

RE: Your Ref: 9732820279SG-003 (GBJ2372L) Our Ref: SLE5717P DOA:
04/05/2021

Dear Jaslin,

Pls. refer to attached LOD.

Our customer, **Tan Chia Lin, Yvonne** insured with **AIG** claims as follows.

Cost of repair	\$ 1,859.66
Loss of rental	\$ 963.00 (\$107.00 x 9 days)

Total	\$ 2,822.66

Appreciate if you could quantify your offer of settlement the soonest.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

To:

Cycle & Carriage Kia Pte Ltd
209 Pandan Gardens,
Singapore 609339
Attention: [Motor Claims Department]

Date: [04.05.2021]

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SLE5717P (*vehicle no.*) (the "**Vehicle**").
2. As a result of a motor incident occurring on 04.05.2021 (*date and time of accident*) on/along FORESTVILLE, WOODLANDS DRIVE 16 CARPARK (*location*) between the Vehicle and GBJ2372L (*3rd party vehicle(s) number, if any*) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

A handwritten signature in blue ink, appearing to be "TAN CHIA LIN YVONNE", written over a horizontal line.

Name: TAN CHIA LIN YVONNE

NRIC / Passport No. / Company Registration No.: 239G

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **CYCLE & CARRIAGE KIA PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **SS1,859.66** (Repair Cost), **SS428.00** (Loss of Use/Rental), **SS -** (Disbursement) for vehicle no. **SLE 5717P** that was damaged pursuant to the accident which occurred on **04/05/2021** (date) along **FORESTVILLE CARPARK** (location) involving vehicle no/s **GBJ 2372L**. This is pursuant to the inspection conducted on **18/05/2021** (date) at “the workshop”

We/I confirm that we/I are/am authorized by the owner **TAN CHIA LIN, YVONNE** (“the third party claimant”) of vehicle no. **SLE 5717P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLE 5717P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 30TH (day) of AUGUST (month) 20 21 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

**SIGNED WITHOUT PREJUDICE FOR
ANY PERSONAL INJURY CLAIM**



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

**TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #09-16 AIG BUILDING SINGAPORE 079120 Contact No 64191000 18/05/2021	Cust No/Name	/Tan Chia Lin, Yvonne
	Reg No/Reg Date	SLE5717P / 27/07/2016
	Date In/Mileage	18/05/2021/ 119597
	Chassis/Package	KNAPH813MG5239929 /KC17P
	Engine No	G4KJKAR70783
	Make/Model	KIA/SORENTO UM 2.4 A GDI W/SR
	Colour/Trim	ABP AURORA BLACK / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
LAX00000	Credit	07/06/2021/ 14:10	TLK	884 / Lauro Songcuan	33026	81465179

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW DAMAGED PARTS ON FRONT BUMPER FACE				400.00
E PNT88000 REMOVE AND INSTALL PARKING ASSIST				80.00
E PNT98000 SPRAY PAINT FRONT BUMPER				350.00
A 54900099 CHECK WIRING & CHASSIS ELECTRICAL SYSTEM				30.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				120.00
M SUNDRY SUNDRIES				20.00
S SPECIALISTJOB SUPPLY FRONT NUMBER PLATE WITH FRAME				50.00
X MOUNTING ASSY-LICENCE PLATE	1.00	37.00	20.00	29.60
X COVER-FR BUMPER,LWR	1.00	645.00	20.00	516.00
X GRILLE-FRONT BUMPER	1.00	178.00	20.00	142.40
Z TEXT TP CLAIM AIG - GBJ2372L DOA: 04.05.2021 SURVEY: STEVE (LKK) 18/05/2021 03 DAYS				

Guarantee Your Warranty, Maintain with Cycle & Carriage!

Parts	688.00	Nett	1,738.00
Labour	980.00	7% GST on	1738.00
Standard Menu	0.00		
Specialist Job	50.00	Total Payable	1,859.66
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	20.00	Total Due	1,859.66
Total(w/o GST)	1,738.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



LEASING

CYCLE & CARRIAGE LEASING PTE. LTD.
209 Pandan Gardens, Singapore 609339
Tel +65 6251 8880 · Fax +65 6251 8998
www.cyclecarriage.com/sg/leasing
Incorporated in Singapore
Company Reg No. 201900307R
GST Reg No. MR8500111X

Ms TAN CHIA LIN, YVONNE C/O

26 Woodlands Drive 16
Singapore 737882

Agreement Period: 18/05/2021- 27/05/2021

Tax Invoice

Inv No. : RIN21060009
Date : 02 Jun 2021
Ref : 239G SLE5717P
Curr : SGD
Terms : COD
RA No. : RRA21050036
Sales : Justice Yu

#	Description	Qty	Unit	Unit Price	Amt
1	Rental (18/05/2021 to 26/05/2021) Vehicle Registration No. : SMM1026Y Vehicle Model : NIRO HYBRID 1.6 DCT SR Reference No: SLE5717P	9.00	Day	100.00	900.00

This is a computer generated document.
No signature is required.
For Bank Transfer:
SCB 01-063-8115-6
DBS 072-009109-4

Subtotal Before GST : S\$ 900.00
7 % GST on S\$ 900.00 : S\$ 63.00
Total Amt Incl. GST : S\$ 963.00

For PayNow:
PayNow ID (SGD): 201900307RS01
Or scan QR code for payment.



Kindly send payment advice to
cclfinance@cyclecarriage.com.sg

ACCIDENT INVOLVING GBJ 2372L & SLE 5717P ALONG/AT FORESTVILLE CARPARK ON 04/05/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 5/24/2021 5:14 PM

To: linus@138concept.coM <linus@138concept.coM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/AIG21005945/Ers3

138 CONCEPT PTE LTD – BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBJ 2372L & SLE 5717P ALONG/AT FORESTVILLE CARPARK ON 04/05/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLE 5717P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your vehicle reversed and collided with Third Party's stationary vehicle. Moving / Reversing vehicles should exercise greater care. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 May 2021 16:42	Clim Veh Model Changed	(206473) KIA SORENTO 2.4 GDI HID S/R (A).	[I] Fan, Winnie-LW
2	05 May 2021 16:42	Clim Created	Reg No: SLE5717P. Policy No: 1900020829. Acct Date: 2021/05/04. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Cycle & Carriage KIA Pte Ltd (Pandan Gardens). Ins.Status => Incoming Claim	[I] Fan, Winnie-LW
3	05 May 2021 16:42	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
4	19 May 2021 12:38	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Chin, Lee-Ying
5	19 May 2021 12:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/31	[I] Chin, Lee-Ying
6	19 May 2021 12:38	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Chin, Lee-Ying
7	19 May 2021 13:52	Assignment 1st Accessed		[A] LEE SU THING
8	19 May 2021 17:47	Label Added	(23):Express.	[A] Lee Su Li
9	19 May 2021 17:47	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] Lee Su Li
10	22 Jun 2021 07:24	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	12 Jul 2021 11:04	Adj Mandate Request	Cur Req:2287.66:Lia:100%*Quantum:(a)CORw/GST:\$1,859.66+(b)LORw/GST(4days x \$107):\$428 =Total: \$2,287.66 *Vehicle Model:KIA SORENTO 2.4*Recommended 3 repair days +1 PRS= 4 Days	[A] Jaslin Kok Chin Yi
12	11 Aug 2021 10:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/31. Mandate Remarks: subject to all docs in place.	[I] Ler, Bernard-JQ
13	11 Aug 2021 10:19	Adj Mandate Set	Approved:2287.66:subject to all docs in place.	[I] Ler, Bernard-JQ

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2692461	06 May 2021 03:36:08	TP Case (Insurer)	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLE5717P	9732820279S G	xx.xx
2703123	22 Jun 2021 07:24:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLE5717P	GBJ2372L	11.00

