

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 28 May 2021 5:04 PM
To: Operation / Candy Ong
Cc: SUR
Subject: RE: AIGENCRYPT - AIG - GBH3237Z / 3550125673SG

Dear Candy,

As instructed by our client, please proceed to repair the insured vehicle **GBH 3237Z** (Excess \$1,900/-).

Kindly assist to check there is coverage for estimate no.32; no.30 & 31 to revise to \$400 based on current assessment.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Note: Kindly arrange our surveyor to conduct resurvey of before paint for all panels and parts.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Operation / Candy Ong <operation@tlauto.com.sg>
Sent: Thursday, 27 May 2021 4:06 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; 'Nadaraja, Deeban' <Deeban.Nadaraja@aig.com>; 'Mithoosingh, Aashweenjeetkaur' <Aashweenjeetkaur.Mithoosingh@aig.com>
Cc: 'Lim, Sheng Yang' <ShengYang.Lim@aig.com>; 'Mohd Rizal, Nur Mariah Huibrechts' <NurMariahHuibrechts.MohdRizal@aig.com>; 'Parthiban, Theerthan' <Theerthan.Parthiban@aig.com>; SUR <sur@lkkauto.com>
Subject: RE: AIGENCRYPT - AIG - GBH3237Z / 3550125673SG

Dear All,

Please find attached signed interview for and undertaking letter for your attention and necessary action

Best Regards,

Candy Ong

Tong Luck Auto Pte Ltd

From: Shiau Chan (LKKAUTO) [<mailto:siewsc@lkkauto.com>]
Sent: Tuesday, May 25, 2021 2:59 PM
To: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; operation@tlauto.com.sg

Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; SUR <sur@lkkauto.com>

Subject: RE: AIGENCRYPT - AIG – GBH3237Z / 3550125673SG

Dear Deeban,

Please be informed that we are still pending the said documents from repairer.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>

Sent: Tuesday, 25 May 2021 2:56 pm

To: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; operation@tlauto.com.sg

Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; SUR <sur@lkkauto.com>

Subject: RE: AIGENCRYPT - AIG – GBH3237Z / 3550125673SG

Dear Team,

Any update as per below request.

Thankyou
Best Regards.

Deeban Nadaraja
AIG

Express Claim Adjuster,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext : 1012793
E: Deeban.Nadaraja@aig.com

From: Nadaraja, Deeban

Sent: Monday, May 24, 2021 2:38 PM

To: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; operation@tlauto.com.sg

Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; sur@lkkauto.com

Subject: AIGENCRYPT - AIG – GBH3237Z / 3550125673SG

Dear Team,

Any update as per below request.

Thankyou
Best Regards.

Deeban Nadaraja
AIG

Express Claim Adjuster,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext : 1012793
E: Deeban.Nadaraja@aig.com

From: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>
Sent: Thursday, May 20, 2021 3:02 PM
To: operation@tlauto.com.sg
Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; sur@lkkauto.com
Subject: aigencrypt - GBH3237Z / 3550125673SG

Dear Sir/ Ma'am,

Kindly assist to request driver and Insured to fill in the attached undertaking letter and interview form as this is a single accident.

Thanks and regards,

Aashweenjeet Kaur (Aashween)
AIG

Claims Adjuster II
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002215
Aashweenjeetkaur.Mithoosingh@aig.com | www.aig.sg