

Celine Fong (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Wednesday, 19 May 2021 10:40 AM
To: 'Tan Chew Chik Jacqueline'; assignments; SUR
Subject: RE: SNM21D202844/C02/SLU823P/LOWCT / FW: 50113386 / SHB2233B / TP SLU823P / DOA 17/05/2021 - ARRANGE SURVEY

Dear Jacqueline,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Wednesday, 19 May, 2021 9:30 AM

To: Taxis Customer Service <taxiscs@stengg.com>; Kelly Ding <kelly.ding@dingauto.sg>; Motor Claims <claims@dingautomotive.com>; sarah@dingautomotive.com; assignments@lkkauto.com; sur@lkkauto.com

Subject: RE: SNM21D202844/C02/SLU823P/LOWCT / FW: 50113386 / SHB2233B / TP SLU823P / DOA 17/05/2021 - ARRANGE SURVEY

WITHOUT PREJUDICE

Dear Loong,

we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Kenneth conduct the PRS.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Taxis Customer Service <taxiscs@stengg.com>
Sent: Wednesday, 19 May 2021 9:01 AM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Kelly Ding <kelly.ding@dingauto.sg>; Motor Claims <claims@dingautomotive.com>; sarah@dingautomotive.com
Subject: RE: SNM21D202844/C02/SLU823P/LOWCT / FW: 50113386 / SHB2233B / TP SLU823P / DOA 17/05/2021 - ARRANGE SURVEY

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Dear All,

Please appoint LKK Kenneth Kong to conduct pre repair survey for vehicle SHB2233B. Thanks.

With warmest regards,

Loong
Ding Automotive Pte Ltd
31 Corporation Rd, Singapore 649806
Tel : 9689 1857 / 6265 7130

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, May 19, 2021 8:53 AM
To: Taxis Customer Service <taxiscs@stengg.com>; Kelly Ding <kelly.ding@dingauto.sg>; Motor Claims <claims@dingautomotive.com>; sarah@dingautomotive.com
Subject: RE: SNM21D202844/C02/SLU823P/LOWCT / FW: 50113386 / SHB2233B / TP SLU823P / DOA 17/05/2021 - ARRANGE SURVEY

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Without Prejudice

Our reference: **SNM21D202844/C02/SLU823P/LOWCT**
Your reference: SHB2233B

Dear Sirs,

ACCIDENT INVOLVING SLU823PZ & SHB2233B ON 17/05/2021

We refer to your email of 18/05/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Chong Boon Sen
Sent: Wednesday, 19 May 2021 7:56 AM
To: taxiscs@stengg.com; Kelly Ding <kelly.ding@dingauto.sg>; Motor Claims <claims@dingautomotive.com>; sarah@dingautomotive.com; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: FW: SNM21D202844/C02/SLU823P/LOWCT / FW: 50113386 / SHB2233B / TP SLU823P / DOA 17/05/2021 - ARRANGE SURVEY

Dear Jacqueline,

Please conduct PRS for SHB2233B.

Note: officer in charge –Jacqueline Tan.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Taxis Customer Service <taxiscs@stengg.com>
Sent: Tuesday, 18 May 2021 9:59 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: kelly.ding@dingauto.sg; claims@dingautomotive.com; sarah@dingautomotive.com; Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>
Subject: 50113386 / SHB2233B / TP SLU823P / DOA 17/05/2021 - ARRANGE SURVEY

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Without Prejudice

Hi Sir/Madam,

Kindly assist to arrange survey for vehicle **SHB2233B** on 31 Corporation Road.

Do avoid visiting during our lunch time, 12PM – 1PM.

P/S: We will sent the GIA report shortly.

Thanks!

With warmest regards,

Loong

Ding Automotive Pte Ltd

31 Corporation Rd, Singapore 649806

Tel : 9689 1857 / 6265 7130

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