

Veron Chen (LKKAUTO)

From: Koh Ming Shao <MingShao_Koh@sg.msig-asia.com>
Sent: Wednesday, 9 June 2021 3:09 PM
To: Veron Chen (LKKAUTO)
Subject: RE: GBF 6140J-DOA: 18/5/21 (MSIG REF: 257386)

Dear Veron,

We don't agree that the rear was badly damage.

We are not prepared to offer \$9,000.00 as it is grossly over the moon.





We are prepared to go along to your adjustment of lump sum \$7,500.00.

Koh Ming Shao

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2546 | Direct fax +65 6225 7402 | mingshao_koh@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 2209644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> Follow us on    

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, June 9, 2021 3:06 PM
To: Koh Ming Shao <MingShao_Koh@sg.msig-asia.com>; SUR <sur@lkkauto.com>
Subject: RE: GBF 6140J-DOA: 18/5/21 (MSIG REF: 257386)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Ming Shao,

Our surveyor has negotiate with repairer , they rejected rear portion labour \$600 and spray painting \$600.

Because they said rear portion was badly damaged

They want \$1000 for labour and \$1000 for spray painting

Total Lumpsum \$9000

Kindly advised.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 9 June 2021 12:26 PM

To: Koh Ming Shao <MingShao_Koh@sg.msig-asia.com>; SUR <sur@lkkauto.com>

Subject: RE: GBF 6140J-DOA: 18/5/21 (MSIG REF: 257386)

Dear Ming Shao,

Noted with thanks.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh Ming Shao [mailto:MingShao_Koh@sg.msig-asia.com]

Sent: Wednesday, 9 June 2021 11:56 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: GBF 6140J-DOA: 18/5/21 (MSIG REF: 257386)

Dear Veron,

Parts ok.





For the labour and spray paint to the rear portion, to offer \$600.00 respectively.

Koh Ming Shao

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2546 | Direct fax +65 6225 7402 | mingshao_koh@sg.msig-asia.com



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, June 9, 2021 10:30 AM
To: Koh Ming Shao <MingShao_Koh@sg.msig-asia.com>
Subject: FW: GBF 6140J-DOA: 18/5/21 (MSIG REF: 257386)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Ming Shao,

Attach estimate.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 9 June 2021 9:43 AM
To: Koh Ming Shao <MingShao_Koh@sg.msig-asia.com>
Subject: GBF 6140J-DOA: 18/5/21 (MSIG REF: 257386)

Dear Ming Shao,

Please refer attach for your approval please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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