

Veron Chen (LKKAUTO)

From: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>
Sent: Thursday, 20 May 2021 4:11 PM
To: Edwin Abcede Caina; Nadaraja, Deeban; AIG SGP, Claims-Survey; SUR; Admin-D (LKKAUTO)
Cc: Azlan, Syazairdina; Andre Chow En De; Coco Lu Ting; Kevin Leong Wai Kit; Mohd Rizal, Nur Mariah Huibrechts; Parthiban, Theerthan
Subject: aigencrypt RE: - AIG – RE: SLS729M & SKB838J Pending authorization to repair

Hi Edwin,

Noted on the video. Kindly be informed total excess has been amended to \$300

Claim adjudicated based on current material facts, we reserve our rights to handle the case if deemed appropriate as and when new material facts arise or there is any incoming third party claim against insured's policy.

Best regards,

Mariesa Abu Kassim (Mariesa)
AIG

Claims Adjuster II
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012202
NoorMariesa.AbuKassim@aig.com | www.aig.com

From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Sent: Thursday, May 20, 2021 12:11 PM
To: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>; SUR <sur@lkkauto.com>; admin <admin-d@lkkauto.com>
Cc: Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>
Subject: [EXTERNAL] RE: - AIG – RE: SLS729M & SKB838J Pending authorization to repair

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Hi Mariesa,

Client has provided us the video footage. Thank you

Best Regards,

Edwin Caina
Advisor- Customer Service

From: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>

Sent: Thursday, May 20, 2021 10:16 AM

To: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>; SUR <sur@lkkauto.com>; admin <admin-d@lkkauto.com>

Cc: Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>

Subject: - AIG – RE: SLS729M & SKB838J Pending authorization to repair

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