

Celine Fong (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Wednesday, 19 May 2021 9:53 AM
To: 'Jenny Lew'; SUR; assignments
Cc: 'Claims Dept of CTI'
Subject: RE: SNM21D202850/C02/PA6928P/LEWLC / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBK 5234C [Our Ref. TCL.MH.ro.50136.21.at]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that the vehicle currently not in the workshop and repairer will arrange.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 18 May, 2021 5:43 PM
To: Ruby Ong <ruby@htapartners.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D202850/C02/PA6928P/LEWLC / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBK 5234C [Our Ref. TCL.MH.ro.50136.21.at]

WITHOUT PREJUDICE

Dear Sirs/ Madam,

As there is no agreement on SJE, we shall be appointing M/s LKK to survey GBK5234C.

Do ensure your client's vehicle is available for survey.

Aside to M/s LKK, please assist to arrange for the survey.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Tuesday, May 18, 2021 5:31 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D202850/C02/PA6928P/LEWLC / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBK 5234C [Our Ref. TCL.MH.ro.50136.21.at]
Importance: High

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Dear Sir / Mdm

WITHOUT PREJUDICE

We refer to your email of even date informing that you wish to conduct a pre-repair survey of our client's vehicle no. GBK 5234C.

TAKE NOTICE that we object to your list of surveyors as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following List of Motor Surveyors for your consideration:-

1. KM Auto Assessors Pte. Ltd.
2. Premier Appraisal
3. LBS Auto Consultants Pte. Ltd
4. Unique Auto Appraisal
5. SK Auto Consultant
6. CM Automotive Consultancy
7. RT Appraisal Pte Ltd
8. Appraisal VP Pte Ltd

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **A T Performance**
160 Sin Ming Drive
#7-18/19 Sin Ming Autocity
Singapore 575722

Contact Person : **Mr Alvin Tng (H/P : 9686 6219)**

In the event that the pre-repair survey was not conducted during the prescribed time or already conducted at your end previously, we reserve our client's right to claim for compensation for loss of use for your current request for re-survey.

Best regards,
Ruby Ong

Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 254
Fax : 6338 3536 / 6533 0313

www.htapartners.com.sg

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, 18 May 2021 5:10 PM

To: Ruby Ong <ruby@htapartners.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D202850/C02/PA6928P/LEWLC / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBK 5234C
[Our Ref. TCL.MH.ro.50136.21.at]

Without Prejudice

Our reference: SNM21D202850/C02/PA6928P/lewlc

Your reference: GBK5234C

Dear Sirs / Madam,

ACCIDENT INVOLVING PA6928P & GBK5234C on 14/05/2021

We refer to your email of 18/05/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, May 18, 2021 4:38 PM

To: Ruby Ong <ruby@htapartners.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D202850/C02/PA6928P/LEWLC / RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBK 5234C [Our Ref. TCL.MH.ro.50136.21.at]

Dear Jenny,

Please conduct PRS for **GBK5234C**.

Note: officer in charge –Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Tuesday, 18 May 2021 12:05 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBK 5234C [Our Ref. TCL.MH.ro.50136.21.at]
Importance: High

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Your ref: PA 6928P
Our ref : TCL.MH.ro.50136.21.at

WITHOUT PREJUDICE

18 May 2021

China Taiping Insurance (Singapore) Pte. Ltd.
Motor Claims Department
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

By Email Only

URGENT

Dear Sirs

CLAIMANT: T5 AUTO PTE LTD

NOTICE OF ACCIDENT AND PRE-REPAIR SURVEY - ACCIDENT INVOLVING GBK 5234C, PA 6928P & GBK 7430P ALONG BARTLEY ROAD TOWARDS PAYA LEBAR ON 14 MAY 2021 @ 1138HRS

We are instructed by T5 Auto Pte Ltd to notify you of a road traffic accident on 14 May 2021 at about 1138hrs along Bartley Road towards Paya Lebar involving our client's vehicle registration number GBK 5234C and vehicle registration number PA 6928P driven by your insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416

Tel : 6533 0212 ext 278

Fax : 6338 3536 / 6533 0313

www.htapartners.com.sg

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