

Celine Fong (LKKAuto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 18 May 2021 3:32 PM
To: Daphne Lee; Admin A; Admin-D (LKKAuto); Mei Kwan (LKKAuto)
Cc: Phoebe Xie; Zheng Hanyang
Subject: RE: Claims ref no. CDMCG21000929 TP Claim - XB8687X & YP9554D (DOA : 16/05/2021)

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Daphne Lee <daphne@convinceauto.com.sg>
Sent: Tuesday, 18 May 2021 3:26 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>
Subject: RE: Claims ref no. CDMCG21000929 TP Claim - XB8687X & YP9554D (DOA : 16/05/2021)

Dear Pauline,

Please arrange LKK - Byran for survey the vehicle on 19/05/2021 at :-

Convince Auto Pte Ltd
20 Bah Soon Pah Road
Singapore 769966

Tel: 6556 1131

Thank you

Regards

Daphne Lee



Convince Auto Pte Ltd
176 Sin Ming Drive
#04-04 Sin Ming Autocare
Singapore 575721

Tel: 6556 1131 | Fax: 6553 0802

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]

Sent: Tuesday, 18 May, 2021 3:18 PM

To: daphne@convinceauto.com.sg

Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>

Subject: Claims ref no. CDMCG21000929 TP Claim - XB8687X & YP9554D (DOA : 16/05/2021)

Dear Daphne

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
JPK	Anthony
LKK	Byran / Andrew Ling

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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From: Daphne Lee <daphne@convinceauto.com.sg>
Sent: Tuesday, 18 May 2021 11:45 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: TP Claim - XB8687X & YP9554D (DOA : 16/05/2021)

Dear Sir / Madam

To : Motor Claims Dept (Arrangement of Surveyor Unit)

RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)

ACCIDENT INVOLVING : XB8687X & YP9554D ON 16/05/2021

Please arrange survey the vehicle at the following venue:

Convince Auto Pte Ltd
20 Bah Soon Pah Road
Singapore 769966

Tel: 6556 1131

I/ We enclosed herewith a copy of our SAS Statement for your reference. Looking forward to your kind assistance and co-operative in this matter.

Please note that if you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you

Thank you

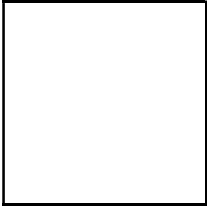
Regards

Daphne Lee



Convince Auto Pte Ltd
176 Sin Ming Drive
#04-04 Sin Ming Autocare
Singapore 575721

Tel: 6556 1131 | Fax: 6553 0802



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