

Veron Chen (LKKAUTO)

From: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>
Sent: Friday, 28 May 2021 4:48 PM
To: Veron Chen (LKKAUTO); Lim, Kok-Chong
Cc: SUR
Subject: RE: SLA 1899U-DOA: 15/5/2021 (AIG REF: 9516187402SG)

Hi

Please relay to workshop / repairer that we will communicate with the owner as your advice i.e. total loss settlement.

Priscilla Sim LK
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way, Level 10
Singapore 079120

Tel +(65) 6419 1755
priscilla-lk.sim@aig.com | www.aig.sg

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, May 28, 2021 4:44 PM
To: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>
Cc: SUR <sur@lkkauto.com>
Subject: [EXTERNAL] RE: SLA 1899U-DOA: 15/5/2021 (AIG REF: 9516187402SG)

This message is from an external sender; be cautious with links and attachments.

Dear Ms Sim,

Repairer is checking for an update ,please kindly assist.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 25 May 2021 4:34 PM
To: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SLA 1899U-DOA: 15/5/2021 (AIG REF: 9516187402SG)

Dear Kok Chong,

We have informed repairer accordingly.

Dear Ms Sim,

Report submitted in merimen for your necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Kok-Chong [<mailto:Kok-Chong.Lim@aig.com>]
Sent: Tuesday, 25 May 2021 9:15 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>
Subject: RE: SLA 1899U-DOA: 15/5/2021 (AIG REF: 9516187402SG)

Morning Veron,

Thank you for the notification.

Please do the needy and have all documents ready in Merimen and keep Priscilla promptly posted once done.
Meantime, please inform repairer to have Insured's vehicle dismantle parts assembled if done so. All removed parts are to be in tact back into vehicle.

Best Regards,

Kok Chong

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, May 25, 2021 9:06 AM
To: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>; SUR <sur@lkkauto.com>
Subject: [EXTERNAL] SLA 1899U-DOA: 15/5/2021 (AIG REF: 9516187402SG)

This message is from an external sender; be cautious with links and attachments.

Dear Kok Chong,

According to repairer, they are unable to undertake with Repair Limit not exceeding \$86,900.00, therefore vehicle recommended to be Total Loss.

Dear Ms Sim,

Please be informed that vehicle recommended Total Loss. Kindly informed insured.

We are in the midst of preparing report, once done will informed you.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.