

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 25 May 2021 9:32 AM
To: claims@premiumauto.com.sg; SUR
Cc: allan.wu@premiumauto.com.sg
Subject: FW: OD CLAIM FOR SLA 1899 U-DOA: 15/5/21
Attachments: SAftersales21052417410.pdf

Dear Tony,

Will informed AIG accordingly.

All removed parts are to be in tact back into Insured's vehicle.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Monday, 24 May 2021 5:29 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Allan Wu' <allan.wu@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SLA 1899 U-DOA: 15/5/21

Dear Veron,

Attached total loss letter for your kind reference.

Kindly proceed submit total loss this vehicle and contact owner what document that he need to prepare.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

· **PREMIUM AUTOMOBILES**
(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689828
e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 24 May 2021 11:45 AM
To: 'Veron Chen (LKKAUTO)'; 'SUR'
Cc: 'Claims Dept'; 'Allan Wu'
Subject: RE: OD CLAIM FOR SLA 1899 U-DOA: 15/5/21

Dear Veron,

By today will update you the status.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, 24 May 2021 11:42 AM
To: claims@premiumauto.com.sg; SUR
Subject: FW: OD CLAIM FOR SLA 1899 U-DOA: 15/5/21

Dear Tony,

Kindly check vehicle able to repair with Repair Limit not exceeding \$86,900.00?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 20 May 2021 11:54 AM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Subject: FW: OD CLAIM FOR SLA 1899 U-DOA: 15/5/21

Dear Tony,

Any updates?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 19 May 2021 6:05 PM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Subject: FW: OD CLAIM FOR SLA 1899 U-DOA: 15/5/21

Dear Tony,

Kindly check vehicle able to repair Not Exceeding \$86,000 subject to insurance approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 19 May 2021 4:39 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Admin-B <admin-b@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SLA 1899 U-DOA: 15/5/21

Dear Veron,

Attached sales agreement for your kind reference.

The password is 4321

Thank you.

Best Regards,

Tony Foong

Claims Advisor

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Wednesday, 19 May 2021 1:27 PM
To: Claims Dept; SUR; Admin-B
Subject: RE: OD CLAIM FOR SLA 1899 U-DOA: 15/5/21

Dear Tony,

Kindly provides copy of sales agreement.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 18 May 2021 10:23 AM
To: SUR <sur@lkkauto.com>; Admin-B <admin-b@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SLA 1899 U

Dear all,

Kindly register OD claim above mention case.

Attached GIA report and CI for your kind reference.

Aside to LKK survey team,

Adrian will go Benoi survey this car at 3pm later.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

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