please be informed that the said vehicle can be surveyed / inspected at:

Venue : **TSL Auto Garage**
Synergy Building, Kaki Bukit
#01-44
Singapore 417800

Contact / Tel : **Mr Long / 9150 9413**

Kindly confirm the aforesaid appointment.

Regards,
Serene
for and on behalf of Christine Sekhon
Liberty Law Practice LLP
133 New Bridge Road,
#17-03, Chinatown Point
Singapore 059413
DID: 9628 7186

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On Tue, May 18, 2021 at 3:01 PM Tan Kian Wei Billy <billy.tan@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

ACCIDENT INVOLVING GW5419P & SJT6863M on 15/05/2021

We refer to your email of 18/05/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 18 May 2021 2:52 PM

To: Serene Chui Yoke Har <serene@libertylaw.com.sg>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: May Ng Nian Rou <may@libertylaw.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D202843/C02/GW5419P/TANKW / RE: FW: Your insured: GW 5419P II Pre-Repair Survey for SJT 6863M. II Our ref no: CS/1063/21/TAG

Dear Billy,

Please conduct PRS for **SJT6863M**.

Note: officer in charge - Billy Tan 63896175.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Serene Chui Yoke Har <serene@libertylaw.com.sg>

Sent: Tuesday, 18 May 2021 11:29 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: May Ng Nian Rou <may@libertylaw.com.sg>

Subject: Re: FW: Your insured: GW 5419P II Pre-Repair Survey for SJT 6863M. II Our ref no: CS/1063/21/TAG

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Accident on 15.05.2021 involving SJT 6863M and GW 5419P along Block 319 Ubi Avenue 1, Singapore 400319

Dear Chong Bon Sen,

Above amended PRS heading for your action.

Regards,

Serene

for and on behalf of Christine Sekhon

Liberty Law Practice LLP

133 New Bridge Road,

#17-03, Chinatown Point

Singapore 059413

DID: 9628 7186

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On Tue, May 18, 2021 at 10:50 AM Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Without Prejudice

Save as to costs

Dear Serene,

Pls amend pri heading with correct car plate to process pri.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Serene Chui Yoke Har <serene@libertylaw.com.sg>
Sent: Monday, 17 May 2021 2:06 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: May Ng Nian Rou <may@libertylaw.com.sg>
Subject: Your insured: GW 5419P II Pre-Repair Survey for SJT 6863M. II Our ref no: CS/1063/21/TAG

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Accident on 11.05.2021 involving SLH 7029M and SMY 6972U along 28 Kreta Ayer Road, Singapore

Dear Sirs,

We refer to the above matter.

Please find the attachment copy of the Notice to Conduct Pre-Repair Survey dated 17 May 2021 together with our client's Accident Statement/ Traffic Police Report for your necessary action.

Regards,

Serene

for and on behalf of Christine Sekhon

Liberty Law Practice LLP

133 New Bridge Road,

#17-03, Chinatown Point

Singapore 059413

DID: 9628 7186

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