

Veron Chen (LKKAUTO)

From: gerine cheng <gerine@casgarage.sg>
Sent: Friday, 15 October 2021 5:28 PM
To: Tan Chew Chik Jacqueline; Claims Dept of CTI
Cc: aldrin@casgarage.sg; chongliu@casgarage.sg; assignments; SUR
Subject: LOD: ACCIDENT INVOLVING SMD9229Z & GBF2379P ON 16/05/2021 | SNM21D202880/C02/GBF2379P/LOWCT
Attachments: LTA TP SEARCH FEE.pdf; CAS-21-PI00121.pdf; LOD.pdf; LOA.pdf; GIA REPORT.pdf; CS CAR RENTAL INVOICE.pdf; CS CAR RENTAL AGREEMENT.pdf

WITHOUT PREJUDICE

Dear Sir/Mdm

ACCIDENT ON 16-MAY-2021 INVOLVING SMD9229Z AND GBF2379P AT ALONG BLK 450 CLEMENTI AVENUE 3 OPEN SPACE CAR PARK

We are the repair workshop for the owner of vehicle **SMD9229Z**, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting their claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driver **GBF2379P**, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repair	\$2,675.00
2. 4 days Car Rental	\$480.00
3. LTA TP Search Fee	\$7.45
TOTAL	\$3,162.45

We enclose the following documents to support the claims: -

- Repair Bill
- GIA Report
- Letter of Authorisation
- LTA TP Search Invoice
- Rental Invoice
- Rental Agreement

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Thank you and regards,

Gerine Cheng

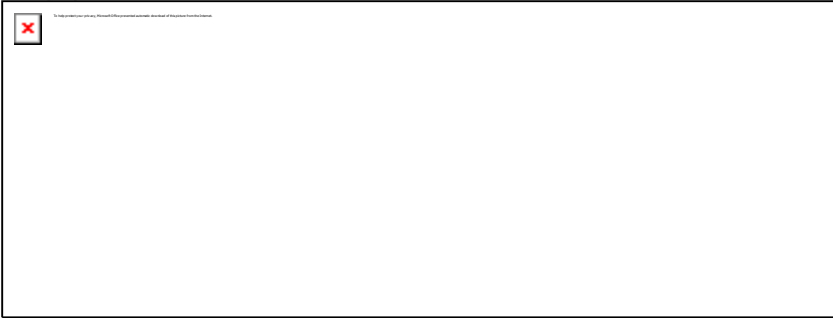
Mobile: 8782 7171

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20

AutoBay Block D

Singapore 417883



On Thu, 20 May 2021 at 09:26, Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Dear Gerine,

Our Insured reported.

Please be advised that liability is in favour of your client. Please submit estimates for our consideration on Direct settlement.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: gerine@casgarage.sg cheng <gerine@casgarage.sg>

Sent: Thursday, 20 May 2021 8:59 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: aldrin@casgarage.sg; chongliu@casgarage.sg; assignments@lkkauto.com; sur@lkkauto.com

Subject: Re: FW: SNM21D202880/C02/GBF2379P/LOWCT / FW: PRI & Liability - Accident Involving SMD9229Z & GBF2379P on 16/05/2021

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Dear Jacqueline,

Appreciate if you could kindly advise if your insured has reported the accident.

Thank you and regards,

Gerine Cheng

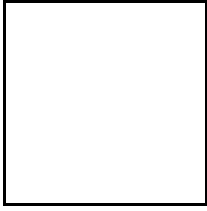
Mobile: 8782 7171

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20

AutoBay Block D

Singapore 417883



On Wed, 19 May 2021 at 11:13, Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Dear Gerine,

we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Kenneth conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

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From: gerine@casgarage.sg cheng <gerine@casgarage.sg>

Sent: Wednesday, 19 May 2021 11:09 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: aldrin@casgarage.sg; chongliu@casgarage.sg

Subject: Re: FW: SNM21D202880/C02/GBF2379P/LOWCT / FW: PRI & Liability - Accident Involving SMD9229Z & GBF2379P on 16/05/2021

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Dear Jacqueline,

Kindly arrange Kenneth from LKK to conduct this survey.

Thank you and regards,

Gerine Cheng

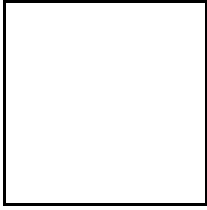
Mobile: 8782 7171

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20

AutoBay Block D

Singapore 417883



On Wed, 19 May 2021 at 11:00, Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM21D202880/C02/GBF2379P/LOWCT

Your reference: SMD9229Z

Dear Sirs,

ACCIDENT INVOLVING GBF2379P & SMD9229Z ON 16/05/2021

We refer to your email of 18/05/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI
Sent: Wednesday, 19 May 2021 10:29 AM
To: gerine@casgarage.sg; aldrin@casgarage.sg; chongliau@casgarage.sg; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D202880/C02/GBF2379P/LOWCT / FW: PRI & Liability - Accident Involving SMD9229Z & GBF2379P on 16/05/2021

Dear Jacqueline,

Please conduct PRS for SMD9229Z.

Note: officer in charge -Jacqueline Tan 63896185.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: gerine@casgarage.sg cheng <gerine@casgarage.sg>
Sent: Tuesday, 18 May 2021 2:59 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Aldrin Ang <aldrin@casgarage.sg>; Eng Chong Liao <chongliao@casgarage.sg>
Subject: PRI & Liability - Accident Involving SMD9229Z & GBF2379P on 16/05/2021

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Dear Sir / Mdm

We have been appointed by **MR LIM YEW HUI IVAN**, the registered owner of vehicle no. **SMD9229Z** to claim damages against you in connection with a road traffic accident involving SMD9229Z & GBF2379P on 16/05/2021 at around 2045hrs along Blk 450 Clementi Avenue 3 Open Space Car Park.

Please provide your list of surveyors for us to arrange for your surveyor to conduct the Pre-repair Inspection on **19/05/2021** at our premises (if not available, please let us have the alternative timing):

Workshop Location:

CAS Garage Pte Ltd

1 Kaki Bukit Avenue 6

#02-22/21/20 AutoBay Block D

Singapore 417883

Please note that if you fail to arrange the pre-repair inspection within the next two (2) working days excluding any intervening Saturday, Sunday and/or Public Holiday, our workshop will commence the repair works without any further notice or reference to you.

Once arranged, please contact Ah Chong / Gerine at 8782 7171 during the inspection.

In addition to this, **please confirm your liability as soon as possible.**

Thank you and regards,

Gerine Cheng

Mobile: 8782 7171

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20

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Singapore 417883

